BRITISH COLUMBIA HYDRO AND POWER AUTHORITY ("BC HYDRO") BC HYDRO ACCOUNT ONLINE CONTEST (THE "CONTEST")

Official Contest Rules

NO PURCHASE OR PAYMENT NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCE OF WINNING. Contest is only open to legal residents of British Columbia who have reached the age of nineteen (19) years as of the date of entry and who have a BC Hydro residential account in their name as of the beginning of the Contest Period.

1. <u>HOW TO ENTER</u>

Contest begins at 12:00:01 a.m. Pacific Time ("PT") on October 15, 2015 and ends at 11:59:59pm PT on January 15, 2016 (the "Contest Period").

There will be one (1) draw for each month during the Contest Period, for a total of three (3) prizes available to be won.

To enter:

If you already have a MyHydro Profile, log in to your online MyHydro account at bchydro.com/login. On the Account home page, click the Contest promotion box and entry form link. Complete the form including the following: your name, phone number, and email address used for your BC Hydro online account. Correctly answer the skill-testing question. Click on either the checkbox confirming you have already gone paperless (ie. you have opted to receive an online bill only) or the checkbox confirming you have not yet gone paperless and are giving BC Hydro permission to change your account to paperless (receive an online bill only). Then, once you have reviewed the conditions regarding use of personal information, click the "I agree" button and you will automatically receive your one (1) entry in the Contest.

If you do not have a MyHydro Profile, you must first create a MyHydro Profile and link your account to your MyHydro Profile. Once this is complete, follow the same instructions above.

LIMIT one (1) entry per person during the entire Contest Period. Entries must be received no later than 11:59:59 pm on January 15, 2016. To be entered in the November 22, 2015 draw, an eligible entrant's entry must be received no later than 11:59:59 pm on November 15, 2015. To be entered in the December 22, 2015 draw, an eligible entrant's entry must be received no later than 11:59:59 pm on December 15, 2015. Contestants may enter a maximum of one (1) time during the Contest Period. Your entry will be eligible for each draw for which the deadline falls after it is received (except for those already selected in an earlier draw).

No purchase necessary. Although online access and a valid e-mail account are required in order to participate in this Contest, no purchase of any kind is required.

No third party entry or entry through contest/sweepstakes service permitted. All entries become the property of BC Hydro. Any individual who attempts or otherwise encourages, directly or indirectly, the entry of multiple entries or false contact information under multiple identities, or uses any device or artifice to enter or encourage, directly or indirectly, multiple or false entries, as determined by BC Hydro, will be disqualified. In the event of a dispute about the identity of an entrant, the one (1) person identified on both the online entry form and the associated BC Hydro residential account will be deemed the Contest entrant. Entrants may be required to show official photo identification. With respect to any selected entry, the winner may be required to provide BC Hydro with proof that the person is the entrant associated with the selected entry. By entering this Contest, entrants agree to comply with and be bound by these Official Contest Rules and the decisions of BC Hydro, which are final and binding in all respects. Failure to comply with these Official Contest Rules may result in disqualification.

2. <u>ELIGIBILITY</u>

Entrants must be legal residents of British Columbia who have reached the age of nineteen (19) years as of the date of entry and who have a BC Hydro residential account in their name as of the beginning of the Contest Period. Employees of BC Hydro and its affiliates, marketing partners, suppliers, advertising or promotional agencies, and the immediate family members (mother, father, brother, sister, son, daughter, spouse) of, or persons residing in the same household as any such person, are not eligible. All federal, provincial, territorial and local laws and regulations apply. Participation in this Contest constitutes entrant's full and unconditional agreement to and acceptance of these Official Contest Rules. Participants who do not comply with these rules are subject to disqualification.

3. <u>PRIZES</u>

There are three (3) prizes (each, a "Prize") available to be won, each consisting payment by BC Hydro to the declared winner of an amount in Canadian dollars equal to that winner's BC Hydro next bill for either:

- one (1) 2-month billing period (if winner's account is on a bi-monthly billing cycle); or
- two (2) 1-month billing periods (if winner's account is on a monthly billing cycle),

following the declaration of such person as a Contest winner.

The following terms, conditions and restrictions apply to Prizes:

- maximum Prize value is five hundred dollars (CDN. \$500).
- Prize includes current charges only including all charges, fees and taxes for the respective billing period(s) as set out above, but does not include any outstanding charges relating to previous unpaid bills or charges related to a billing adjustment.
- If Prize winner's account is on an equal payment plan, the Prize will be the Equal Payment Plan payment for two (2) months.

Prizes must be accepted as awarded and are not transferable or convertible to cash. Prizes are as described and all costs and expenses associated with the winners' receipt and use of prizes are the responsibility of the winners.

BC Hydro reserves the right to make substitutions of prizes in its sole discretion should factors beyond its control make it unable to award a prize as described in these rules.

4. <u>SELECTION OF WINNERS</u>

On or around each of November 22, 2015, December 22, 2015 and January 22, 2016, a random draw will be conducted by the administrators of the Contest in Vancouver, BC to select one (1) entry from all eligible entries received prior to the entry deadline for such draw. All decisions of BC Hydro or its authorized representatives are final and binding in all matters relating to this Contest. Chances of winning are dependent upon when an entry is received and on the total number of eligible entries received prior to each monthly deadline. BC Hydro or its representative will attempt to contact the selected entrant by sending an email to the address the entrant provided in the online entry form (or email entry). If a selected entrant has not responded to the email within five (5) business days, or is contacted but is deemed to be ineligible in BC Hydro's sole discretion, or is unable or unwilling to comply with these rules, that selected entrant will be disqualified and another entry will be drawn. This process may be repeated until one (1) entrant has been declared a winner in each draw.

The validity of all Contest entries will be determined by BC Hydro, whose decisions and interpretations on all matters relating to the Contest and these Official Rules are final and binding in all respects. BC Hydro reserves the right to disqualify any participant or winner and may refuse to award any prize to a person who is ineligible or has violated any rule, gained unfair advantage in participating in the Contest, or obtained winner status using fraudulent means. Before being declared a winner, each selected entrant must have first correctly answered, without assistance of any kind, whether mechanical or otherwise, the time-limited skill testing question located on the online entry form.

5. <u>RELEASE</u>

Within 48 hours of receipt thereof, each selected entrant will be required to sign and return an affidavit of eligibility and release form confirming compliance with these Official Contest Rules and acceptance of Prize as offered; releasing BC Hydro, its affiliates and agents and the Prize suppliers with respect to injuries, accident, loss or damages relating to the Contest or the awarding of the prize; and acknowledging BC Hydro's and its agents', subsidiaries' or affiliates' right to publish and/or broadcast the winner's picture, name, address, voice and statements, including but not limited to "tweeting" his/her name at www.twitter.com/bchydro and publishing his/her name on bchydro.com, without further compensation other than the prize offered.

If prize documents are not returned within 48 hours, prize will be forfeited and awarded to an alternate winner. In the event of noncompliance with these requirements (as applicable), or if prize notification is returned as undeliverable, such prize will be forfeited and an alternate winner selected from all remaining eligible entries received during the Contest Period.

6. <u>ERRORS, ETC.:</u>

BC Hydro is not responsible for (i) entries which are incomplete or unintelligible; (ii) telephone, technical, network, online, electronic, computer hardware or software failures of any kind; (iii) incomplete, garbled or delayed Internet/email computer transmissions on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof; (iv) any condition caused by events beyond its control which disrupts or interferes with the Contest; or (v) any injury, loss or damage of any kind arising out of participant's participation in the Contest or the acceptance, possession or use of the prize, including without limitation any injury or damage to participant's or any other person's computer relating to or resulting from participation or downloading any materials in this Contest.

If for any reason, the Contest is not capable of running as planned or if the administration, security, fairness, integrity, or proper conduct of the Contest is corrupted or adversely affected, including by reason of infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond its control, BC Hydro reserves the right to cancel, terminate, modify or suspend the Contest and randomly select the winner from previously received entries.

BC Hydro reserves the right to amend the terms of this Contest without prior notice if any factor interferes with its proper conduct as contemplated by these rules.

7. <u>PUBLICITY, PRIVACY & PRIZE NOTIFICATION:</u>

By submitting an entry, entrant grants consent to BC Hydro to use and publish his/her name, photograph, voice, and likeness in connection with the promotion of this Contest, inside and outside of Canada (i.e. on BCHydro.com and on social media tools), and entrants waive any and all claims and/or rights to receive any royalties or other compensation for BC Hydro's use thereof, unless prohibited by law. Entrants' information that BC Hydro collects will not be disclosed to third parties.

BC Hydro is collecting the personal information on this Contest entry form to administer the Contest in the manner described in the Contest rules. Please note that BC Hydro may disclose the names and images of Contest winners inside and outside of Canada (i.e. on BChydro.com and on BC Hydro social media sites) for promotional purposes. BC Hydro is collecting your personal information in furtherance of its conservation mandate under the Clean Energy Act. If you have any questions about how BC Hydro collects uses or discloses your personal information with regards to the Contest, please contact us or call BC Hydro at 604 224 9376 (Greater Vancouver), 1 800 224 9376 (Other Areas).

You may also consult the <u>bchydro.com privacy statement</u> for more information.