

BC Hydro Retail Program Room Air Conditioner Discounts Summer 2023

(the “Offer”)

Official Terms and Conditions

1. AGREEMENT TO BE LEGALLY BOUND BY TERMS AND CONDITIONS

BC Hydro’s customers who participate in the Offer (with respect to both in-store and online purchases) agree to be subject to and legally bound by these terms and conditions (the “**Terms**”).

2. PROGRAM SPONSOR AND FUNDERS

The Offer is sponsored, administered and funded by British Columbia Hydro and Power Authority (“**BC Hydro**”).

3. CUSTOMER ELIGIBILITY

“**Eligible Customers**” are those persons living at a valid service address located within [BC Hydro’s electrical service territory](#) who have purchased an Eligible Product (as per Exhibit A) during the applicable Purchase Period (as per Paragraph 8). BC Hydro shall have sole discretion to determine whether a person is an Eligible Customer for the purposes of the Offer and BC Hydro’s determination shall be final.

4. THE OFFER

Eligible Customers who purchase Eligible Product(s) during the Purchase Period and meet all the requirements of these Terms may participate in the Offer by receiving a Discount(s) (defined below) on the after-tax purchase price of an Eligible Product(s).

- Eligible Products
 - Window and portable room air conditioners listed in Exhibit A to these Terms are the only authorized eligible products for the Offer (the “**Eligible Products**”). For clarity, products not listed in Exhibit A are not Eligible Products, even if they are comparable or analogous to the Eligible Products, whether in performance or specification, which are listed in Exhibit A.
- Discount
 - \$50 off window and portable room air conditioners listed in Exhibit A (the “**Discount**”).
- Offer Limitations:
 - The Discount is applicable per Eligible Product and limited to a maximum of two Discounts per Eligible Customer.

Payment of any of the Discounts is subject to the availability of funding by BC Hydro and the supply of Eligible Products available during the applicable the Purchase Period. No rainchecks will be considered. Discount amounts, Offer funding, and Eligible Products may be modified or terminated at any time without notice at the sole discretion of BC Hydro. BC Hydro does not guarantee and is not responsible for the availability of Eligible Products or Discounts (either in-store or online) at the Retailers, whether in-store or online, or lack thereof.

5. PURCHASE PERIODS AND KEY DATES

In order to qualify for the Discount, Eligible Products must be ordered, purchased and paid in full by the Eligible Customer between the following dates and times (the “**Purchase Period**”).

Purchase Period: 12:00 AM PDT June 2, 2023 – 11:59 PM PST September 15, 2023.

No exceptions will be made under any circumstances for purchases of the Eligible Products made outside of the applicable the Purchase Period. For clarity, products purchased before the Purchase Period are not eligible for redemption during the Purchase Period or during the Application Period (as defined below). The Purchase Periods (including the scheduled start dates and end dates) may be modified or terminated at any time without notice at the sole discretion of BC Hydro.

6. PAYMENT OF DISCOUNT

The Discounts will be paid by the following method for each Eligible Product purchased, up to a maximum of two Discounts per Eligible Customer

- **Rebate on the Eligible Customer’s BC Hydro bill** paid with an approved Application (as defined below) for purchases of Eligible Products online or at retailers not offering in-store instant discounts.
- Eligible Customers with a valid BC Hydro account who purchase the Eligible Product(s) during the Purchase Period online or at a retailer, may apply to BC Hydro to have the Discount paid as a rebate on their BC Hydro bill (the “**Discount via Rebate**”). The Discount via Rebate is an offset against the amount owed by the Eligible Customer to BC Hydro for electricity, which is a mechanism for providing the Eligible Customer a reward for the Eligible Customer’s participation in the Offer and is not a deduction of, variance from, or waiver of, the amounts owed by the Eligible Customer for electricity provided by BC Hydro under the applicable rate schedule.
- Provided that the Eligible Customer’s valid BC Hydro account is in good standing, the Discount via Rebate will be credited by BC Hydro to the Eligible Customer’s BC Hydro bill.

Customers who previously received an instant Discount for in-store purchase at a Participating Retailer offering instant discounts are not eligible to apply for Discount via Rebate. Eligible Customers may receive a maximum of either (a) two instant Discounts, or (b) two Discounts via rebates, or (c) one instant Discount and one Discount via rebate.

7. APPLICATION REQUIREMENTS, SUBMISSIONS, AND PROCESSING (DISCOUNT ON REBATE ONLY)

Application for payment of the Discount via a Rebate on a BC Hydro bill (the “**Application**”) may be submitted anytime between June 12, 2023 at 12:00 am PDT and November 17, 2023 at 11:59 pm PDT (the “**Application Period**”). BC Hydro will not consider any Application made before or after the Application Period. The Application Period may be modified or terminated at any time at the sole discretion of BC Hydro and without notice.

The following information is required to complete the Application:

- A legible sales receipt that identifies a) the retailer, b) the model or SKU number of the Eligible Product, and c) the date of purchase within the Purchase Period,

- A digitized copy of the receipt with a maximum file size of 10MB in an eligible file types (jpg, jpeg, gif, png, doc, docx, xls, xlsx, or pdf - version 7 or newer) (the “Receipt Image”),
- A valid BC Hydro Account number, and
- An e-mail address for communication regarding the application and payment.

Any personal information that appears on the sales receipt or the Receipt Image shall be removed prior to submitting, failure to do which shall be deemed consent by the Eligible Customer to BC Hydro’s collection of their personal information in accordance with the *Freedom of Information and Protection of Privacy Act*, R.S.B.C. 1996, c-165 and associated regulations, as may be amended from time to time (collectively, the “**Act**”);

THE ELIGIBLE CUSTOMER MUST KEEP THE ORIGINAL SALES RECEIPT FOR ONE YEAR AFTER DATE OF PURCHASE. BC Hydro reserves the right to request the original sales receipt for verification purposes at any time and for any reason prior to issuing the Discount via Rebate.

The Application must be received by the end of the Application Period and be accurate and fully complete, including all copies of supporting receipts for the purchase of the Eligible Product(s) in full compliance with these Terms. BC Hydro is not responsible for, and accepts no liability whatsoever in relation to, any late, lost, misdirected, delayed or incomplete submissions or the Application (all of which are void). Proof of transmission (screenshots or captures etc.), or attempted transmission of a submission or of attempted submission of any communication, does not constitute proof of delivery or receipt by BC Hydro.

In the event of an incomplete, illegible or otherwise invalid Application, BC Hydro may decline the Application if the applicant fails to respond within five (5) business days to reasonable attempts by BC Hydro to contact the applicant using the contact information provided to confirm, correct or complete information needed to process the Application.

The Eligible Customer will be notified by e-mail regarding the status of the Application. The rebate will appear on the Customer’s BC Hydro bill in 6-8 weeks, depending on the Customer’s billing cycle, unless the Application is selected for verification, which may result in additional processing time.

Receipt images that cannot be validated for any reason will be rejected, as determined by BC Hydro in its sole discretion. For example only, and not an all-inclusive list, a receipt or the Receipt Image will be rejected if it: (i) fails to pass anti-fraud detection measures; (ii) is unauthorized, fake, or has been illegitimately obtained; (iii) contains any messages, code or other markings not recognized by BC Hydro; (iv) contains printing or other errors; (v) is illegible, unreadable or blank; (vi) has been previously used; (vii) shows the Discount was paid by an Instant Discount; or (viii) is incorrectly or incompletely entered or submitted.

9. MODIFICATION AND/OR TERMINATION OF OFFER (INCLUDING PURCHASE PERIODS)

BC Hydro in its sole discretion reserves the right to shorten, extend, suspend, modify or cancel the Offer and the Terms (including the Discount, the Discount via Rebate, the Purchase Period, the Application Period and the scheduled start dates and end dates) at any time, without notice or obligation for any reason.

BC Hydro in its sole discretion reserves the right to terminate the Offer, including without limitation the Terms governing the Offer, at any time, without notice or obligation, for any reason.

By participating in the Offer, the Eligible Customer acknowledges that BC Hydro is voluntarily sponsoring, administering and funding the Offer. The Eligible Customer agrees that BC Hydro and its subsidiary or affiliated entities, and each of their respective officers, directors, employees, agents, contractors, representatives, successors, assignees, and those for whom they may be responsible at law (collectively, the “**Released Parties**”), have no liability for any claim, action, loss or demand, direct or indirect, which may result from the Eligible Customer’s participation in the Offer including without limitation the Eligible Customer’s use or misuse of the Eligible Product, the Customer’s breach of the Terms, or BC Hydro’s payment or non-payment of Instant Discount or the Discount in Rebate, it being understood such forgoing release obligation will survive completion, expiry or termination of the Offer.

By participating in the Offer, the Eligible Customer agrees to indemnify and hold harmless BC Hydro from all claims, losses, liabilities, damages and costs made or suffered by third parties, and all loss, liabilities, damages and costs suffered by the Released Parties, which relate or arise out of breach or misuse by the Eligible Customer of these Terms or the Eligible Customer’s participation in the Offer including without limitation the any party’s use or misuse of the Eligible Product, it being understood such forgoing indemnity obligation will survive completion, expiry or termination of the Offer.

10. GENERAL CONDITIONS

The Eligible Customer is solely responsible for the selection, purchase, installation, operation, ownership and maintenance of the Eligible Product(s). The Eligible Customer understands that BC Hydro makes no representation or warranty, whether expressed or implied in respect of any Eligible Product(s) that the Customer has purchased, including, but not limited to, with respect to quality, fitness for any purpose, installation, energy savings or performance, it being understood that BC Hydro has not actually tested the energy savings or performance of any of the Eligible Product. The Eligible Customer agrees that BC Hydro has no liability concerning any estimated energy savings of any Eligible Product(s), services or measures, or the installation, performance, use or fitness of the any Eligible Product(s) for the Eligible Customer’s purpose. The Eligible Customer is purchasing any Eligible Product(s) at the Eligible Customer’s own risk and the Eligible Customer is responsible for complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections with respect to installation and use of any Eligible Product(s).

The Eligible Customer agrees that no part of this offer constitutes any form of partnership or commercial enterprise between any retailers or any other suppliers of or the manufacturers of the Eligible Products. The Eligible Customer agrees that BC Hydro is not endorsing any retailer or any suppliers or manufacturers of the Eligible Products.

BC Hydro is not responsible for any rebate(s), discount(s) or incentive(s) offered or provided by any manufacturer, distributor, dealer or installer with respect to any Eligible Product, which is separate and distinct from the Offer.

BC Hydro decisions relating to the Offer, including without limitation product eligibility, customer eligibility, types and amount of discounts, dates and timelines, shall be final and binding and not subject to appeal.

By applying for this offer, the Customer acknowledges that BC Hydro or one of its agents may contact the Customer in the future to participate in a survey regarding this Program.

The Customer acknowledges that BC Hydro is a regulated utility and agent of the Province of British Columbia and that BC Hydro is a public body under the Act and associated regulations,

and agrees that any personal information BC Hydro collects in respect of the Offer is subject to the Act.

For questions regarding the Offer, please email retailerprograms@bchydro.com.

EXHIBIT A – ELIGIBLE PRODUCTS

The Eligible Products for each product category are provided below. Eligible Product lists may be updated to reflect changes to the Offer, product or partner eligibility, or for any other reason at any time without notice, in BC Hydro's sole discretion.

Exhibit A – Eligible Products – Summer 2023 eligible high-efficiency room air conditioners

You can get \$50 off the purchase of an eligible portable or window air conditioner from June 2 to September 15.

Purchase an eligible model online or in-store at a retailer. Apply for a \$50 discount via rebate at bchydro.com/deals.

Rebate will be applied to your BC Hydro bill.

See Program Terms and Conditions for complete details and limitations.

Hang on to your receipt

To apply for the discount via rebate online, you'll need your receipt. The application will open at bchydro.com/deals June 12 and close November 17, 2023.

PORTABLE AIR CONDITIONERS

Brand name	Model number	Variable speed compressor	Cooling capacity (BTU/hr)	Configuration	Available for in-store instant discount
C&H	CH-STLS-14AC		12,000	dual-duct	
Danby	DPA10OB9IWDB-6	Yes	10,000	dual-duct	
Danby	DPA12OB9IBDB-6	Yes	12,000	dual-duct	Y
Danby	DPA12OB9IWDB-6	Yes	12,000	dual-duct	
Dreo	DR-HACOO1		10,000	dual-duct	
Dreo	WDR-ACOO1		10,000	dual-duct	
Friedrich	ZCP12DB		7,500	dual-duct	
Friedrich	ZHP14DB		8,300	dual-duct	
Hisense	143-OO41-2	Yes	10,000	dual-duct	
Hisense	AP10TW1RLR-N	Yes	10,000	dual-duct	Y
Hisense	AP70O2OHR1GD		10,000	dual-duct	
Hisense	AP1223CW1W		12,000	dual-duct	Y
Honeywell	HW4CEDAWWO		10,000	dual-duct	
Honeywell	HW4CEDVWWO		10,000	dual-duct	Y
Honeywell	MN12CEDWW		6,500	dual-duct	
Honeywell	MN14CEDWW		7,500	dual-duct	
Honeywell	MN10CEDWW		5,500	dual-duct	
Honeywell	MN12CEDBB		6,500	dual-duct	
Honeywell	MN14CEDBB		7,500	dual-duct	
Honeywell	MN10CEDBB		5,500	dual-duct	
LG	LP1419IVSM	Yes	10,000	single-duct	Y
Midea	MP1OSVKBA3RCM		10,000	dual-duct	
Midea	MP1OSVWBA3RCM		10000	dual-duct	
Midea	MP12SVKBA3RCM		12,000	dual-duct	
Midea	MP12SVKBA3RHM		12,000	dual-duct	
Midea	MP12SVWBA3RCM		12,000	dual-duct	
Midea	MPPTB-10CRN8-BCG8		10,000	dual-duct	
Midea	MPPTB-12CRN8-BCH4		12,000	dual-duct	
Midea	MPPTB-12HRN8-BCH4		12,000	dual-duct	
Midea	MPPTB-12RN8-BCG8		10,000	dual-duct	
Midea	MAP12S1AWT	Yes	8,000	single-duct	
Toshiba	RAC-PT1412HVWRU		12,000	dual-duct	
Toyotomi	TAD-T33		11,500	dual-duct	
Whynter	ARC-11OWD		6,600	dual-duct	

Brand name	Model number	Variable speed compressor	Cooling capacity (BTU/hr)	Configuration	Available for in-store instant discount
Whynter	ARC-122DHP		7,200	dual-duct	
Whynter	ARC-122DS		7,200	dual-duct	
Whynter	ARC-12SD		8,100	dual-duct	
Whynter	ARC-131GD		6,500	dual-duct	
Whynter	ARC-14S		9,600	dual-duct	
Whynter	ARC-14SH		9,500	dual-duct	

WINDOW AIR CONDITIONERS

Brand name	Model number	Variable speed compressor	Cooling capacity (BTU/hr)	Combined Energy Efficiency Ratio (CEER)	Available for in-store instant discount
Comfort Aire	RXTS-121A	Yes	12,000	15	
Comfort Aire	RXTS-121A	Yes	12,000	15	
Comfort Aire	RXTS-101A	Yes	10,000	15	
Comfort Aire	RXTS-101A	Yes	10,000	15	
Comfort Aire	RXTS-81A	Yes	8,000	15	
Comfort Aire	RXTS-81A	Yes	8,000	15	
Danby	DAC12OB6IWDB-6	Yes	12,000	15	
Danby	DAC10OB6IWDB-6	Yes	10,000	15	
Danby	DAC10OB8IWDB-6	Yes	10,000	15	Y
Danby	DAC08OB6IWDB-6	Yes	8,000	15	
Danby	DAC08OB7IWDB-6	Yes	8,000	15	
Danby	DAC08OB8IWDB-6	Yes	8,000	15	
Dreo	DR-HAC002	Yes	8,000	15	
Friedrich	CCV12A10A	Yes	12,000	15	
Friedrich	CCV10A10A	Yes	10,000	15	
Friedrich	CCV08A10A	Yes	8,000	15	
Frigidaire Gallery	GHWQ123WC1	Yes	12,000	15	
Frigidaire Gallery	GHWQ125WD1	Yes	12,000	15	
Frigidaire Gallery	GHWQ103WC1	Yes	10,000	15	
Frigidaire Gallery	GHWQ105WD1	Yes	10,000	15	
Frigidaire Gallery	GHWQ083WC1	Yes	8,000	15	
Frigidaire Gallery	GHWQ085WD1	Yes	8,000	15	
GE Profile	AHTR10AC*#	Yes	10,100	15.7	
GE Profile	AHTR10ACH2	Yes	10,100	15.7	
GE Profile	AHTR12ACH2	Yes	12,200	15.4	
GE Profile	AHTR12AC*#	Yes	12,000	15.4	
GE Profile	PHNT12CCH1	Yes	12,200	14.7	
GE Profile	PHNT10CCH1	Yes	10,300	14.7	
Hisense	AW2223TW3W	Yes	22,000	15	
Hisense	AW1823TW3W	Yes	18,000	15	
Hisense	AW1422TW1W	Yes	14,000	15	
Hisense	AW1222TW1W	Yes	12,000	15	
Hisense	AW1022TW1W	Yes	10,000	15	
Hisense	AW1023TW1W	Yes	10,000	15	
Hisense	HAW1023CW1T	Yes	10,000	15	
Hisense	AW0822TW1W	Yes	8,000	15	
Hisense	AW0823TW1W	Yes	8,000	15	

Brand name	Model number	Variable speed compressor	Cooling capacity (BTU/hr)	Combined Energy Efficiency Ratio (CEER)	Available for in-store instant discount
Honeywell	HAC-U12	Yes	12,000	15	
Honeywell	HAC-U12-B	Yes	12,000	15	
Honeywell	HAC-U10	Yes	10,000	15	
Honeywell	HAC-U10-B	Yes	10,000	15	
Honeywell	HAC-U8	Yes	8,000	15	
Honeywell	HAC-U8-B	Yes	8,000	15	
Insignia	NS-AC8WU3	Yes	8,000	15	Y
Keystone	KSTAW12INV	Yes	12,000	15	
Keystone	KSTAW12UA	Yes	12,000	15	
Keystone	KSTAW10INV	Yes	10,000	15	
Keystone	KSTAW10UA	Yes	10,000	15	
Keystone	KSTAW08INV	Yes	8,000	15	
Keystone	KSTAW08UA	Yes	8,000	15	
Keystone	KSTAW08INV-HC	Yes	8,000	14.5	
LG	LW6023IVSM	Yes	6,000	15.5	
LG	LW8022IVSM	Yes	8,000	15.5	
LG	LW1022FVSM	Yes	10,000	15	
LG	LW1022IVSM	Yes	10,000	15	
LG	LW1222IVSM	Yes	12,000	15	
LG	LW1517IVSM	Yes	14,000	14.7	
LG	LW1517IVSM	Yes	14,000	14.7	
LG	LW1522IVSM	Yes	14,000	14.7	Y
LG	LW1817IVSM	Yes	18,000	14.7	
LG	LW1817IVSM	Yes	18,000	14.7	
LG	LW1822IVSM	Yes	18,000	14.7	
LG	LW2217IVSM	Yes	22,000	14.5	
LG	LW2422IVSM (208V)	Yes	23,500	14.3	
LG	LW2422IVSM (230V)	Yes	23,500	14.3	
Midea	MW12MSWBA5RCM	Yes	12,000	15	
Midea	MW12MSWBA6RCM	Yes	12,000	15	
Midea	MAW12AV1QWT	Yes	12,000	15	
Midea	MAW12V1DWT	Yes	12,000	15	
Midea	MAW12V1QWT	Yes	12,000	15	
Midea	MAW12V1QWT	Yes	12,000	15	
Midea	MAW12V1QWT-S	Yes	12,000	15	
Midea	MW1UQB-12CRFN8-BCN10	Yes	12,000	15	
Midea	MW10MSWBA5RCM	Yes	10,000	15	
Midea	MW10MSWBA5RCM	Yes	10,000	15	
Midea	MW10MSWBA6RCM	Yes	10,000	15	Y
Midea	MAW10V1DWT	Yes	10,000	15	
Midea	MAW10V1QWT	Yes	10,000	15	
Midea	MAW10V1QWT	Yes	10,000	15	
Midea	MW1UQB-10CRFN8-BCN10	Yes	10,000	15	
Midea	MW08MSWBA1RCM	Yes	8000	15	
Midea	MW08MSWBA5RCM	Yes	8,000	15	
Midea	MAW08AV1QWT	Yes	8,000	15	
Midea	MAW08V1DWT	Yes	8,000	15	

Brand name	Model number	Variable speed compressor	Cooling capacity (BTU/hr)	Combined Energy Efficiency Ratio (CEER)	Available for in-store instant discount
Midea	MAW08V1QWT	Yes	8,000	15	
Midea	MAW08V1QWT	Yes	8,000	15	
Midea	MAW08V1QWT-S	Yes	8,000	15	
Midea	MWIUQB-O8CRFN8-BCNO	Yes	8,000	15	
Midea	MWAUQB-O8HRFN8-BCLO	Yes	8,000	14.5	
MRCOOL	MWUC12T115	6	12,000	15	
MRCOOL	MWUC10T115	Yes	10,000	15	
MRCOOL	MWUC08T115	Yes	8,000	15	
Noma	O43-8815-2	Yes	10,000	15	
Noma	O43-8814-4	Yes	8,000	15	
Perfect aire	1PACU12000	Yes	12,000	15	
Perfect aire	1PACU10000	Yes	10,000	15	
Perfect aire	1PACU8000	Yes	8,000	15	
TCL	H12W35WQ	Yes	12,000	15	
TCL	H10W35WQ	Yes	10,000	15	
TCL	H8W25WQ	Yes	8,000	15	
TCL	KC-23/YXRDBp(E1/6)(OO1588)	Yes	8,000	15	
TCL	KC-23/YXRDBp(E1/6)(OO1662)	Yes	8,000	15	
TCL	KC-23/YXRDBp(E1/6)(OO1740)	Yes	8,000	15	
TCL	KC-23/YXRDBp(E1/6)(OO1955)	Yes	8,000	15	