

Portable Air Conditioner (AC) Offer



PART I—Details and eligibility

1. Applicant information

Your application must be under the BC Hydro account holder's name. If the account holder for the BC Hydro account serving your home is not a member of your household, please contact **1 800 224 9376** to complete your application.

BC Hydro account

First name (on BC Hydro bill)	Last name (on BC Hydro bill)	Phone number
Alternate phone number	Email address	BC Hydro account number

2. Account address information

Account address	City	Province	Postal code
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Property description?
 Apartment/condo Single-family detached house Duplex Townhouse Manufactured/mobile home Other (describe):

How many people live in your home?	Do you own or rent? <input type="checkbox"/> Own <input type="checkbox"/> Rent (signed Landlord Consent required)
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Are you 65 years of age or older? <input type="checkbox"/> Yes <input type="checkbox"/> No	Do you have a recommendation letter from your regional health authority's home care programs? (you must include this document with your application) <input type="checkbox"/> Yes <input type="checkbox"/> No
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What type of hot water heating does your home have? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Propane/diesel <input type="checkbox"/> Wood <input type="checkbox"/> Other <input type="checkbox"/> Unknown	How is your home heated? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Propane/diesel <input type="checkbox"/> Wood <input type="checkbox"/> Other <input type="checkbox"/> Unknown
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PART II—Qualification and authorization

To qualify for the program you must provide a recommendation letter from your regional health authority's Home Care Program. Please note that this is not a doctor's note and can only be obtained in an approved template from a Home Care Program.

Someone in my household has a recommendation letter from my regional health authority's home care programs and I certify that principal residence of the person referred is the account address noted above

Please note that you do not qualify for the program if you already have a functioning AC or heat pump in your home

PART III—Applicant declaration

I acknowledge and agree:

- Information in this application and otherwise provided to the Utility Partners, is true and correct. I will notify the Utility Partners immediately of any changes.
 - I consent to the Utility Partners collecting, using and sharing my information to determine program eligibility and as further set out in Part IV—section 9.
 - I meet the eligibility requirements of the program. I will confirm and provide proof of eligibility and verification information promptly upon request.
 - I accept and agree to the terms and conditions as contained in this application, including in Part IV on page 2.
 - I have obtained, or prior to installation of improvements will obtain approvals for their installation and operation (including from my landlord and the strata corporation, if applicable) and will provide if requested.
 - I acknowledge and understand participation in the program is not intended for increasing my home value.
 - I have never received an Air Conditioner as part of the Program.
 - If I am a tenant of the residence, I agree the products installed and improvements made will not be removed or altered upon vacating the residence, other than the AC Unit (if applicable) which I agree will become my property and responsibility and liability following installation.
 - I acknowledge and understand the air conditioner is not intended for resale and is only intended for use in my primary residence.
- Optional: I agree to receive emails from the Utility Partners containing news, updates and promotions regarding their products, services and programs.

Note: You may withdraw your consent at any time. For more information, visit bchydro.com/privacy.

Signature of person with recommendation letter from regional health authorities (if applicable)	Date (Yr/Mth/Day)
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BC Hydro account holder signature	Date (Yr/Mth/Day)
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Where did you hear about this program?
 Utility bill insert Received a phone call Website Friends/family Received a promotional package/flyer Healthcare provider Other:

Promo code, if applicable:

Email your application form and supporting documentation to:
ecap_esk@bchydro.com

Mail your application to:
 BC Hydro/FortisBC ECAP Operations
 PO Box 8910 Stn Terminal
 Vancouver, BC V6B 9Z9

If you require assistance completing this form, call **1 800 224 9376**.
 Processing may take up to 4 weeks

Terms and Conditions – Portable AC Offer

The following terms and conditions (the “**Terms and Conditions**”) govern applicants’ participation in the Portable AC Offer stream of the Energy Conservation Assistance Program (the “**Program**”), under which eligible applicants may receive a portable air conditioner unit (an “**AC Unit**”).

1. Portable AC Unit Offer

Partners: The Program is administered, sponsored or funded, in whole or in part, by British Columbia Hydro and Power Authority (“**BC Hydro**”), FortisBC Energy Inc. FortisBC Inc. (collectively “**FortisBC**”, and together with BC Hydro the “**Utility Partners**”) with funding for AC Units from His Majesty in the Right of the Province of British Columbia, as represented by the Minister of Health and/or Energy, Mines and Low-Carbon Innovation (the “**Ministry**”).

(a) **Eligible Residences:** Eligible residences for the Portable AC Unit Offer include single family detached homes, townhomes, rowhomes, duplexes, manufactured/mobile homes and apartment and condominium units.

(b) **Eligibility Requirements:** The applicant must:

- be at least 19 years old;
- be a tenant or the owner of the eligible residence and occupy the eligible residence as their primary residence;
- if a tenant, obtain consent from the owner of the residence in the form found at www.bchydro.com/freeAC (the “**Landlord Consent**”) and submit the completed and signed Landlord Consent; and
- submit a recommendation letter from their regional health authority’s Home Care program.

Note: Applicants are not required to be the BC Hydro residential account holder for the eligible residence.

(c) **AC Units, home evaluation and installation**

- Eligible applicants may, at the complete discretion of the Utility Partners, receive an AC Unit.
- Applicants with existing, functioning air conditioner units are not eligible to receive an AC Unit.
- The applicant, if the applicant’s application is approved, permits the Utility Partners’ approved contractors (the “**Contractors**”) to conduct, at no cost to the applicant, an evaluation of the eligible residence prior to installation to determine whether the AC Unit can safely be installed at the residence, including an assessment of electrical requirements or any pre-existing health or safety issues. If it is determined, at the sole discretion of the Contractors or the Utility Partners, that the residence does not meet these requirements or that the AC Unit would not materially improve the heat safety of the applicant, the applicant will not receive an AC Unit.
- Once installed, AC Units become the property of the applicant (whether a tenant or the owner) and as such they accept all responsibilities and liabilities related to the AC Unit, including those related to the repair, maintenance, replacement, and removal of the AC Unit.
- The applicant will, if the applicant’s application is approved, grant, or ensure Utility Partners or their Contractors are granted, access to the residence and the AC Unit upon request to conduct site visits to verify compliance, eligibility and installation/operation.

2. General Terms and Conditions: The following terms and conditions apply to all applicants:

- (a) **Representations and Warranties.** The applicant represents and warrants that they satisfy the applicable eligibility requirements referred to in these Terms and Conditions.
- (b) **Program changes.** The Utility Partners may modify these Terms and Conditions or terminate the program or offer referred to in these Terms and Conditions (collectively, the “**Program**”) at any time and for any reason, without penalty or obligation. Dates are subject to change.
- (c) **Availability of funding.** Funding is limited. Utility Partners, at their sole discretion, may prioritize applications and determine level of funding or the provision of any products, if any, an applicant may receive.
- (d) **Acceptance/rejection of applications.** Utility Partners reserve the right, in their sole discretion, to accept or reject applications for any reason, whether or not eligibility criteria are met.
- (e) **Binding decisions.** Decisions of Utility Partners are final and binding and not subject to appeal. Utility Partners may provide reasons for their decisions but are under no obligation to do so.
- (f) **No liability; Indemnity.** Utility Partners, not being the designer, manufacturer, provider or installer of the products and/or improvements, make no representations or warranties whatsoever of any kind, including as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any product, improvement or service, or skill of any contractor (including the Contractors). The applicant does hereby

indemnify and save harmless the Ministry, the Utility Partners and their affiliates, and their respective directors, officers, agents, contractors (including the Contractors) and employees, from all liability, damages, claims, demands, expenses and costs for claims, costs for injury or death of any person (including from any infectious disease outbreaks), damage to or destruction of property, and all economic loss suffered by any person (collectively, “Losses”) arising from or occurring by reason of the applicant’s participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of the AC Unit, and any breaches of any tenancy or other similar agreement involving the applicant or any strata or other bylaws or rules applicable to the residence. The applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue the Ministry, the Utility Partners or their affiliates and/or any of their respective officers, directors, employees, agents, contractors or representatives for and against all Losses arising from the applicant’s participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of the AC Unit, and any breaches of any tenancy or other similar agreement involving the applicant or any strata or other bylaws or rules applicable to the residence.

- (g) Collection, use and disclosure of information.** The applicant, where the Utility Partners are not authorized by law, consents and agrees the Utility Partners and their Contractors and authorized agents may:
- a. contact the applicant by phone, mail, email or other method to administer, implement, evaluate and research all elements of the Program, verify information, and to conduct surveys;
 - b. collect and use information (including personal information) contained in the application (including any supporting documentation) or acquired during participation in the Program (including in home assessments and during site visits) and may disclose the information to their affiliates and contractors, the other Utility Partners, and other Program partners, and the landlord, strata corporation, and/or property manager (if applicable), to administer, implement and evaluate the Program, to conduct research, to confirm eligibility, to verify compliance, for quality assurance, and to develop other energy conservation programs.
 - c. retrieve account information and bill data for a period of 3 years prior to, and 3 years after, Program participation to evaluate consumption behavior and energy savings attributable to the Program, and to collect, use and disclose such information and data pursuant to (b)above.
 - FortisBC—Personal Information Protection Act and FortisBC’s Privacy Policy (available at [fortisbc.com/privacy](https://www.fortisbc.com/privacy)).
 - BC Hydro—BC Hydro’s collection of personal information is authorized by section 26(c) of the Freedom of Information and Protection of Privacy for the purposes outlined above. Contact BC Hydro’s Customer Service at 604 224 9376 or 1 800 224 9376 outside of the Lower Mainland if you have questions.
- I understand and agree to the Terms and Conditions.
- I agree to receive email from the Utility Partners containing news, updates and promotions regarding their products, services and programs. Note: you may withdraw your consent at any time. For more information, visit [fortisbc.com/privacy](https://www.fortisbc.com/privacy) or [bchydro.com/privacy](https://www.bchydro.com/privacy). (Optional)
- By checking this box, I acknowledge and agree to the following*
- I have submitted or will submit as part of this application all applicable supporting documentation referred to in the Terms and Conditions, including, if I am not the owner of the eligible residence, a completed and signed Landlord Consent. I have obtained or will obtain all other approvals for the installation and operation of any products or installations (including from my landlord and the strata corporation, if applicable) and will provide if requested.
 - Information in this application (including any documentation submitted pursuant to this application) or otherwise provided to the Utility Partners is true and correct. I will notify the Utility Partners immediately of any changes.
 - I consent to the Utility Partners collecting, using and sharing my information to determine Program eligibility and as further set out in section 2(g) above.
 - I meet the eligibility requirements of the Program. I will confirm and provide additional proof of eligibility and verification information promptly upon request.
 - I acknowledge and understand participation in the Program is not intended to increase the value of the residence.
 - I have never received an air conditioner as part of the Program.
 - If I am a tenant of the residence, I agree the products installed and improvements made will not be removed or altered upon vacating the residence, other than the AC Unit (if applicable) which I agree will become my property and responsibility and liability following installation.
 - I acknowledge and understand the air conditioner is not intended for resale and is only intended for use in my primary residence.