Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after October 1, 2020

**GENERAL ELIGIBILITY REQUIREMENTS:**

1. Home must be a year-round primary residence and one of the following types of residential buildings:
   a. single family home (detached dwelling).
   b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.
   c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services towing apparatus and axle must be removed.
   d. side-by-side or stacked duplex, each unit must have its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
   e. side-by-side row home or townhomes, each unit must have its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.

2. The following types of homes are not eligible:
   a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings;
   b. stacked townhomes;
   c. garages, workshops, and outbuildings; and
   d. new homes, including homes that are defined as “substantially reconstructed,” by the Homeowner Protection Act (as per [Regulatory Bulletin: Substantially Reconstructed Homes and the Home Owner Protection Act (No. 6)]) or additions to existing homes. An existing space, such as a garage or solarium, converted into a living space is considered a new addition.

3. The home must be connected to a residential account with one of the following utilities:
   a. FortisBC natural gas
   b. FortisBC Inc.
   c. BC Hydro
   d. City of New Westminster
   e. City of Penticton
   f. City of Grand Forks
   g. Nelson Hydro
   h. District of Summerland
   i. Pacific Northern Gas
4. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C):
   a. natural gas, propane or oil (a fireplace is not considered a primary heating system).
   b. electricity (hard-wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, forced-air furnace/boiler, or heat pump).
   c. homes primarily heated by wood or other solid fuels are only eligible for the following rebates:
      i. air source heat pump (convert from wood)
      ii. natural gas fireplace
      iii. natural gas water heater or heat pump water heater
      iv. pre-upgrade EnerGuide Home Evaluation
      v. post-upgrade EnerGuide Home Evaluation
      vi. Two Upgrade Bonus
   d. homes primarily heated by natural gas supplied by Pacific Northern Gas Ltd. are only eligible for the following rebates:
      i. insulation
      ii. windows and doors
      iii. air source heat pump (convert from fossil fuel)
      iv. air source heat pump with fossil fuel back up (dual fuel system)
      v. heat pump water heater (convert from fossil fuel or electric)
      vi. air-to-water heat pump (convert from fossil fuel)
      vii. pre-upgrade EnerGuide Home Evaluation
      viii. post-upgrade EnerGuide Home Evaluation
      ix. Two Upgrade Bonus
      x. Home Energy Improvement Bonus

5. Homes must have 12 months of continuous utility billing for the period immediately prior to the installation of the Upgrade(s).

6. BC Hydro customers whose primary heating type is electricity (electric baseboard, furnace, boiler or heat pump) must meet a minimum electricity consumption to be eligible for rebates. BC Hydro program eligibility can be checked at bchydro.com/homerebates.

7. All upgrades must be installed by a contractor with a GST number and a valid B.C. business license for the trade related to the upgrade being installed (e.g. Contractor—Electrical, Contractor—Heating, Inter-municipal trades and construction business license).

8. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade.

9. Rebates can only be claimed once.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.