Primary space heating system rebate guide for contractors

This guide includes four tables based on how the home's existing primary heating system (before upgrade) is fueled, which determines your customer's rebate eligibility. The CleanBC Energy Savings Program is not included in this guide. To learn more about the rebates available for income qualified participants, please visit: **betterhomesbc.ca/energy-savings-program/**

The tables are organized as follows:

Existing primary heating system (before upgrade)	Rebates available	More details on table:
Natural gas	Up to \$10,000	А
Electric	Up to \$4,000	В
Oil or propane	Up to \$6,000	С
Wood or solid fuel	Not available	D

A primary heating system is permanently installed or hardwired, and must serve at least 50% of the home and be able to maintain 22°C for the entire heating season. Space heating rebates are not available for customers upgrading from an existing primary heating system of a gas fireplace.

Important:

- Customers are only eligible for one primary space heating rebate per premise regardless of the number and type of heating system upgrade or upgrades. For example, you cannot get a rebate for a furnace and a heat pump, even if you install a new dual fuel heat pump system. Your second rebate application will be denied.
- For full program rebate requirements and terms and conditions, visit **bchydro.com/homerebates**, **fortisbc.com/homerebates**, or **betterhomesbc.ca**.
- O Municipalities may offer top-up rebates. For a current list of participating municipalities, visit betterhomesbc.ca/municipal-offers.
- Heat pumps and insulation upgrades must be installed by a Home Performance Contractor Network (HPCN) member to be eligible for rebates.

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	Existing primary heating system: natural gas			
^	Primary heating system after upgrade			
A	Ductless mini-split or ductless multi-split heat pump HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5 SEER2 ≥ 15.2	Central ducted heat pump HSPF \ge 10, SEER \ge 16, or, HSPF2 \ge 8.5, SEER2 \ge 15.2	Dual fuel heating system (Natural gas back−up) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5, SEER2 ≥ 15.2	Air-to-water heat pump or Combination space and water air-to-water heat pump
Rebate amount	\$6,000–Northern heat pump offer region only*	\$6,000-Northern heat pump offer region only*	\$5,000-FortisBC residential gas customers (+ \$3,000 Northern top up) \$4,500-Northern heat pump offer region PNG residential gas customers only*	Up to \$7,000–Northern region only*
Rebate provider	CleanBC	CleanBC	FortisBC or CleanBC	CleanBC
Qualifying models	bchydro.com/qualifyingheatpumps	bchydro.com/qualifyingheatpumps	bchydro.com/qualifyingheatpumps	betterhomesbc.ca/qualifyingairtowaterhp
Rebate application	bchydro.com/homerebates	bchydro.com/homerebates	FortisBC.com/homerebates	bchydro.com/homerebates
Key requirements	 Must remove fossil fuel system. Ductless mini-split heat pumps can be installed in an eligible home that is 1,200 square feet or less. Homes over 1,200 square feet must install a multi-split heat pump or a central ducted heat pump. Heat pump must be on the qualified product list. 	 Must remove fossil fuel system. Heat pump must be on the qualified product list. 	 Back-up must be a natural gas furnace. Furnace must be installed with a two-pipe direct vent system. For FortisBC applicants the new system must undergo commissioning to ensure it is installed and operating according to best practice. System must be on the qualified product list. Must complete heat load calculation¹. Outdoor temperature switch-over control must be set to the program required temperatures.¹ For FortisBC applicants the home must meet minimum annual average consumption of 55 GJ's over the previous two calendar years to be eligible. 	 Must remove fossil fuel system. Heat pump must be on the qualified product list.

¹ Dual fuel systems are only eligible provided:

i. The load calculation uses program-approved methodology. Approved methodology can be found at betterhomesbc.ca/faqs/heat-load-calculations or fortisbc.com/build-renovate/ join-the-trade-ally-network/trade-ally-network-online-resource-centre/heat-load-calculation-requirements.

ii. The thermostat, outdoor temperature switch-over control is set to the following region-specific temperatures for the duration of the product lifetime:

a. Lower Mainland and Vancouver Island regions: ≤ 5°C.

b. Southern Interior and Northern BC: $\leq 2^{\circ}$ C.

iii. The AHRI certified reference number for dual fuel heating systems must show the outdoor unit, indoor unit and furnace.

*Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.

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	Existing primary heating system: Hard-wired electric systems (Eg. baseboards, radiant ceiling, radiant floors, furnace)		
в	Primary heating	ing system after upgrade	
В	Partial home heating (Ductless mini–split, ductless multi–split or central heat pump) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5 SEER2 ≥ 15.2	Whole home heating (Ductless mini-split, ductless multi-split or central heat pump) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5 SEER2 ≥ 15.2	
Rebate amount	\$1,500	\$4,000	
Rebate provider	BC Hydro and FortisBC	BC Hydro and FortisBC	
Qualifying models	bchydro.com/qualifyingheatpumps	bchydro.com/qualifyingheatpumps	
Rebate application	bchydro.com/homerebates and fortisBC.com/getrebates	bchydro.com/homerebates and fortisBC.com/getrebates	
	• Must provide primary heating to serve 50% or more of the home's conditioned space in a main living area.	 Must provide primary heating to serve 80% or more of the home's conditioned space in a main living area. 	
	 Must be sized with sufficient capacity to maintain a minimum indoor temperature of 22°C at an outdoor temperature of -5°C or colder. 	 Must be sized with sufficient capacity to maintain a minimum indoor temperature of 22°C at an outdoor temperature of -5°C or colder. 	
	• Must have a minimum capacity of 12,000 BTU (1 Ton).	• Must have a minimum capacity of 12,000 BTU (1 Ton).	
Key requirements	O Must have a variable speed compressor.	O Must have a variable speed compressor.	
	 Heat pump must be on the qualified product list. (The Northeast Energy Efficiency Partnership (NEEP) Cold Climate Air Source Heat Pump list is recommended but not required). 	 Heat pump must be on the qualified product list and the Northeast Energy Efficiency Partnership (NEEP) Cold Climate Air Source Heat Pump list. 	
	 A heat load calculation using CSA F28O-12 verified software is recommended but not required. 	• A heat load calculation using CSA F280–12 verified software is required.	
	• Homes over 1,200 sq ft. must install a multi-split or central system.		

1. Heat load calculations must be completed using F280–12 verified software and must be submitted with the customer's rebate application.

Effective May 1, 2025.

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	Existing primary heating system: oil or propane			
	Primary heating system after upgrade			
С	Ductless mini-split or ductless multi-split heat pump HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5 SEER2 ≥ 15.2	Central ducted heat pump (Tier 2) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5, SEER2 ≥ 15.2	Dual fuel heating system (Propane back-up) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5, SEER2 ≥ 15.2	Air-to-water heat pump or combination space and water air-to-water heat pump
Rebate amount	\$6,000–Northern region only*	\$6,000–Northern region only*	\$5,000—FortisBC residential propane customers**	\$7,000-Northern region only*
Rebate provider	CleanBC	CleanBC	FortisBC	CleanBC
Qualifying models	bchydro.com/qualifyingheatpumps	bchydro.com/qualifyingheatpumps	bchydro.com/qualifyingheatpumps	betterhomesbc.ca/qualifyingairtowaterhp
Rebate application	bchydro.com/homerebates	bchydro.com/homerebates	FortisBC.com/homerebates	bchydro.com/homerebates
Key requirements	 Must remove fossil fuel system. Ductless mini-split systems can be installed in an eligible home that is 1,200 square feet or less. Heat pump must be on the qualified product list. 	 Must remove fossil fuel system. Heat pump must be on the qualified product list. 	 Back-up must be a propane furnace². System must undergo commissioning to ensure it is installed and operating according to best practice. Furnace must be installed with a two-pipe direct vent system. Must have a minimum capacity of 12,000 BTU (1 Ton). Variable speed compressor not required. Must complete heat load calculation¹. System must be on the qualified product list. 	 Must remove fossil fuel system. Heat pump must be on the qualified product list.

Dual fuel systems are only eligible provided:

 The load calculation uses program-approved methodology. Approved methodology can be found at betterhomesbc.ca/faqs/heat-load-calculations.

ii. The thermostat, outdoor temperature switch-over control is set to the following region-specific temperatures for the duration of the product lifetime:

a. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}$ C.

b. Southern Interior and Northern BC: 2°C.

² Residents of Northern BC (ASHRAE Climate Zone 6, 7A, 7B or 8) with premises heated primarily by an oil furnace before the heat pump:

May still use the oil furnace as a back-up heating source.
 The AHRI certified reference number for dual fuel systems must show either the outdoor unit, indoor unit and furnace.

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*Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be



**Available for Revelstoke residential customers receiving piped propane supplied by FortisBC.

connected to BC Hydro electric service.





	Existing primary heating system: wood or solid fuel		
	Primary heating system after upgrade		
D	Ductless mini-split heat pump HSPF \ge 10, SEER \ge 16, or, HSPF2 \ge 8.5, SEER2 \ge 15.2 or Ductless multi-split heat pump HSPF \ge 10, SEER \ge 16, or, HSPF2 \ge 8.5, SEER2 \ge 15.2	Central ducted heat pump (Tier 2) HSPF ≥ 10, SEER ≥ 16, or, HSPF2 ≥ 8.5, SEER2 ≥ 15.2	
Rebate amount	N/A	Ν/Α	
Rebate provider	Ν/Α	N/A	

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