

BC Hydro Retail Program Instant Discounts Fall 2025

(the “Offer”)

Official Terms and Conditions

1. AGREEMENT TO BE LEGALLY BOUND BY TERMS AND CONDITIONS

Customers who participate in the Offer (with respect to in-store purchases) (each a “Customer” and Collectively “Customers”), are subject to and legally bound by these terms and conditions (the “Terms”).

2. PROGRAM SPONSOR AND FUNDERS

The Offer is sponsored, administered and funded by British Columbia Hydro and Power Authority (“BC Hydro”).

For the purposes of these Terms, BC Hydro, its subsidiary or affiliated entities, and its respective officers, directors, employees, agents, contractors, representatives, successors, assignees, and those for whom they may be responsible at law shall be collectively referred to as the “Released Parties”.

3. CUSTOMER ELIGIBILITY

“Eligible Customers” are those persons living at a valid mailing address located within [BC Hydro's electrical service territory](#) who have purchased an Eligible Product (as per Exhibit A) at a Participating Retailer (as per Paragraph 5) during the applicable Purchase Period (as per Paragraph 6). BC Hydro shall have sole discretion to determine whether a person is an Eligible Customer for the purposes of the Offer and BC Hydro's determination shall be final.

4. THE OFFER

Eligible Customers who purchase an Eligible Product(s) at a Participating Retailer and meet all the requirements of these Terms may be eligible for an Instant Discount(s) (defined below) on the after-tax purchase price of an Eligible Product(s) at retailer point-of-sale.

- **Smart thermostats**

Eligible Products:

Smart thermostats listed in Exhibit A to these Terms are the only authorised eligible products for the Offer (the “**Eligible Products**”). For clarity, products not listed in Exhibit A are not Eligible Products, even if they are comparable or analogous to the Eligible Products, whether in performance or specification, which are listed in Exhibit A.

Discount:

- \$50 off select smart thermostat packs for electric (line voltage) heating listed in Exhibit A (the “**Discount**”).

Eligible Product Limitations:

- The Discount is per pack of 4 thermostats. Max 1 Instant Discounts per retailer SKU per customer transaction.

Payment of any of the Instant Discounts is subject to the availability of funding by BC Hydro and the supply of Eligible Products available at the Participating Retailer during the applicable Purchase Period. No rainchecks. Instant Discount amounts, Offer funding, and Eligible Products may be modified or terminated at any time without notice at the sole discretion of BC Hydro. BC Hydro does not guarantee and is not responsible for the availability of Eligible Products or Instant Discounts (in-store) at the Participating Retailer or lack thereof.

5. PARTICIPATING RETAILERS

Eligible Products must be purchased at the following “**Participating Retailer**”. Purchases of Eligible Products at other retailers are not eligible for a discount.

- **Smart thermostats:** Costco

6. PURCHASE PERIODS AND KEY DATES

Eligible Products must be ordered, purchased and paid in full between the following dates and times (each a “Purchase Period”).

Smart thermostats:

- 12:00 AM PDT September 5, 2025 – 11:59 PM PDT January 2, 2025.

No exceptions will be made under any circumstances for purchases of Eligible Products made outside of the applicable Purchase Period.

The Purchase Periods (including the scheduled start dates and end dates) may be modified or terminated at any time without notice at the sole discretion of BC Hydro.

8. PAYMENT OF INSTANT DISCOUNTS

Instant Discounts are provided directly to Eligible Customers at point-of-sale by reducing the after-tax purchase price of Eligible Products purchased in-store at a Participating Retailer during the applicable Purchase Period. Instant Discounts may only be available for in-store purchases at certain Participating Retailers. No application is required to receive Instant Discounts.

- In-store

For in-store purchases, Instant Discounts are only available at stores located within BC Hydro's electrical service territory. For each Participating Retailer, rebates may only be available at certain approved stores located within this territory.

9. MODIFICATION AND/OR TERMINATION OF OFFER (INCLUDING PURCHASE PERIODS)

BC Hydro in its sole discretion reserves the right to shorten, extend, suspend, modify or cancel the Offer (including the Purchase Periods and the scheduled start dates and end dates) at any time, without notice or obligation for any reason.

BC Hydro in its sole discretion reserves the right to terminate the Offer, including without limitation the Terms governing the Offer, at any time, without notice or obligation, for any reason.

By participating in the Offer, the Customer acknowledges that BC Hydro is voluntarily sponsoring, administering and funding the Offer. The Customer agrees that BC Hydro and its subsidiary or affiliated entities, and each of their respective officers, directors, employees, agents, contractors, representatives, successors, assignees, and those for whom they may be responsible at law (collectively, the **"Released Parties"**), have no liability for any claim, action, loss or demand, direct or indirect, which may result from the Eligible Customer's participation in the Offer, without limitation the Eligible Customer's use or misuse of the Eligible Product, the Customer's breach of the Terms, or BC Hydro's payment or non-payment of Instant Discounts, it being understood such forgoing release obligation will survive completion, expiry or termination of the Offer

By participating in the Offer, the Eligible Customer agrees to indemnify and hold harmless BC Hydro from all claims, losses, liabilities, damages and costs made or suffered by third parties, and all loss, liabilities, damages and costs suffered by the Released Parties, which relate or arise out of breach or misuse by the Eligible Customer of these Terms or the Eligible Customer's participation in the Offer including without limitation any party's use or misuse of the Eligible Product, it being understood such forgoing indemnity obligation will survive completion, expiry or termination of the Offer.

10. GENERAL CONDITIONS

The Eligible Customer is solely responsible for the selection, purchase, installation, operation, ownership and maintenance of the Eligible Product(s). The Eligible Customer understands that BC Hydro makes no representation or warranty, whether expressed or implied in respect of any Eligible Product(s) that the Customer has purchased, including, but not limited to, with respect to quality, fitness for any purpose, installation, energy savings or performance, it being understood that BC Hydro has not actually tested the energy savings or performance of any of the Eligible Product(s). The Eligible Customer agrees that BC Hydro has no liability concerning any estimated energy savings of any Eligible Product(s), services or measures, or the installation, performance, use or fitness of the any Eligible Product(s) for the Eligible Customer's purpose. The Eligible Customer is purchasing any Eligible Product(s) at the Eligible Customer's own risk and the Eligible Customer is responsible for complying with any laws, regulations or by-laws regarding

permits, codes, restrictions or inspections with respect to installation and use of any Eligible Product(s).

The Eligible Customer agrees that no part of this offer constitutes any form of partnership or commercial enterprise between any retailers or any other suppliers of or the manufacturers of the Eligible Products. The Eligible Customer agrees that BC Hydro is not endorsing any retailer or any suppliers or manufacturers of the Eligible Products.

BC Hydro is not responsible for any rebate(s), discount(s) or incentive(s) offered or provided by any manufacturer, distributor, dealer or installer with respect to any Eligible Product, which is separate and distinct from the Offer.

BC Hydro decisions relating to the Offer, including without limitation product eligibility, customer eligibility, types and amount of discounts, dates and timelines, shall be final and binding and not subject to appeal.

By applying for this offer, the Customer acknowledges that BC Hydro or one of its agents may contact the Customer in the future to participate in a survey regarding this Program.

The Customer acknowledges that BC Hydro is a regulated utility and agent of the Province of British Columbia and that BC Hydro is a public body under the *BC Freedom of Information and Protection of Privacy Act* (the “Act”) and associated regulations, and agrees that any personal information BC Hydro collects in respect of the Offer is subject to the Act.

For questions regarding the Offer, please email retailerprograms@bchydro.com.

EXHIBIT A – ELIGIBLE PRODUCTS

The Eligible Products for each product category are provided below. Eligible Product lists may be updated to reflect changes to the Offer, product or partner eligibility, or for any other reason at any time without notice, in BC Hydro’s sole discretion.

Fall 2025 eligible smart thermostats

Available in-store at Costco

From September 5, 2025 to January 2, 2026, you can:

- Receive an instant \$50 discount when you purchase a 4-pack of Mysa smart thermostats in-store at Costco.

Retailer	Brand	Model no.	SKU no.	Units per package	In-store instant discount	Eligible for Peak Saver
Costco	Mysa	BBL.2.O.O1.NA-US-VP4	18O6837	4	\$50	Yes

Terms & conditions

- Limit of one 4-pack per customer transaction
- See Program terms and conditions for complete details and limitations