

Energy Conservation Assistance Program application



PART I – Details and eligibility

1. Account holder information

You must be a BC Hydro account holder for the property. If the property is served with natural gas through FortisBC, additional upgrades may apply.

BC Hydro account

First name (on BC Hydro bill)	Last name (on BC Hydro bill)	Phone number
Alternate phone number	Email address	BC Hydro account number

FortisBC (natural gas) account

First name (on FortisBC bill)	Last name (on FortisBC bill)	FortisBC account number
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2. Account address information

Must be occupied as your principal residence year-round and be in suitable condition for improvements available through the Program. The property is not eligible for the program more than once every 10 years. If the property is a strata unit, consent from the strata corporation may be required for upgrades.

Account address	City	Province BC	Postal code
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Property description? (Apartment units are not eligible)

Single-family detached house
 Duplex
 Townhouse
 Manufactured/mobile home
 Other (describe): _____

How many people live in your home?	How many are adults (18 years and over)?	Do you own or rent? <input type="checkbox"/> Own <input type="checkbox"/> Rent (signed Landlord Consent required)
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What type of hot water heating does your home have? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Propane/diesel <input type="checkbox"/> Wood <input type="checkbox"/> Other <input type="checkbox"/> Unknown	How is your home heated? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Propane/diesel <input type="checkbox"/> Wood <input type="checkbox"/> Other <input type="checkbox"/> Unknown
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PART II – Income qualification and authorization

The combined gross (pre-tax) household income must be less than BC Hydro Program Household Income Thresholds (see bchydro.com/savenow). Proof of income is required for each adult (>18 years old) resident, who must consent to collection and use of their income information.

Declaration: I am 18 years of age or older and reside in the above property. I consent to the Utility Partners collecting and using my income information to determine program eligibility and as further set out on page 2.

First name	Last name	Signature	Date (Yr/Mth/Day)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

PART III– Applicant declaration

I acknowledge and agree:

- Information in this application and otherwise provided to the Utility Partners, is true and correct. I will notify the Utility Partners immediately of any changes.
- I consent to the Utility Partners collecting, using and sharing my information to determine program eligibility and as further set out in Part IV – section 9.
- I meet the eligibility requirements of the program. I will confirm and provide proof of eligibility and verification information promptly upon request.
- I accept and agree to the terms and conditions as contained in this application, including in Part IV on page 2.
- I have obtained, or prior to installation of improvements will obtain approvals for their installation and operation (including from my landlord and the strata corporation, if applicable) and will provide if requested.
- I acknowledge and understand participation in the program is not intended for increasing my home value.
- I have not participated in this program in the past 10 years based on the account address.
- If I rent the property, I agree the products installed and the improvements made will not be removed or altered upon vacating the property.

Optional: I agree to receive emails from the Utility Partners containing news, updates and promotions regarding their products, services and programs.

Note: You may withdraw your consent at any time. For more information, visit fortisbc.com/privacy and/or bchydro.com/privacy.

BC Hydro account holder signature	Date (Yr/Mth/Day)
_____	_____
FortisBC account holder signature	Date (Yr/Mth/Day)
_____	_____

Where did you hear about this program?

Utility bill insert
 Received a phone call
 Website
 Friends/family
 Received a promotional package/flyer
 Other: _____

Promo code, if applicable: _____

Mail your application to: *Processing may take 4-6 weeks* If you require assistance completing this form, call **1-855-560-3227**.

BC Hydro/FortisBC ECAP Operations
PO Box 8910 Stn Terminal
Vancouver, BC V6B 9Z9

PART IV – Additional terms and conditions

In addition to the requirements, eligibility and other terms and conditions set out on page 1, the following apply:

1. **Utility Partners.** The program is administered and/or funded, in whole or in part, by BC Hydro, FortisBC Energy Inc., and/or Pacific Northern Gas (each, a "Utility Partner").
2. **Home evaluations and product installation.** The applicant permits the Utility Partners' contractors (each, a "Contractor") to conduct a home evaluation and install basic energy-efficient products at no cost to the applicant. If the Utility Partners determine the property may qualify for advanced upgrades, the applicant hereby permits the Contractor to conduct further home assessments and make additional improvements, subject to landlord and/or strata corporation consent, if applicable. Pacific Northern Gas customers are not eligible for advanced upgrades. Utility Partners, in their sole discretion, decide the energy efficiency measures to be implemented.
3. **Site Visits.** The applicant will provide or ensure Utility Partners are granted access to the property and the products/improvements upon request to conduct site visits to verify compliance, eligibility and installation/operation of energy efficiency measures.
4. **Program changes.** The Utility Partners may modify or terminate the program at any time and for any reason, without penalty or obligation. Dates are subject to change.
5. **Availability of funding.** Funding may be limited. Utility Partners, at their sole discretion, may prioritize applications and determine level of funding, if any, an applicant will receive.
6. **Acceptance/rejection of applications.** Utility Partners reserve the right, in their sole discretion, to accept or reject applications for any reason, whether or not eligibility criteria are met.
7. **Binding decisions.** Decisions of Utility Partners are final and binding and not subject to appeal. Utility Partners may provide reasons for their decisions but are under no obligation to do so.
8. **No liability.** Utility Partners, not being the designer, manufacturer, provider or installer of the products and/or improvements, make no representations or warranties whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any product, improvement or service, or skill of any contractor. The applicant does hereby indemnify and save harmless the Utility Partners and their affiliates, and their respective directors, officers, agents, contractors and employees, from all liability, damages, claims, demands, expenses and costs for claims, costs for injury or death of any person (including from any infectious disease outbreaks), damage to or destruction of property, and all economic loss suffered by any person (collectively, "Losses") arising from or occurring by reason of the applicant's participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements. The applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue the Utility Partners, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for and against all Losses arising from the applicant's participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements.
9. **Use and disclosure of information.** The applicant consents and agrees Utility Partners and their Contractors and authorized agents may:
 - (a) contact the applicant by phone, mail, email or other method to administer, implement, evaluate and research all elements of the program, verify information, and to conduct surveys;
 - (b) collect and use information (including personal information) contained in the application or acquired during participation in the program (including in home assessments and during site visits) and may disclose the information to affiliates and contractors, the other Utility Partners, and other program partners, and the landlord and/or strata corporation (if applicable), to administer, implement and evaluate the program, to conduct research, to confirm eligibility, to verify compliance, for quality assurance, and to develop other energy conservation programs.
 - (c) retrieve account information and bill data for a period of 3 years prior to, and 3 years after, program participation to evaluate consumption behavior and energy savings attributable to the program, and to collect, use and disclose such information and data pursuant to (b) above.

Utility Partners collect, use and disclose personal information in accordance with the following:

- **FortisBC** - *Personal Information Protection Act* and FortisBC's Privacy Policy (available at fortisbc.com/privacy).
- **BC Hydro** - *Freedom of Information and Protection of Privacy Act* and BC Hydro's Privacy Policy (available at bchydro.com/privacy). BC Hydro's collection, use, and disclosure occurs in furtherance of its energy conservation mandate and obligations under the Clean Energy Act and the Utilities Commission Act. For more information, contact BC Hydro's Customer Service at **604-224-9376** or **1-800-224-9376** outside of the Lower Mainland.
- **Pacific Northern Gas** - *Personal Information Protection Act* and PNG's Privacy Policy (available at png.ca/privacy-policy).