

Energy Coach Program Agreement

PARTICIPANT ACKNOWLEDGEMENTS

All information provided by me for the purposes of the Energy Coach Program (“the Program”) is true and complete to the best of my knowledge.

I reside at the Property or have my business at this Property.

I understand that any personal information provided to BC Hydro is collected, used, and disclosed in accordance with section 26(c) of British Columbia’s Freedom of Information and Protection of Privacy Act.

BC Hydro collects personal information, including information provided on this form, information collected during the Energy Coach session, and information about my electricity consumption, for the purpose of processing and administering my application and participation in the Program. If I have any questions about how BC Hydro handles or uses personal information, I may contact a Customer Service representative at **1 800 224 9376**.

I have read and understand the terms and conditions for participation in the Program below and acknowledge that they form an integral part of this Agreement.

TERMS & CONDITIONS

- To be eligible for the Program, the Participant’s home or business Property must be located in Hope and be serviced by the Hope Substation.
- The Energy Coach session provided through the Program is a consultation with a BC Hydro representative to provide an assessment of electricity consumption and identify energy savings opportunities at the Participant’s Property.
- The Energy Coach session, and the accompanying report are a general energy efficiency assessment and are not a substitute for an engineer-approved energy efficiency audit. BC Hydro recommends confirming any suggestions with a professional who can provide the Participant with price quotes and site-specific considerations prior to undergoing any efficiency related upgrades, recommended or otherwise.
- The Participant releases and discharges BC Hydro and its employees, agents and representatives from any off claims related to equipment installed or efficiency related upgrades made to the Participant’s home or business, recommended or otherwise, and from any other claims arising out of or in connection with the Participant’s involvement in the Program.
- BC Hydro does not endorse the services of any contractor nor any specific products, and accepts no liability in the selection of materials, products and contractors or performance or workmanship. The Participant may be contacted at a later date for Program evaluation purposes.
- The Program may be terminated at any time by BC Hydro.