

BC Hydro's EV Membership Program

Acknowledgement and Consent Form

If you ("**user**", "**you**" or "**your**") wish to participate in British Columbia Hydro and Power Authority's ("**BC Hydro**" or "**our**") EV Membership Program by using the website application ("**WebApp**"), you must acknowledge and consent to the following terms ("**Terms**"):

1. You acknowledge and agree that you are responsible for any and all fees, including internet connection, mobile data services and similar third party fees that you may incur when accessing the WebApp. If you are accessing the WebApp, you will check with your mobile carrier to understand what data and messaging rates will apply. In addition, the terms and conditions of the app store from which you are downloading any app will also apply.
2. You acknowledge and agree that when you register for an account with the WebApp ("**Account**"), you will be required to provide BC Hydro with certain personal information, which may include your name, address, phone number, email address, and password (the "**Login Information**"), and you grant express consent to BC Hydro to contact you through the email address provided. This Login Information will be retained and used by BC Hydro in accordance with our Privacy Statement at <https://www.bchydro.com/privacy>.
3. You acknowledge and agree that all user information and data collected by BC Hydro when you create an Account and when you use the WebApp is stored on servers resident in Canada. However, please be aware that any third party charging stations or services that you access through the WebApp may collect, use, store or disclose your personal information in accordance with the third party's privacy policies, which are different from BC Hydro's Privacy Statement. BC Hydro is not responsible for the policies of, or for the storage, handling or transmission practices or treatment of your personal information by the owners and operators of third party networks or charging stations. BC Hydro's Privacy Statement, as amended from time to time, is available at <https://www.bchydro.com/privacy>.
4. You agree to notify BC Hydro immediately if you suspect or become aware of any unauthorized use of your Login Information or your Account(s), or any other security breach involving your Account(s) or the WebApp by calling the Call Centre at 1-866-338-3369.
5. You consent to receive electronic communications from BC Hydro either in the form of email sent to you at the email address listed on your Account or by communications posted on the WebApp. You acknowledge and agree that any electronic communication in the form of such email or posting on the WebApp shall satisfy any legal requirement that such communication be in writing.
6. Upon registering an Account, you may receive email communications regarding the WebApp. You cannot opt out of receiving these communications while you continue to use the WebApp. You may also receive promotional emails while you use the WebApp. You can opt out of these emails at any time by using the unsubscribe feature located in the footer of such email or by managing your Account settings accordingly.
7. The trademarks, logos, signs, symbols, images and brands ("**Marks**") displayed on the WebApp, are the property of BC Hydro or our partners and third party licensors. You are

prohibited from using any Marks for any purpose including, but not limited to, use as metatags on other pages or sites on the Internet without the written permission of BC Hydro or such third party which may own the Marks, which permission may be withheld in the sole discretion of the owner of the relevant Marks. All content available on or through the WebApp is protected by intellectual property laws. You are prohibited from modifying, copying, distributing, transmitting, displaying, publishing, selling, licensing, creating derivative works or using any content for commercial or public purposes.

8. You acknowledge and agree that BC Hydro may, in its sole discretion, amend these Terms upon notice to you.

You acknowledge and agree to the Terms set out above relating to your use of BC Hydro's WebApp for the EV Membership Program.