

Business Energy Saving Incentives

How to use a PIN

A PIN (Personal Identification Number) allows a member the BC Hydro Alliance of Energy Professionals to complete the entire incentive application (Steps 1 through 5) on behalf of their customer. A PIN must be generated by the customer before an Alliance member can use it to start an application.

To generate a PIN, customers need to:

1. Register for Business Energy Saving Incentives to create an account.
2. Log in to Business Energy Saving Incentives.
3. Click the “Generate a PIN” button.

Power Smart Express PIN (Personal Identification Number)

The Power Smart Express Program has introduced a unique PIN for customers. With this PIN you may delegate other parties to complete your applications. Click the Generate a PIN button if you wish to create a PIN.

[Generate a PIN](#)

4. Click “Submit” after reviewing the PIN’s terms and conditions.

PIN Terms And Conditions

The Power Smart Express Program has introduced a unique PIN for customers. With this PIN, customers may delegate other parties to complete applications on their behalf.

If you do not require a PIN, please click the "Not Required" button below.

Please contact us at 1-866-522-4713 if you have any questions.

Customer Information

Name	First Name Last Name
Email	jennifer.shum@bchydro.com
Legal Name of Registered Company	Test Company

Terms and Conditions for use of a Personal Identification Number (PIN):

- The Applicant is solely responsible for the PIN and maintaining its security
- The Applicant may disclose the PIN to third parties. However, BC Hydro will deem any instructions submitted with the Applicant's PIN as valid information and instructions submitted by Applicant or upon the authority of the Applicant
- The Applicant will be liable for any instructions, transaction, and information submitted with the PIN

I, the undersigned, declare that:

- I am a duly authorized representative of the Company listed above.
- I have read and agree to the Terms and Conditions above.
- The information in this Declaration is accurate and complete.

I have read and agree to the above Terms and Conditions of the Personal Identification Number (PIN) for the Power Smart Express Program.

[Not Required](#) [Submit](#)

PIN terms and conditions

It's important that customers review the terms and conditions prior to forwarding the PIN to the Alliance member.

Project tracking

Customers are able to keep track of the Alliance member created application by logging into their own Business Energy Saving Incentives account. Customers will also receive an autogenerated email at each project milestone.

5. A unique PIN will be emailed. Customers can forward this PIN to the Alliance member of their choosing.

To retrieve a PIN in the future, customers need to:

1. Log in to Business Energy Saving Incentives.
2. The “Generate a PIN” button is now “Retrieve PIN”. Customers can click this button and the PIN will be emailed to them.

Power Smart Express PIN (Personal Identification Number)

The Power Smart Express Program has introduced a unique PIN for customers. With this PIN you may delegate other parties to complete your applications. Click the Retrieve PIN button if you wish to have the existing PIN emailed to your registered email address.

[Retrieve PIN](#)

To use the PIN, Alliance members will need to:

1. Log in to Business Energy Saving Incentives.
2. Enter the PIN provided by their customer into the “Enter PIN” field.
3. Click “Start an Application”.
4. Complete the entire incentive application on behalf of their customer.

Program Information

Only approved products as listed on BC Hydro's [e.Catalog](#) are eligible for incentives. Project declaration must be submitted within 12 months of email approval confirmation date.

Enter PIN

Enter a Customer's PIN to add a new application [Start an Application](#)

Status KAM

Application Received Date to

File Number [Filter](#)

List of applications

This section lists all of the Power Smart Express applications that you have started, or were assigned to you by your customer. Click on the appropriate application to edit the application details.

Application Name	Customer Name	Status	Edit / Remove / View Application
PSPX140358	First Name Last Name	Application Accepted	View

POWER SMART EXPRESS

[List of Applications](#)

[e.Catalog](#)

[Terms & Conditions](#)

[Log Out Power Smart Express](#)

For More Information

Hours of Operation
Monday to Friday,
8am-4:30pm Pacific Time

Phone In Lower Mainland
604-522-4713

Other areas, call toll free
1-866-522-4713

Email:
incentives@bchydro.com

Questions?

Call our business helpdesk at **604 522 4713** in the Lower Mainland or **1 866 522 4713** elsewhere in B.C.

You can also email incentives@bchydro.com or visit bchydro.com/express.

