

BC HYDRO STEP INTO SPRING CONTEST

OFFICIAL CONTEST RULES

NO PURCHASE REQUIRED

1. CONTEST PERIOD:

British Columbia Hydro and Power Authority ("BC Hydro") "Step into spring" Contest (the "Contest Rules") begins on March 3, 2026, at 4:00 p.m. Pacific Time ("PT") and ends on March 22, 2026, at 11:59 p.m. PT (the "Contest Period").

2. ELIGIBILITY:

NO PURCHASE REQUIRED. The Contest is open to all legal residents of British Columbia who have reached nineteen (19) years of age at the time of entry and otherwise comply with these Official Contest Rules (the "Contest Rules"). Employees of BC Hydro, its affiliates, advertising and promotional agencies and the immediate family and household members of those persons are not eligible.

3. HOW TO ENTER:

NO PURCHASE REQUIRED. To enter for a chance to win, complete the following steps during the Contest Period:

- I. Visit the spring checklist story on bchydro.com
- II. You will be prompted to interact with a piece of content
- III. You are then prompted to submit the Contest entry form by providing the following information:
first and last name, and email

Anyone who carries out the steps described above and complies with these Contest Rules including but not limited to the eligibility requirements will be entered for a chance to win. All Contest entries must be received by the end of the Contest Period. BC Hydro is not responsible for and accepts no liability for late, lost, misdirected, delayed, or incomplete entries.

LIMIT ONE (1) ENTRY PER PERSON. Any person who enters more than the allowable number of entries into the Contest and/or uses multiple names or identities will be disqualified by BC Hydro.

4. PRIZES:

- There is one (1) prize package available to be won:
 - Dyson V15 Detect valued at \$999.99
 - Nellie's Cleaners Bundle valued at \$64.00
 - Nellie's Dishwashing Bundle valued at \$63.00
 - Tru Earth Ultimate Laundry Bundle valued at \$44.99

Prizes are not transferable and must be accepted as awarded with no substitutions in cash or otherwise. BC Hydro reserves the right, in the event that any prize or any component of a prize cannot be awarded as described for any reason, to substitute another prize or component of a prize of equal or greater value, without liability. **LIMIT ONE (1) PRIZE PER HOUSEHOLD.** Prizes are subject to any terms, conditions, and restrictions imposed by their issuer or manufacturer.

5. WINNER SELECTION:

A random draw will be conducted on March 22, 2026 by BC Hydro or its designated agent to select entries from all eligible Contest entries. The chances of winning depend on the total number of eligible entries received. Before being declared a winner, selected entrant(s) will be contacted by email and be required to (a) correctly answer a time-limited mathematical skill-testing question without mechanical or other assistance and (b) sign and return a Declaration, Consent, and Release form which confirms

compliance with these Contest Rules, acknowledges acceptance of the prize as awarded, and releases BC Hydro from any and all liability in connection with this Contest and the prize. BC Hydro will make at least 3 attempts over the 30 days following the draw to contact the selected entrant. If the selected entrant cannot be contacted, fails to correctly answer the mathematical skill-testing question, fails to complete and return the Declaration, Consent, and Release form within 5 business days after being contacted, or cannot accept the prize for any reason, then at BC Hydro's sole discretion, that selected entrant will be disqualified and another entrant will be selected by random draw from remaining eligible entries. BC Hydro is not responsible for the failure for any reason whatsoever, including its own negligence or due to computer, telephone or technical problems, of a selected entrant to receive notification or for BC Hydro to receive a response from a selected entrant. In the event of a dispute regarding the identity of the entrant of an online entry, the entry will be deemed submitted by the holder of the associated email account.

6. WINNER NOTIFICATION:

Before being declared a winner, selected entrant(s) will be contacted by email and be required to (a) correctly answer a time-limited mathematical skill-testing question without mechanical or other assistance and (b) sign and return a Declaration, Consent, and Release form which confirms compliance with these Contest Rules, acknowledges acceptance of the prize as awarded, and releases BC Hydro from any and all liability in connection with this Contest and the prize. BC Hydro will make at least 3 attempts over the 30 days following the draw to contact the selected entrant. If the selected entrant cannot be contacted, fails to correctly answer the mathematical skill-testing question, fails to complete and return the Declaration, Consent, and Release form within 5 business days after being contacted, or cannot accept the prize for any reason, then at BC Hydro's sole discretion, that selected entrant will be disqualified and another entrant will be selected by random draw from remaining eligible entries. BC Hydro is not responsible for the failure for any reason whatsoever, including its own negligence or due to computer, telephone or technical problems, of a selected entrant to receive notification or for BC Hydro to receive a response from a selected entrant. In the event of a dispute regarding the identity of the entrant of an online entry, the entry will be deemed submitted by the holder of the associated email account.

7. PRIVACY:

BC Hydro will use any personal information provided with the entry, including the entrants' name, address, postal code, email, and phone number for the purpose of administering the Contest, as contemplated by these Rules. Winners' first name, last name's initial and city of residence will be shared on BC Hydro's website and social media platforms. BC Hydro collects and uses personal information and runs this Contest in furtherance of its conservation mandate under the Hydro and Power Authority Act and Clean Energy Act and in accordance with the provisions of the Freedom of Information and Protection of Privacy Act. If you have any questions about how BC Hydro collects, uses, or discloses your personal information, please contact connectwithus@bchydro.com.

8. GENERAL CONDITIONS:

By entering the Contest, entrants accept and agree to be bound by these Rules and the decisions of BC Hydro, which shall be final and legally binding. No correspondence will be entered into by BC Hydro with respect to the Contest except with selected entrants. BC Hydro reserves the right to terminate or amend this Contest at any time without prior notice. The Contest is subject to the laws of the Province of British Columbia and all applicable federal and municipal laws. The sole jurisdiction to resolve any disputes concerning this Contest is the Province of British Columbia

9. DISQUALIFICATION:

BC Hydro reserves the immediate right to disqualify any entrant who is deemed, in its sole discretion, (i) is not in compliance with these Rules, (ii) tampers with the entry process, the Contest, or the website; or (iii) is acting in an uncooperative, unsportsmanlike, disruptive, abusive, threatening manner.

10. RIGHT TO MODIFY OR TERMINATE:

BC Hydro reserves the right to withdraw, modify or terminate or any part of this Contest by publishing a notice on www.bchydro.com website if for any reason the Contest is not capable of running as planned, including technical failure or corruption, computer virus, tampering, unauthorized intervention, fraud or any other cause beyond the control BC Hydro which in the opinion of BC Hydro affects the administration, security, fairness, integrity or proper conduct of this Contest.

11. LIMITATION OF LIABILITY:

By entering this Contest, all entrants agree to release, discharge and hold harmless BC Hydro and their respective partners, affiliates, advertising/promotional agencies, and their employees, officers, directors, representatives and assigns from any claims, losses and damages arising out of their participation in this Contest and the acceptance, possession, use, or misuse of the any prize awarded hereunder. BC Hydro, nor any of their employees, officers, directors, agents, contractors, representatives, affiliates, subsidiaries, independent judges or advertising/promotion agencies(collectively, the "Released Parties") assume no responsibility whatsoever for delayed, failed, partial or garbled computer or fax transmissions; technical failures of any kind, including, but not limited to lost, interrupted or unavailable network server, Internet Service Provider (ISP), website or other connections, availability or accessibility or miscommunications or failed computer, satellite, telephone, fax or cable transmissions, lines or technical failures or difficulties; the incorrect or inaccurate capture or failure to capture information whether caused by site users, tampering, hacking, or by any equipment or programming associated with or utilized in this Contest or other information; the failure to capture any such information; errors of any kind whether human, mechanical, electronic, network or otherwise arising out of or relating to this Contest; theft, loss, destruction or damage to entries, in whole or in part; or other factors beyond their reasonable control. Released Parties are not responsible for injury or damage to participants' or to any other person's computer related to or resulting from participating in this Contest or downloading materials to or from or use of the web site. Persons who tamper with or abuse any aspect of this Contest or website, as solely determined by BC Hydro will be disqualified.

CAUTION: ANY ATTEMPT BY ANY PERSON TO DELIBERATELY DAMAGE ANY WEB SITE OR UNDERMINE THE LEGITIMATE

OPERATION OF THIS CONTEST IS A VIOLATION OF APPLICABLE CRIMINAL AND CIVIL LAW. SHOULD SUCH AN ATTEMPT BE MADE, BC HYDRO RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT OF THE LAW.