



FOR GENERATIONS

AGENDA

Customer Information Session Regarding OATT Requirements and Business Practices

March 11, 2011
9:30am – 2:30pm

9:30am	Welcome & Introduction
9:45am	Opening Remarks
10:00am	OATT Policy Overview
10:45am	BREAK
11:00am	BC Hydro's OATT
11:30am	LUNCH
12:30pm	Business Practices: <ul style="list-style-type: none">• Entity Codes• Firm-to-Firm Redirects• Simultaneous Submission Window• Wheelthrough Charges• Transmission Refunds
2:00pm	Discussion and Wrap-up

**LOCATION: Conway Conference Room, 6th Floor
Shangri-La Hotel
1128 West Georgia Street
Vancouver, BC V6E 0A8
Telephone: (604) 689-1120**