

QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's *Performance Metrics And Penalties – Study For Transmission Service Requests Business Practice*, BC Hydro is posting the quarterly metrics for 1 October 2011 to 31 December 2011.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC>AB path is suspended. Transmission requests on this path or impacted by this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
28.5	8	0	0	0

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC>AB path is suspended. Transmission requests on this path or impacted by this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
23	2	0	0	2

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost (\$) of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC>AB path is suspended. Transmission requests on this path or impacted by this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS) ¹	Average cost (\$) of SIS
12	12	100	0	0	246 ²	818

November 15, 2011 is the mutually agreed date for completion of the combined study of requests on the AB>BC and AB>BPAT Paths.

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC>AB path is suspended. Transmission requests on this path or impacted by this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost (\$) of SIS
7	7	100	2	142	305	232,534

¹ A combined study of requests on the AB >BC and AB >BPAT paths was completed on the mutually agreed date of November 15, 2011. Due to extenuating circumstances, the Study Report did not get posted until November 28, 2011.

² The average time for study completion greater than timeline if measured from November 15, 2011 is 13 Calendar Days (CD).

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn from SIS Queue		
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn from SIS Queue		
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue		
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A