

March 13, 2024

Residential Rate Options Workshop Feedback

INTRODUCTION:

We're preparing to submit Rate Design Applications to the BC Utilities Commission. Included in these applications are proposed residential rate options that we shared for feedback at the workshop held on March 13, 2024.

We're asking for your feedback to inform the residential rate options we advance. Please refer to the workshop presentation slides for information as you complete this survey. For each question, we have indicated if there are relevant presentation slides that you should be referencing.

Please be aware that your feedback, including the organization you're representing, will be part of the public record for the regulatory proceeding. Due to privacy concerns, we ask that you do not identify third-party individuals or account specific information in your comments. Comments that reference identifiable individuals will not be included as part of the public record.

Any personal information you provide to BC Hydro on this form is collected and protected in accordance with the Freedom of Information and Protection of Privacy Act, Section 26(c). BC Hydro is collecting information with this for the purpose of rate design in accordance with BC Hydro's mandate under the Hydro and Power Authority Act, the BC Hydro Electric Tariff, the Utilities Commission Act and related Regulations and Directions. If you have any questions about the collection or use of the personal information collected on this form, please contact the BC Hydro Regulatory Group at bchydroregulatoryfeedback@bchydro.com

Please submit your feedback by March 29, 2024.

CONTACT DETAILS:

Name:	
Title:	
Organization:	
Email Address:	

RESIDENTIAL SERVICE RATE OPTIONS

We would like to get your feedback on the issues discussed during the Residential Rate Options Workshop. Please refer to the discussion paper from The Brattle Group and the BC Hydro workshop presentation found on [Public workshops & feedback \(bchydro.com\)](#).

SECTION ONE: RATE CHOICE REPORT – THE BRATTLE GROUP DISCUSSION PAPER

Now we are going to ask you about the discussion paper that The Brattle Group shared about rate choices. Please answer based on the individuals you represent.

Please refer to The Brattle Group Discussion Paper and slides 14 through 30 from the workshop presentation.

1. The Brattle Group outlined jurisdictions that they looked at for the discussion paper (please refer to slide 19). Are there jurisdictions that you think we need to add? Please be specific.

2. Are there specific rate designs in other jurisdictions you think we should be looking at?

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SECTION TWO: PROPOSED RESIDENTIAL RATE OPTIONS

We'd like to get your feedback on the rate design options BC Hydro is exploring. Please refer to slides 31 to 38 of the workshop presentation.

3. Do you agree with the rate options BC Hydro has selected to advance for further consideration and analysis?	Yes (Skip to Q4)	No (Go to Q3a)

(Please answer this question if you selected no in Q3)
3a. Please tell us why you disagree.

4. Please indicate your level of support for each of the rate options as proposed.	Flat Rate	Fixed Bill Plus	Peak Charge Rate
Fully support	Fully support	Fully support	Fully support
Mostly support	Mostly support	Mostly support	Mostly support
Somewhat support	Somewhat support	Somewhat support	Somewhat support
Barely support	Barely support	Barely support	Barely support
Do not support at all	Do not support at all	Do not support at all	Do not support at all

4a. Tell us why you selected this level of support for each of the rate options.			
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5. Do you have any suggestions on how we could improve this rate design?

SECTION THREE: TRANSITION & IMPLEMENTATION

We'd like to get your feedback on the transition and implementation options that BC Hydro is exploring. Please refer to slides 40 to 47 of the workshop presentation.

6. What do you think we should do with the current Residential Inclining Block (RIB) rate?	Option 1: terminate the RIB rate when new rates are effective (Skip to Q8)	Option 2: Continue to freeze Tier 2 charge until the RIB rate is flattened (expected to happen in F2028 – April 1, 2027 to March 31, 2028) (Skip to Q8)	Option 3: Phase out RIB rate over a period of time by evenly reducing the gap between tier 1 and tier 2 energy charges. (Go to Q7)

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<p>7. (Please answer this question if you selected Option 3 in Q6)</p> <p>What timeframe would you like to see the RIB rate remain available as a rate choice for residential customers?</p>	1 year	2-3 years	Up to 5 years
<p>7a. Please provide your reasons for picking that option.</p>			
<p>8. Which option do you support of BC Hydro's proposal to manage revenue losses with the move to more rate choices?</p>	<p>Option 1: Increase rates to recover maximum forecast revenue loss</p>	<p>Option 2: Recover revenue loss based on initial forecast (no true-up)</p>	<p>Option 3: Recover revenue loss based on actual participation (with true-up)</p>
<p>9. Are there any other options should we consider?</p>			
<p>10. What transition option do you support?</p>	<p>Option 1: Move customers who don't select to the flat rate</p>		<p>Option 2: Move customer who don't select to their bill minimizing option</p>
<p>11. Please provide your reasons for picking that option.</p>			
<p>12. What have we missed?</p>			
<p>13. What would you like to see more of?</p>			

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14. Thank you for your time. If you have any additional feedback about the workshop or on this topic, please provide your comments in the box below:

15. Would you like to receive a follow-up regarding your feedback?	Yes	No
16. Please select the best way for BC Hydro to contact you.	Email address	Telephone number