

BC Hydro 2015 Rate Design Module 2 Presentation - October 26, 2016

Non-Integrated Area Rates

PRIMER PRESENTATION & INPUT REQUEST – Feedback Form

We would appreciate it if you could please complete and return this form to us by [Friday, November 25, 2016](#).

Details on how to submit the form can be found in the consent section at the bottom of the form. Thank you.

Name/Organization: Chief and Counsel, Tsay Keh Dene First Nation	
<i>Presentation Topics</i>	
A. Rate Design & Zone II Rates (see slides 6 – 10)	Comments (Please do not identify third-party individuals in your comments. Comments bearing references to identifiable individuals will be discarded due to privacy concerns).
<p>In reviewing customer rates, terms and conditions, some of the types of broad questions that we consider include the following:</p> <ul style="list-style-type: none"> • Is the rate understandable to customers? • Are costs fairly spread amongst customers? • Does the rate encourage efficient electricity use? • How does the design of our rates compare with other utilities? • How do the rates align with Government Policy? • What impacts would a change have on customers? <p>1. Are there other broad questions and issues that you think we should be considering when we review the current rate structures, terms and conditions for our Zone II customers?</p>	

<p>B. Electricity Use and Customer Characteristics (slides 11-13 plus supplemental slides 22 - 25)</p>	<p>Comments (Please do not identify third-party individuals in your comments. Comments bearing references to identifiable individuals will be discarded due to privacy concerns).</p>
<p>We are interested in understanding how certain characteristics are associated with electricity use and how customers might respond to rate structure options or changes to terms and conditions.</p> <p>1. In addition to the four customer characteristics that we discussed in our presentation (dwelling type, number of residents per account, primary space heating and water heating by fuel type), are there other customer characteristics or issues that you think we should also be considering to better understand how you use electricity?</p>	
<p>2. How does your community make decisions about housing designs and/or upgrades, and the investment in or replacement of appliances?</p>	
<p>3. How does our current electricity rates and our terms and conditions influence housing design/upgrade decision and the investment in or replacement of appliances?</p>	

C. Terms & Conditions of Service and Customer Service Commitments (slides 14-17)	Comments (Please do not identify third-party individuals in your comments. Comments bearing references to identifiable individuals will be discarded due to privacy concerns).
1. Are there unique customer service issues that remote communities face that we should consider?	
2. Regarding the customer service commitments described in slides 16 and 17, can you provide input on how you think we can make the initiatives proposed efficient and workable?	

Additional Comments, Items you think should be in-scope, not currently identified:

CONSENT TO USE PERSONAL INFORMATION

I consent to the use of my personal information by BC Hydro for the purposes of keeping me updated about the 2015 RDA. I consent also to the posting on the internet of this feedback form and the personal information it contains. For purposes of the above, my personal information includes opinions, name, mailing address, phone number and email address as per the information I provide.

Signature: _____

Date: _____

Thank you for your comments.

Comments submitted will be used to inform the RDA Scope and Engagement process, including discussions with Government, and will form part of the official record of the RDA.

You can return completed feedback forms by:

Mail: BC Hydro, BC Hydro Regulatory Group – “Attention 2015 RDA”, 16th Floor, 333 Dunsmuir St. Van. B.C. V6B-5R3

Fax number: 604-623-4407 – “Attention 2015 RDA”

Email: bhydroregulatorygroup@bhydro.com

Form available on Web: http://www.bhydro.com/about/planning_regulatory/regulatory.html

Any personal information you provide to BC Hydro on this form is collected and protected in accordance with the ***Freedom of Information and Protection of Privacy Act***. BC Hydro is collecting information with this for the purpose of the 2015 RDA in accordance with BC Hydro’s mandate under the ***Hydro and Power Authority Act***, the BC Hydro Tariff, the ***Utilities Commission Act*** and related Regulations and Directions. If you have any questions about the collection or use of the personal information collected on this form please contact the BC Hydro Regulatory Group via email at: bhydroregulatorygroup@bhydro.com