

BC Hydro Rate Design Application - Module 2

Open House – Residents of Skidegate and the Village of Queen Charlotte

Summary

13 December 2016

7:00 p.m. to 9:00 p.m.

Skidegate, BC

TYPE OF MEETING	Public consultation/town hall meeting
FACILITATOR	Shane Hiebert
PARTICIPANTS	9 Participants from Skidegate and Village of Queen Charlotte
BC HYDRO ATTENDEES	Dave Mosure, Community Relationship Manager; Eva Elofir, Customer Service Operations; Al Leonard, Aboriginal Relations; Shane Hiebert, Regulatory & Rates; Alison Wilson, Key Account Manager
AGENDA	Rate Design process and NIA Overview, Discussion of Zone II Rates, Customer Use, Rate Options and Customer Service Commitments

MEETING MINUTES	
ABBREVIATIONS	kWh kilowatt hours (a measure of electricity use) NIA Non-Integrated Areas; BC Hydro's service territories not connected to BC Hydro's integrated electrical system Zone I ... Rate zone that applies to all customers on BC Hydro's Integrated System Zone II .. Rate zone that applies to all Non-Integrated Area customers except for Bella Bella District (Zone IB)
1. Overview of Rate Design process and Non-Integrated Areas, Discussion of Zone II Rates, Customer Use, Zone II Rate Options and Customer Service changes	
FEEDBACK	RESPONSE
1. We [Skidegate community member] just installed a number of heat pumps, has that impacted our rates?	As a residential customer, your rate has two main components: a per kWh energy charge for the electricity you consume, and a basic charge, which is the amount you pay per month to have a service connection. The basic charge does not change with the installation of heat pumps or any other appliances. However your total electricity bill could be reduced by using less energy because your consumption charges would be less through the use of more efficient heating equipment (fewer kWh).
2. I like the option of maintaining the Zone II rate structure, but with a lower Tier 2 threshold.	