

Fred James

Chief Regulatory Officer

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March 30, 2020

Mr. Patrick Wruck
Commission Secretary and Manager
Regulatory Support
British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC V6Z 2N3

Dear Mr. Wruck:

**RE: British Columbia Utilities Commission (BCUC or Commission)
British Columbia Hydro and Power Authority (BC Hydro)
2019/2020 Annual Report to Legislature**

BC Hydro writes in response to the Commission's email request of March 13, 2020 to submit information regarding domestic electricity sales and revenue and number of customers as at December 31, 2019, all of which is provided in Attachment 1.

The number of customers receiving Residential, Commercial/Small Industrial, Large Industrial or Other service as at December 31, 2019 is shown below.

Category	Number of Customers¹
Residential	1,857,380
Commercial/Small Industrial	214,664
Large Industrial (Transmission)	197
Other ²	3,296
Total	2,075,537

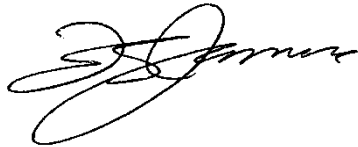
1 For clarity, the Number of Customers data provided in past and current submissions represent the number of customer accounts.

2 Includes Irrigation, but excludes street lighting customers.

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For further information, please contact Chris Sandve at 604-974-4641 or by email at bchydroregulatorygroup@bchydro.com.

Yours sincerely,



Fred James
Chief Regulatory Officer

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Enclosure