

**Fred James**

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June 29, 2020

Ms. Marija Tresoglavic  
Acting Commission Secretary and Manager  
Regulatory Support  
British Columbia Utilities Commission  
Suite 410, 900 Howe Street  
Vancouver, BC V6Z 2N3

Dear Ms. Tresoglavic:

**RE: British Columbia Utilities Commission (BCUC or Commission)  
British Columbia Hydro and Power Authority (BC Hydro)  
COVID-19 Residential Rate Relief for Renters Application**

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On May 14, 2020, BC Hydro filed an application with the Commission for approval of certain tariff changes necessary for BC Hydro to more cost-effectively implement a program to provide bill credits to residential renters who do not have a BC Hydro account in their name but pay for their electricity service through their rent (**Application**). The Application included proposed Electric Tariff amendments required to allow eligible residential renters to receive relief under the COVID Renters Relief (**Program**) by way of on-bill credits to the landlord's account as the Program included conditions to ensure the landlord applied the credit for the purpose of reducing the tenant's rent. The Commission approved the proposed amendments to BC Hydro's Electric Tariff in BCUC Order No. G-139-20 on June 5, 2020.

The Program was anticipated to be an extension of BC Hydro's broader COVID-19 Customer Relief program. Tariff changes required to implement this broader program were approved by way of Commission Order No. G-79-20.

BC Hydro writes to inform the Commission that due to unworkable administrative challenges with the implementation of the Program, we will not be proceeding with it. No Customers have applied for the Program and BC Hydro has not issued any public communication about the Program. Later this year, following the conclusion of the COVID Relief Fund for Residential Customers, BC Hydro plans to apply to the BCUC to remove the Electric Tariff language referencing the Program.

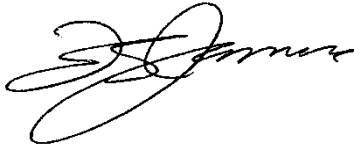
Although Commission Order No. G-79-20 provides BC Hydro approval for the administration costs associated with the Program to be deferred to the Customer Crisis Fund Regulatory Account, given the Program is not proceeding, costs spent to date on it are modest and will instead be expensed.

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We would like to thank Commission and Intervener staff for their time spent in considering the Application and providing submissions.

For further information, please contact Anthea Jubb at 604-623-3545 or by email at [bchydroregulatorygroup@bchydro.com](mailto:bchydroregulatorygroup@bchydro.com).

Yours sincerely,



Fred James  
Chief Regulatory Officer

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