BC Hydro reserves the right to Terminate Service (including by Disconnection) at any time to prevent fraudulent use of Electricity, to protect its property, or to protect Service to other Customers, or if the Customer fails to comply with the terms of the Service Agreement, or if BC Hydro is ordered by a competent government authority to Terminate such Service.

BC Hydro may also temporarily Disconnect a Premises to make repairs or improvements to its electrical system or in the event of fire, flood or other sudden emergency. BC Hydro will, whenever practicable, give notice of such Disconnection to the Customer and will restore Service as soon as reasonably possible. Neither BC Hydro nor any of its representatives or agents will be liable for any loss, injury, damage or expense caused by or arising out of any such Disconnection.

9.6 Liability of Other Utilities

Service under the Electric Tariff is sometimes provided by BC Hydro through the use of property and services provided by or shared with other telephone and electric utilities. It is a condition of Service that any loss or damages, direct or indirect, that the Customer may suffer by reason of any defect in Service under the Electric Tariff or any interruption in or failure to provide Service, whether or not caused by negligence, will not be recoverable from such other utilities, and that the Customer will not take proceedings of any kind against any such utilities by reason of any defect in the Service or any interruption in or failure to provide Service to the Customer by BC Hydro.

9.7 Generating Facility Connections (Distributed Generation)

Customers wishing to interconnect a Generating Facility (as defined in Rate Schedule 1289) to BC Hydro’s distribution system under Rate Schedule 1289 must pay the associated incremental interconnection costs (if any) in the following circumstances:

1. The Customer utilizes a synchronous generator;
2. The Customer takes Service at a Primary Voltage; and / or
3. The Customer utilizes a Generating Facility with a nameplate capacity of greater than 50 kW.
The associated incremental interconnection costs will be determined by comparing the interconnection costs of the Customer’s Generating Facility, including any study costs incurred by BC Hydro, to a typical net metering customer project application up to 50 kW and taking Service other than at a Primary Voltage. BC Hydro’s Distributed Generation Interconnection Practices provide more detail on interconnection requirements and applicable costs.

Before BC Hydro will provide approval to connect a Generating Facility to BC Hydro’s electrical system, the Customer must pay to BC Hydro the actual associated incremental costs for the connection as requested by BC Hydro.