

Thompson Okanagan Columbia Community Relations 2018 Annual Report

October/November 2018

Crews working high above Arrow Lakes Reservoir to replace aging transmission line power poles.

Nakusp Transmission Line Upgrades Reduce Duration of Outages

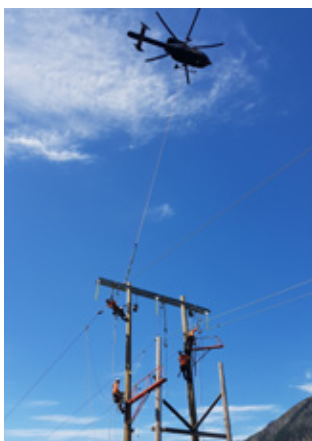
Since spring of 2017, we've been working to restore the aging transmission line that serves over 3,000 customers in the Nakusp area, including New Denver, Silverton, Brouse, Burton, East Arrow Park, Glenbank, Hills, Makinson, Roseberry and Summit Lake. At a cost of \$9.7 million, this is a significant investment in new equipment to improve safety and reduce the duration of outages.

Originally constructed in 1957, over one-third of the 800 plus power poles, along the 100 kilometre long transmission line, were damaged or in poor condition and require repair or replacement. We have restored and upgraded access roads and are replacing the last of the wooden power poles that require upgrades.

The work was planned to minimize disruption to our customers. The vast majority of damaged poles were accessible by road.

Early on in the project, we replaced all of the transmission line wire and installed equipment that allowed most of the upgrade work to be completed without turning off the power. A specialized boom truck was then used to lift the energized wires while crews replaced the poles. For steep terrain without road access, poles were replaced by helicopter and planned power outages were scheduled to safely complete the work.

Across the province, BC Hydro maintains approximately 90,000 wood poles on our transmission lines. We replace approximately 750 wood transmission poles a year and upgrade another 400 by replacing cross-arms or hardware.



Helicopter lifting the power line onto new transmission line poles in May 2018.



Staging area on the Arrow Lakes Reservoir flats near Burton to support pole replacements by helicopter in May 2018.

Varying temperatures, precipitation levels and soil conditions throughout the different regions of the province can affect wood pole aging. We regularly inspect our poles to determine their strength and install new ones when required. Power poles need to be replaced when they reach the end of their 60 to 70 year anticipated service life or have environmental damage or other defects.

A common form of environmental damage to power poles is from animal feeding and nesting. Woodpeckers in particular, can seriously weaken wooden power poles. Although the entrance for a woodpecker nest cavity is only about the size of a softball, the cavity inside can be large enough to fit three soccer balls.

Woodpecker damage does occur throughout the province, but is most common in the southern Interior and some parts of the Okanagan.

Message from Chris O’Riley, President



BC Hydro is pleased to share our Community Relations annual reports detailing some of our work in your region.

With municipal elections recently completed, I want to start by welcoming new and returning elected officials. We look forward to working with you over the course of your tenure.

We know that affordable, reliable and clean electricity is vital to British Columbia’s economic prosperity and our quality of life. We continue to invest over \$2 billion per year to upgrade aging assets and build new infrastructure to ensure our system is ready to support British Columbia’s growing population and economy.


At the same time, we have an important responsibility to keep electricity rates affordable for our customers. We’re working with the Government of B.C. to keep electricity rates low and predictable over the long-term, while ensuring we have the resources we need to continue to provide clean, safe and reliable electricity. We’ve also enhanced our customer-facing affordability programs, and will continue to focus on making it easier for our customers to do business with us.

Inside this report, you’ll find many examples of how we’re working with your communities.

In the Thompson Okanagan Columbia region we’ve almost finished construction on the new West Kamloops Substation, to help us meet growing demand for electricity. As well, we’re upgrading a transmission line in the Nakusp area that will reduce the duration of outages.

With our operations extending to every corner of the province, we’re proud to consider ourselves not just service providers, but also members of your communities. If you have any questions, please contact our Community Relations representatives in your region. We’d be pleased to help.

Yours sincerely,



Chris O’Riley
President
BC Hydro

Quick Facts

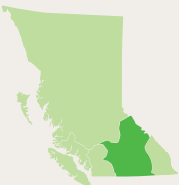
- PROVINCE-WIDE:**
- 4 million customers
 - Electricity is delivered through a network of:
 - 79,000 kilometres of transmission and distribution lines
 - over 300 substations
 - 1 million plus utility poles
 - Capital investments of more than \$2 billion a year

THOMPSON OKANAGAN COLUMBIA DAMS AND GENERATING STATIONS:

Revelstoke	2,480 MW
Mica	2,746.5 MW
Seven Mile	805 MW
Kootenay Canal	583 MW
Whatshan	55 MW
Walter Hardman	8 MW
Shuswap	6 MW
Hugh L. Keenleyside Dam*	
Duncan Dam*	

* Columbia River Treaty Dam – No Generation

MW = megawatt



Site C Update

Site C will be a third dam and hydroelectric generating station on the Peace River in northeast B.C. Construction started over three years ago in July 2015, and the project is expected to be completed in 2024.

In late 2017, the project underwent a review by the B.C. Utilities Commission and in December the Government of B.C. approved the continuation of the project.

During the third year of construction, the project expanded into new work areas. This includes advancement of earthworks for the dam and generating station, vegetation clearing and access road construction in portions of the transmission line corridor, construction of the Site C substation, and clearing and road maintenance in the lower and eastern reservoir.

The project reached several milestones in 2018, including:

- the large excavation on the north bank slope has been substantially completed and parts of the dam and powerhouse are starting to take shape on the south bank
- the first diversion tunnel began in late August and work is expected to start on the second diversion tunnel in fall 2018
- the majority of large procurements were completed, including contracts for the generating station and spillway, Site C Substation, transmission line construction, and hydro-mechanical equipment

BC Hydro also delivered on several commitments in the region this year. In February, we launched the \$20 million BC Hydro Peace Agricultural Compensation Fund to support agricultural production and agrifood initiatives in the Peace region. We also continued to provide grants to support non-profit organizations in the Peace region through the Generate Opportunities (GO) Fund.

For more information on Site C, please select sitecproject.com.



The Site C powerhouse buttress and main service bay pad, looking upstream, in August 2018.

Electric vehicle charging stations added to cross-province network

This year, we've added 28 new fast-charging stations to our electric vehicle charging network.

Now drivers of electric vehicles can travel across B.C. from Tofino to the Alberta border. The network is designed to provide drivers with charging options when they need them – helping reduce the 'range anxiety' many drivers feel about long road trips.

BC Hydro's fast-charging network can charge an electric vehicle's battery to 80% in 30 minutes or less. With this infrastructure in place, electric vehicle ownership becomes a feasible option for all residents of B.C. As well, tourists driving electric vehicles can confidently travel across the province to visit our communities.

The number of electric vehicles on our roads is growing – there are currently more than 9,000 in B.C. and that is expected to rise to 300,000 by 2030. Since 2017, we've seen a 63% increase in the number of charging sessions at our stations – more than 22,000 charges between May 2017 and May 2018. This represents around 542,000 kilometres of driving and the equivalent of approximately 138,000 kilograms in carbon dioxide emissions savings.

We've been installing charging stations throughout the province since 2012 with support from the provincial and federal governments and in partnership with municipalities, regional districts and others, like Loblaw's and the first of its kind Accelerate Kootenays initiative. This two-year, \$2.1 million project is the result of an innovative collaboration between local and provincial governments as well as funding agencies that have worked together to address the charging infrastructure gap in the Kootenays.

This year we added 12 new stations in the Lower Mainland, six on Vancouver Island, two along the Coquihalla Highway, and a total of 13 as part of the Accelerate Kootenays network – eight in the East Kootenay and Highway 1, with another five in the West Kootenay owned and operated by FortisBC.

We're now working on stations that will connect drivers from Kamloops north to Prince George, and eventually to Prince Rupert.

Regional information

Capital projects

REVELSTOKE 6 GENERATING STATION PROJECT PLANNING CONTINUES

We're continuing planning for a sixth generating unit at Revelstoke Generating Station. While we don't expect to install Revelstoke 6 until 2026, we're pursuing regulatory approvals now in case we need the additional generating capacity sooner. The provincial Environmental Assessment Office has completed their review of the project under the *BC Environmental Assessment Act* and has referred it to the responsible Ministers for a decision.

Revelstoke 6 would provide an additional 500 megawatts of capacity during peak demand periods when our customers need electricity the most. The project would also build a new capacitor station on an existing transmission line west of Summerland needed to deliver the additional electricity generated from the southern Interior with six units at Revelstoke.

For more information about the project and receiving regular updates, please select bchydro.com/revelstokeunit6.

What's a penstock?

To make power, water flows into intake pipes called penstocks, and plunges downhill to the generation units. This downhill ride increases the pressure and power so the turbines turn.

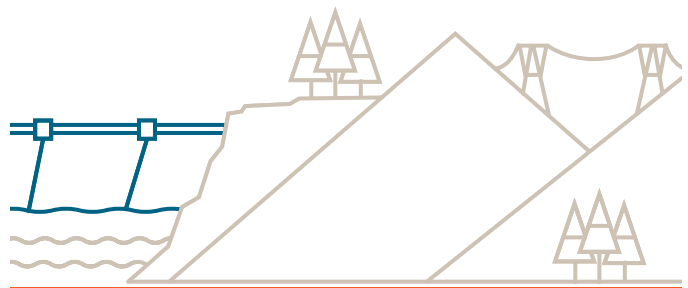
Revelstoke 6 would create about 436 person years of temporary employment and generate local spending of about \$45 million and B.C. spending of about \$113 million for goods, materials and services. All labour for the work at Revelstoke Generating Station would be hired through the Columbia Hydro Constructors agreement that has provisions for local, Indigenous and equity hire.



Delivery of the Revelstoke 5 turbine to Revelstoke Dam.



Installing the Revelstoke 5 penstock on the face of Revelstoke Dam.



WEST KELOWNA TRANSMISSION PROJECT UPDATE

We continue to move forward with planning for a new, secondary transmission line delivering clean, reliable power to the communities of West Kelowna and Peachland.

In the fall of 2016, we identified Alternative 2 (see map) as the leading alternative. This alternative involves building a new transmission line from Nicola Substation to Westbank Substation. It was assessed as more favourable from an overall safety, environmental, socio-economic, cost, geotechnical and wildfire risk perspective compared to Alternatives 1 and 3.

We expect to make a decision on our preferred alternative for the transmission project in early 2019.

For more information, please select bchydro.com/wktp.



WEST KAMLOOPS SUBSTATION COMPLETED

To help us meet growing demand for electricity in Kamloops, we've completed the new substation off Bunker Road – adjacent to the City Works Yard. The new transmission lines in Kenna Cartwright Park are complete. The distribution lines in the park are substantially complete and once finished, work areas in the park will be restored. Underground concrete housing for distribution cables to connect the substation to the West End community will be completed by summer 2019.



A bird's eye view of the new substation looking northeast.

To make it possible for the new substation to communicate with the rest of our electricity system, a new 12 metre communications tower was built in Kenna Cartwright Park this past year. This tower, along with a new tower at the substation and another at the existing Brocklehurst Substation about four kilometres away enables the substation to be wirelessly connected to our system.

We've kept the public and stakeholders informed regarding key milestones and notable construction activities and will continue to do so for the work in the West End community. Thank you everyone for your understanding and patience during this important work, especially in Kenna Cartwright Park.

For more information, please select bchydro.com/westkamsub.



One of the poles for the new power lines in Kenna Cartwright Park looking east.

Regional engagement



Come visit Revelstoke Dam visitor centre

If you're planning a trip through Revelstoke next summer, be sure to check out one of our most powerful dams in B.C. – the Revelstoke Dam. Just five minutes away from the TransCanada Highway, our visitor centre offers breathtaking views of the dam and the Columbia River Valley from the dam crest at 175 metres above the river.

Learn about hydro power, construction of the Revelstoke Dam, and our addition of a fifth generating unit in 2010 through our interactive exhibits, displays, and film. We also have a gallery developed by the Ktunaxa, Secwepemc, and Okanagan Nations that shares information about their history and culture.

The visitor centre is open daily from the Victoria Day weekend in May until the Labour Day weekend in September and offers both guided and self-guided tours. For more information, please select bchydro.com/revelstoke.



The face of Revelstoke Dam.

Sugar Lake and Duncan Dams provide limited flood protection

Some areas of the Thompson Okanagan Columbia region experienced high water conditions in spring 2018 due to higher than average snowpack, sudden hot weather and intermittent rain. Although our dams help reduce river flows by holding back water and storing it in reservoirs, the amount of flood protection they can provide depends on their size, design, location and reservoir storage capacity. On both the Shuswap River in the north Okanagan and the Duncan and Lardeau River watershed in the Kootenays, BC Hydro's ability to provide flood protection is limited.

SHUSWAP RIVER

The Shuswap River is a large watershed with a run-off area of about 25,000 square kilometres that includes Shuswap Lake, Mabel Lake, Mara Lake and Adams Lake. Although most of the drainage basin is unregulated, BC Hydro does own and operate small facilities at the upper end of the Shuswap River, a tributary of Mabel Lake. The Sugar Lake Dam stores water in Sugar Lake Reservoir that is used to generate power at the downstream Wilsey Dam and Generating Station. The Sugar Lake Reservoir is a fairly small reservoir (about 10 kilometres long) that can't store all of the water flowing in from local creeks and streams that drain an area of roughly 1,100 square kilometres. In an average year, the reservoir can only hold back roughly 11% of the water that flows in during the spring freshet. Once the reservoir is full, we must pass any additional water that flows into the reservoir over the dam through the overflow spillway. During the high inflows in spring of 2018, the Sugar Lake Reservoir filled by the middle of May.

DUNCAN AND LARDEAU RIVER WATERSHED

Duncan Dam lies within the Duncan River drainage basin that covers 2,400 square kilometres. The dam creates the 71.5 square kilometre Duncan Lake Reservoir that can store 1,727 million cubic metres of water. Duncan Dam was constructed and is operated under the terms of the Columbia River Treaty.

Duncan Dam releases water into the head of Duncan River that joins with the Lardeau River and many other tributaries. During high water conditions in spring 2018, BC Hydro operated Duncan Dam to help reduce flooding impacts to local downstream communities by storing water behind the dam and controlling its release. Our ability to provide local flood protection is limited by the unregulated inflows into Duncan River from its other tributaries. During the peak of this spring's freshet, Duncan Dam held back, on average, 44% of the inflow into the reservoir to reduce downstream river flows during the time that unregulated inflows were at their peak. This year snow pack and weather conditions



The Lardeau River downstream of Trout Lake.

increased water levels on the Lardeau River, as well as on smaller tributaries not regulated by a storage dam.

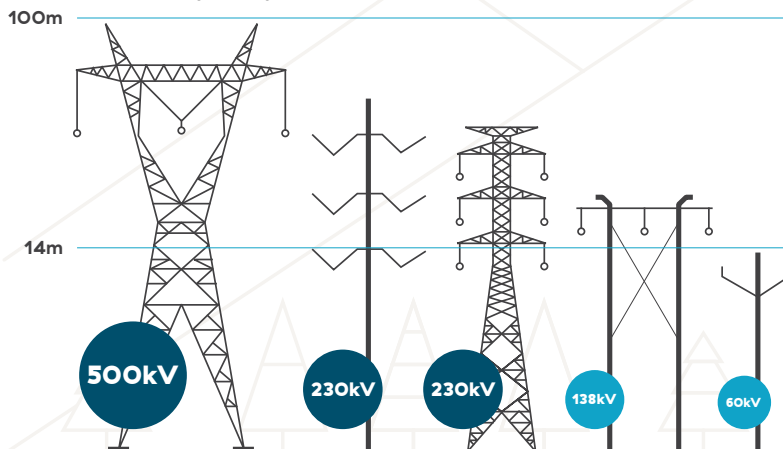
We provide regular information about our operation of Duncan Dam throughout the year and information about our Shuswap facility operation each spring. To receive these updates by email, please contact Dayle Hopp at dayle.hopp@bchydro.com.

Types of power lines

We rely on a system of transmission towers and power lines to carry the electricity produced at our generating stations to the homes and businesses in B.C.

Transmission lines

Transmission lines are the big, high voltage power lines that bring electricity from where it's made at our generating stations to substations near communities across B.C.



What's a kV?

kV stands for kilovolt, which is a unit of potential energy. One kV is equal to 1,000 volts.

Distribution lines

Distribution lines are the smaller, lower voltage lines that carry electricity from the substation to your home or business.

Padmount box

Padmount transformers transfer electricity to underground power lines.

BC Hydro
Power smart

Supporting communities

Trees and vegetation management

Our electrical system is complex and highly efficient, with over 79,000 kilometres of overhead transmission and distribution power lines throughout the province. Managing trees and plants around these lines is important for safety and service reliability.

Our vegetation management team regularly inspects trees and other tall vegetation growing under or adjacent to our overhead system to identify potential problems. Tall, diseased or flawed trees can fall or grow into power lines, causing electrical outages.

Vegetation management contractors – we employ professional arborists and foresters that follow strict environmental guidelines – then prune or remove trees and vegetation in areas where the lines may be impacted. What's more, when an area experiences reliability issues, we assess the local distribution lines for potential tree-related causes. Even with a proactive management program, more than half of all outages in B.C. are caused by trees. For more information, please select bchydro.com/trees.

Beautification program – new information

We provide financial assistance to municipal governments for conversion of overhead electrical distribution lines to underground facilities, and for installation of decorative wraps on our existing pad-mounted equipment.

Since wraps were first added to the program a few years ago, we've seen year-over-year increases. Due to this popularity, we're establishing a stand-alone funding program and simplifying the application process. The beautification fund will remain and continue to support undergrounding projects.

While we work to launch this new program, we're not currently accepting any new applications. Please check back with us in the coming months for additional information by selecting bchydro.com/beautification.

This past year, applicants for conversion of overhead to underground facilities included:

- Kamloops

As well, applicants for decorative wraps included:

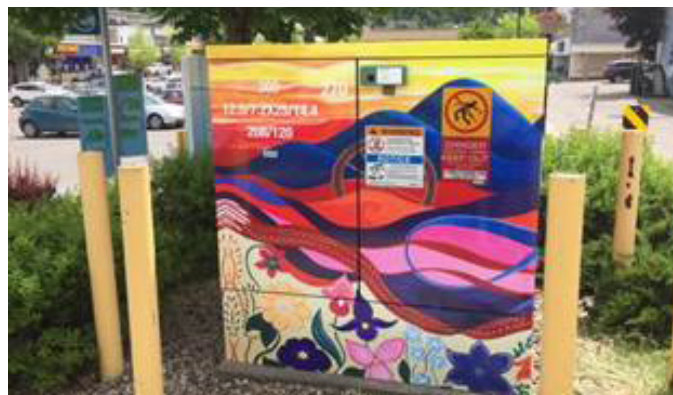
- Sicamous



Decorative wrap policy

We allow decorative wraps to be installed on our pad-mounted equipment. Municipal governments, strata councils, property managers and well-established community groups (i.e. Business Improvement Associations, Kinsmen, Lions or Rotary Clubs, Neighbourhood Associations) or businesses (established for five years or more) are eligible to apply. Requests from individual homeowners or renters aren't being accepted at this time.

For more information about the decorative wrap policy and installation guidelines, please select bchydro.com/wrap.



Salmon Arm Metis Youth Project in Salmon Arm.

Community ReGreening Program

Our Community ReGreening Program helps fund urban tree planting that's related to visual aesthetics and environmental enhancements. We pay for seedlings, medium and large trees in cities and towns across B.C. Over the past 20 years, we've funded the planting of more than 300,000 trees.

We partner with local communities and Tree Canada to help make sure appropriate trees are planted around power lines, while enhancing open spaces. The program is intended for small-scale community projects and is open to local governments served by BC Hydro. All applications need to be received by January 31, to be eligible for funding within the same year. For more information, please select bchydro.com/regreening.

In 2017–2018, successful applications included:

Community	Project	Funding
Armstrong	Community greening	\$2,000
Cache Creek	Park beautification	\$2,000
Central Okanagan Regional District	Water plant site beautification	\$3,500
Clinton	Park beautification	\$1,200
Columbia Shuswap Regional District	Park beautification	\$2,500
Enderby	Park beautification	\$2,000
Kamloops	Dufferin Park	\$8,500
Lytton	Street beautification	\$1,200
Peachland	Park beautification	\$1,600
Skeetchestn Band	Park beautification	\$3,000
Thompson Nicola Regional District	Playground greening	\$2,400
Vernon	Kalamalka Road beautification	\$5,500
West Kelowna	Slope stabilization	\$2,000
Westbank First Nation	Playground greening	\$3,600



Regreening in Enderby's Barnes Park.



Park beautification in Clinton.

Fish & Wildlife Compensation Program

The Fish & Wildlife Compensation Program (FWCP) is a partnership of BC Hydro, the B.C. Government, Fisheries and Oceans Canada, First Nations, and public stakeholders, to conserve and enhance fish and wildlife in watersheds impacted by BC Hydro dams.

It funds fish and wildlife projects in several regions of the province, including several watersheds in the Thompson Okanagan Columbia region.

One project example is the proposal to improve fish passage at the Wilsey Dam on the Shuswap River near Vernon. The proposal was developed by the Wilsey Dam Fish Passage Committee with funding from the FWCP for environmental and technical feasibility studies.

The FWCP has contributed more than \$413,000 towards fish passage studies in the Shuswap River watershed since 2004. Local First Nations, stakeholders and community members have worked hard to develop this fish passage proposal and, if approved, may provide the opportunity for salmon to return upstream of the dam.

The Wilsey Dam fish passage proposal now moves to step six in BC Hydro's seven-step Fish Passage Decision Framework where further analysis and an assessment of the environmental, financial, and technical elements of the proposal, as well as the social benefits, will be conducted. If the results of this step are positive, BC Hydro's Board of Directors will review the proposal for acceptance.

Since 1988, with funds from BC Hydro, the FWCP has invested nearly \$160 million in fish and wildlife projects in the province. For more details, please select fwcp.ca.



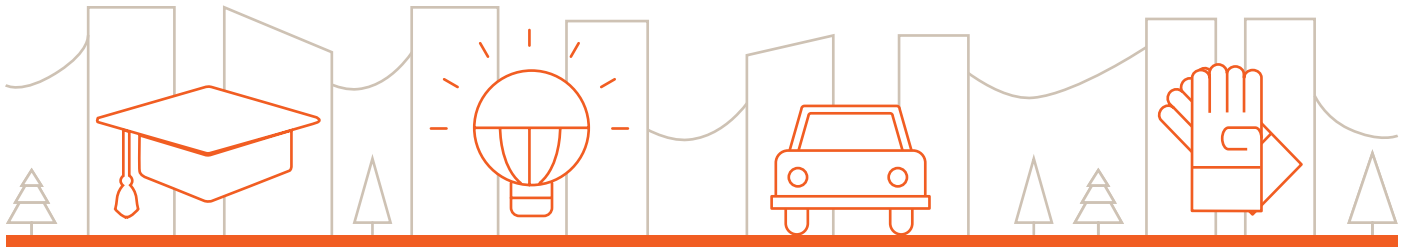
Wilsey Dam on the Shuswap River near Vernon.

Grants-in-lieu

We pay net property tax and grant payments to local governments. The grant program is a provincial government initiative and the amounts paid are determined under the current legislation. Listed below are the grants paid to each community in the Thompson Okanagan Columbia region as of June 30, 2018.

Municipality/District	School Taxes*	Grants	Other Taxes	Total Payments
City of Armstrong	\$46,910.28	\$52,799.28	\$40.00	\$99,749.56
Village of Ashcroft	\$13,225.80	\$24,257.05	0	\$37,482.85
District of Barriere	\$31,381.46	\$29,042.34	0	\$60,423.80
Village of Cache Creek	\$13,563.10	\$29,157.33	\$101.42	\$42,821.85
City of Castlegar	\$2,956.80	\$70,215.48	\$150.00	\$73,322.28
Central Kootenay Regional District	0	\$837,606.00	0	\$837,606.00
Village of Chase	\$20,612.64	\$22,989.14	\$1,423.20	\$45,024.98
District of Clearwater	\$65,674.52	\$47,670.30	\$100.00	\$113,444.82
Village of Clinton	\$9,213.84	\$32,025.18	0	\$41,239.02
District of Coldstream	\$75,375.00	\$107,259.62	0	\$182,634.62
Columbia-Shuswap Regional District	0	\$2,137,509.00	0	\$2,137,509.00
City of Enderby	\$10,947.80	\$27,410.01	0	\$38,357.81
City of Kamloops	\$745,945.46	\$1,309,826.50	\$483.70	\$2,056,255.66
City of Kelowna	\$4,288.00	\$7,178.76	0	\$11,466.76
Kootenay Boundary Regional District	0	\$1,694,815.00	0	\$1,694,815.00
District of Lake Country	\$101,664.50	\$164,426.30	\$275.00	\$266,365.80
District of Logan Lake	\$14,437.16	\$509,728.29	0	\$524,165.45
Village of Lumby	\$8,468.80	\$18,159.27	0	\$26,628.07
Village of Lytton	\$2,425.40	\$6,383.46	0	\$8,808.86
City of Merritt	\$165,854.48	\$191,576.14	0	\$357,430.62
Village of Nakusp	\$34,262.38	\$53,072.90	0	\$87,335.28
City of Nelson	\$2,523,930.20	\$435,678.83	0	\$2,959,609.03
Village of New Denver	\$2,800.60	\$7,173.45	0	\$9,974.05
North Okanagan Regional District	0	\$11,896.00	0	\$11,896.00
District of Peachland	\$28,957.40	\$40,701.59	0	\$69,658.99
City of Revelstoke	\$627,374.09	\$3,278,350.59	\$360.00	\$3,906,084.68
City of Salmon Arm	\$210,771.38	\$227,175.03	\$5,149.81	\$443,096.22
District of Sicamous	\$36,840.62	\$53,015.96	0	\$89,856.58
Village of Silverton	\$1,294.44	\$2,553.01	0	\$3,847.45
Township of Spallumcheen	\$169,201.80	\$117,494.44	0	\$286,696.24
Sun Peaks Mountain Resort Municipality	\$5,788.80	\$34,856.86	0	\$40,645.66
Village of Valemount	\$12,397.36	\$442,246.65	0	\$454,644.01
City of Vernon	\$746,701.84	\$1,023,068.14	\$(0.15)	\$1,769,769.83
City of West Kelowna	\$236,476.58	\$374,222.23	0	\$610,698.81

*Local governments collect school taxes which are then forwarded to the provincial government to help fund school districts.



Community grants

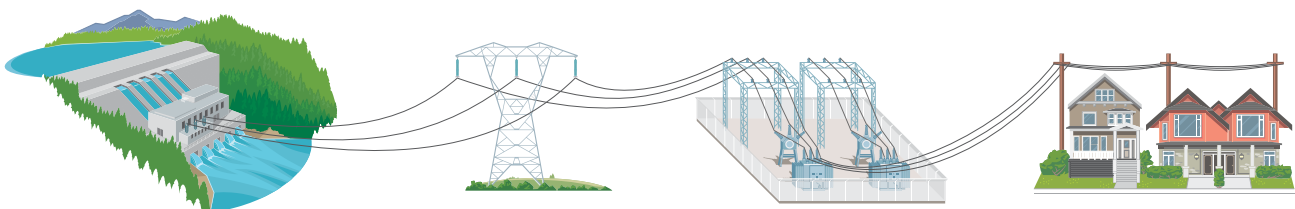
By providing power to the people and businesses of this province, we provide an essential and important service. We also believe in doing more than that: we offer two types of grants to support non-profit organizations and registered charities that are making a difference in their communities. Last year, we supported over 63 community-based projects across every region of the province.

Our grants are given out in three focus areas: building the workforce of tomorrow, public safety and promoting smart energy ideas. When planning for your project, please keep in mind that our grants have set criteria and application deadlines. To learn more, please select bchydro.com/grants.

Some of the organizations that we supported in the Thompson Okanagan Columbia region this past year included:

Organization	Project	Community	Grant
Castlegar Fire Department	Community Safety Net Booklets	Castlegar	\$2,000
Columbia Shuswap Invasive Species Society	Youth Summer Training Program	Revelstoke	\$2,000
Whispering Pines/Clinton Band	Whispers Community Garden	Kamloops	\$2,000
Kingfisher Interpretive Centre	Summer Mentorship Students	Enderby	\$1,600
West Kootenay Regional Science Fair	West Kootenay Regional Science Fair	Nelson	\$2,000
Okanagan Landing & District Community Association	LED Green Initiative	Vernon	\$2,000
Selkirk College	Growing, Learning Opportunities with Science	Castlegar	\$2,000
Lumby Days	Community Safety Preparation	Lumby	\$2,000

Our electricity system



Generation:

Electricity is generated by BC Hydro and independent power producers.

Transmission:

Electricity is moved from where it is produced to where it is used.

Substations:

Voltage is reduced at substations to provide power suitable for use in homes and businesses.

Distribution:

Low voltage electricity is provided to neighbourhoods and businesses.

B15-312

BC Hydro Community Relations

At BC Hydro we build strong relationships to support the unique needs and strengths of the communities we serve. Our Community Relations team does this by listening, providing information and working together with communities. We're the point of contact for local government, media, local business and community groups. Whether it's for capital projects, corporate initiatives and programs, local BC Hydro activities, significant planned outages, emergency response or unplanned power outages, we work hard to meet the needs of our stakeholders and ensure communities are kept informed.

Thompson Okanagan Columbia

If you have questions or comments for us, please contact:

Vernon Office		Revelstoke Office	Castlegar Office
Dag Sharman Manager 250 549 8531 dag.sharman@bchydro.com	Dayle Hopp Public Affairs Administrator 250 549 8581 dayle.hopp@bchydro.com	Jen Walker-Larsen Stakeholder Engagement Advisor 250 814 6645 jennifer.walker-larsen@bchydro.com	Mary Anne Coules Stakeholder Engagement Advisor 250 365 4565 maryanne.coules@bchydro.com

BC Hydro guide for local government

Quick access to key information on bchydro.com

My Hydro and Energy Savings initiatives	
bchydro.com/myhydro/	Log in to manage your account.
Energy savings programs bchydro.com/energysavings	Learn how you can be smart with your power. Take advantage of rebates and programs.
Smart Meters bchydro.com/smartmeters	Find out how smart meters help us better manage our electricity grid, and improve service and reliability.
Projects	
Capital Projects bchydro.com/projects	We're investing more than \$10 billion in our province over the next five years. Learn more about projects taking place in your region.
Programs	
Beautification program bchydro.com/beautification	Our beautification fund assists municipal governments in achieving their objectives related to environmental concerns and visual aesthetics. Learn more about the program and the principal considerations that should be included in a proposal.
Community ReGreening Program bchydro.com/regreening	The regreening program assists municipalities with urban tree planting while helping to make sure appropriate trees are planted around power lines.
Community Giving	
Grants for community groups bchydro.com/grants	Learn about our funding opportunities and how to apply for them.
Scholarships & Endowments bchydro.com/scholarships	We look to build the next generation of engineers, electricians, and many other key roles who will help us deliver clean energy for generations. Learn about our scholarship and endowment opportunities.
Report an outage	
How to report a power outage bchydro.com/outages	Check the outage map or list to see if we know your power is out. If not, call us at 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.

Get info on energy savings initiatives, our projects, important announcements, outages and more.

