

Lower Mainland Community Relations 2022 Annual Report

March 2023

Daisy Lake reservoir north of Squamish.

Message from Chris O’Riley, President & CEO



Hi everyone,

BC Hydro is pleased to share our Community Relations annual report highlighting some of our work in your region. We’re proud to serve communities in all parts of the province.

BC Hydro is one of the largest electric utilities in Canada. We generate and provide electricity to 95 per cent of B.C.’s population and serve approximately five million people. We are powered by water. We have 30 hydroelectric plants, which provide the foundation for our clean, reliable, low-cost power system. This ensures our hydroelectric supply can be used to help B.C. reduce its carbon footprint and mitigate the impacts of climate change both today and for future generations.

Climate change, technological advances, and evolving customer energy needs continue to transform our business. While we navigate these ongoing developments, we have the important responsibility of keeping electricity rates affordable for our customers and funding necessary investments in our system.

Within this report, you’ll find many examples of how we’re working with your communities on a range of initiatives – from regional capital projects and corporate programs, to our Electrification Plan. The plan has us pursuing electrification opportunities in three sectors that account for the most emissions in our province: homes and buildings, transportation, and industry. You can read more at: bchydro.com/electrificationplan.

We’ll continue to encourage conservation as it’s an important part of the Province of B.C.’s climate plan. At the same time, we’ll be offering new programs and incentives to help British Columbians make the switch from fossil fuels to clean hydroelectricity to power their homes, vehicles, and businesses. We’ll also help attract new energy-intensive industries to B.C. and offer programs to reduce the time and costs for new customers to get connected to our grid.

We’ll continue working closely with you to support your community. If you have any questions, please reach out to our Community Relations representatives in your region. We’d be pleased to help.

Sincerely,

Chris O’Riley

President & CEO
BC Hydro

Quick Facts

PROVINCE-WIDE:

Approximately 5 million customers

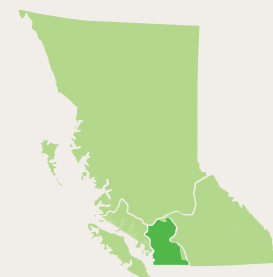
Electricity is delivered through a network of:

- approximately 80,000 kilometres of transmission and distribution lines
- over 300 substations
- 1 million plus utility poles

LOWER MAINLAND GENERATING CAPACITY

Alouette	9 MW
Bridge River	478 MW
Buntzen	76.8 MW
Cheakamus	174 MW
La Joie	25 MW
Ruskin	105 MW
Seton	48 MW
Stave Falls	91 MW
Wahleach	65 MW

MW = megawatt



Site C update

Located in northeast British Columbia, BC Hydro's Site C Clean Energy Project will be the third dam and hydroelectric generating station on the Peace River.

Construction on the Site C project began in July 2015. The project is more than two-thirds complete and on schedule to have all six generating units fully in-service in 2025.

The Site C powerhouse building structure is finished, the new substation and transmission lines are already in-service and work on the earthfill dam is about 70 per cent complete. Over the next year, work will continue on the earthfill dam to reach the necessary elevation gains in preparation for reservoir filling.

The project hit peak construction in the summer of 2022 with more than 5,000 workers. Nearly 70 per cent of workers are from British Columbia and about 1,000 workers are from the local Peace region.

BC Hydro also continued to deliver on several commitments in the region this year. For example, we continued to provide grants to support non-profit organizations in the Peace region through the Generate Opportunities (GO) Fund. As of fall 2022, 73 projects had received more than \$638,000 since the fund was launched in 2016.

The Site C project plays a key role in British Columbia's plan to electrify its economy by encouraging customers to choose clean electricity powered by water over fossil fuels.

Once the project is up and running, Site C will provide British Columbians with 1,100 megawatts of firm capacity and produce about 5,100 gigawatt hours of clean electricity each year. This is the equivalent amount of energy needed to reliably power about 450,000 homes or 1.7 million electric vehicles per year in British Columbia.

Our Plan to Electrify B.C.

BC Hydro will be instrumental in building a sustainable economy in B.C. We'll continue to support conservation efforts, while also offering new programs and incentives to help British Columbians make the switch from fossil fuels to clean hydroelectricity to power their homes, businesses, fleets, and vehicles.

We'll also help to attract new energy-intensive industries to B.C. and offer programs to reduce the time and costs for new customers to get connected to our grid.

Our business-to-business website, choose.bchydro.com, is now live!

The Why Choose B.C.? site was created to promote the Load Attraction Program with businesses and industry – one of the key pillars of our Electrification Plan.

The site is geared towards clean tech and high-tech businesses interested in establishing operations in the province. BC Hydro is offering eligible new customers support and access to favourable industrial rates and funding/incentives for their businesses, as well as support to identify potential industrial sites.

At the same time, we are working with existing customers and municipalities to find capacity and identify suitable industrial sites for these customers. If you have questions about the Load Attraction Program, please contact **Business & Economic Development**.



This aerial view shows Site C's spillways, penstocks, powerhouse and operations building for BC Hydro's third dam along the Peace River. Photo courtesy of Site C Team, BC Hydro.

Regional Information

Buntzen Parking Reservation System Update

BC Hydro's free pilot parking reservation system for Buntzen Lake successfully reduced traffic congestion in Anmore last summer.

Traffic congestion has been an ongoing concern from Anmore residents in the summer. The pilot project began June 27 and ran until the end of the Labour Day long weekend. During that time, more than 82,000 online parking reservations were booked. About one-third of those reservations were considered no-shows. The parking lot was closed once for a brief period due to a capacity issue, compared to 27 closures in the summer of 2021. Vehicle lineups at peak periods in 2022 were under 10 per cent of peak lineup lengths in 2021 without the reservation system.

TransLink increased bus service to Buntzen Lake this past summer which increased access. Nearly 210,000 people visited Buntzen Lake between June 27 and September 5, 2022. There were 252,000 visitors during the same period in 2021 and 203,000 visitors in 2020.

BC Hydro monitored the pilot program throughout the summer to make improvements. For example, an all-day pass was added – in addition to the previously announced morning and afternoon passes – after hikers expressed that more time is required to use trails. BC Hydro also worked to increase awareness of the rules after observing that some users were not complying with time restrictions.

In the past few months, we've reviewed information collected during the pilot and stakeholder feedback and will provide information on plans for the summer of 2023 this April.

Currently, no reservations are required for vehicles to enter the parking lot. For more information on Buntzen Lake, please visit bchydro.com/buntzen.



Buntzen Lake

BCUC approves Bridge River 1 Units 1–4 Generator Replacement Project

The B.C. Utilities Commission has given their approval for the Bridge River 1 Units 1–4 Generator Replacement Project, saying there is, "...no justification to delay the BR1 Project because the project is needed urgently."

The project at Bridge River 1 will replace aging equipment in the generating station to improve reliability, restore capacity and increase operating flexibility.

Project manager John Fitzgibbon welcomed the granting of the Certificate of Public Convenience and Necessity (CPCN) for the project.

"We're grateful it's been found to be in the public interest. We're thankful to our stakeholders and St'at'imc Nation for their involvement in the regulatory approval process."

Powered by Water

BC Hydro provides clean, reliable and affordable electricity to British Columbians. We generate about 98% clean energy for the province, mostly from our hydroelectric resources.

The BCUC had asked for the Bridge River 1 project to be coupled with the Bridge River Transmission Project so the applications could be reviewed together. The transmission project will now continue with its regulatory approval process separately.

In their decision, the panel cited the growing need for clean energy in the province, managing water flows in the Lower Bridge River system, and aging infrastructure.

With the certificate in hand, Fitzgibbon’s team is focused on getting the project to the end of the planning phase and into implementation.

“System design and detailed design of the generator’s major components will take about nine months, it will be another 18 months for the manufacturing of the first generator, and about 27 months before new equipment shows up at site if everything goes to plan.”

The targeted completion of the project is 2030.



Bridge River 1 Generating Station in Shalalth

Water Use Plan Order Reviews Update

Engagement for the Water Use Plan Order Reviews–Fisheries Act Authorizations Program is underway in watersheds across the province.

In the Lower Mainland, reviews are underway for:

- Cheakamus
- Alouette–Stave–Ruskin (combined)
- Wahleach

The Program includes engagement with local First Nations, regulators, key stakeholders and the public. This engagement will help our ongoing efforts to balance our operations with interests in the watersheds where we operate, including impacts to fish and fish habitat.

For more information, please visit bchydro.com/wup.

Capilano Substation Upgrades

In October 2022, two new transformers were delivered to the substation site in North Vancouver. This delivery was a significant logistical challenge, as substation transformers are very large pieces of equipment. Each transformer is about 6.6 metres long, 4 metres wide, and weighs about 70,000 kilograms.

To ensure we continue to provide reliable electricity in North Vancouver, we’re upgrading the Capilano Substation by replacing it with a new substation on the western half of the existing substation site.



The delivery truck carrying the transformer. The specialized truck and trailer has 13 axles and 50 tires to spread out the load and reduce contact pressure on roads and bridges. The truck carried the transformers – one at a time – from the port in Everett, Washington to a drop-off point in North Vancouver.

Supporting Communities

Trees and Vegetation Management

Our electrical system is complex and highly efficient, with approximately 80,000 kilometres of overhead transmission and distribution power lines throughout the province. Managing trees and plants around these lines is important for safety and service reliability.

B.C. has some of the tallest and fastest-growing trees in North America. Our vegetation management team regularly inspects trees and other tall vegetation growing under or adjacent to our overhead system to identify potential problems.

Tall, diseased or dead trees can fall or grow into power lines, causing electrical outages.

Vegetation management contractors – we employ professional arborists and foresters that follow strict environmental guidelines – prune or remove trees and vegetation in areas where the lines may be impacted. Furthermore, when an area experiences reliability issues, we assess the local distribution lines for potential tree-related causes.

Even with a proactive management program, more than half of all outages in B.C. are caused by adverse weather causing trees and vegetation to come into contact with our system. For more information, please select bchydro.com/trees.

Recreation sites

We maintain a wide range of recreation areas as one part of our efforts to balance the province's energy needs with the preservation of the natural environment.

BC Hydro reservoirs make it possible to provide clean energy to the province. Those reservoirs also serve as recreational sites that many people enjoy for things like hiking, boating, camping and swimming. For more information, please select bchydro.com/recreation.

Community ReGreening Program

BC Hydro is proud to assist local governments through our Community ReGreening Program which supports the planting of trees and other vegetation that help enhance ecological networks across the province. The program also helps to ensure the right trees are planted near our powerlines.

Our ReGreening grants fund small-scale community planting projects and are open to all municipal and Indigenous Nations' governments within BC Hydro's service area. All applications are accepted through our online form.

The application intake for 2023 grant funding closed on January 31, 2023. All applicants will be notified of funding decisions by email within approximately four to six weeks. For more information, please select bchydro.com/regreening. Check back in November for updates on next year's funding cycle.

This past year, successful applications included:

Community	Project	Funding
Chilliwack	Ornamental Plum Replacement Program	\$5,330
Maple Ridge	2022 Street and Park Tree Replanting Program	\$7,500
Port Moody	Ecological Restoration in Streamside Areas	\$6,696
Agassiz (District of Kent)	2022 Winter Storm Tree Replacement	\$1,283
North Vancouver (District)	Harbourview Park Restoration Planting	\$5,500

Langley (Metro Vancouver Regional Parks)	Campbell Valley Regional Park – Reforestation of a Portion of Peacey Farm Hay Field	\$7,500
Pemberton	Pemberton Mountain Bike Skills Park Enhancement	\$7,500
Pitt Meadows	Waterfront Commons Pollinator Garden	\$7,500

Decorative Wrap Grant Program

Our Decorative Wrap Grant Program provides financial assistance to municipal governments, regional districts and First Nations communities looking to improve the visual aesthetics of a neighbourhood by installing decorative wraps on BC Hydro-owned pad-mounted equipment boxes.

Eligible applicants can receive grant funding of \$350 or \$700 per unit, depending on the size of the equipment box to be wrapped. The funding amount will be determined by BC Hydro during the application review.

This past year, successful applicants for decorative wraps included:

- Langley Township
- Vancouver
- Surrey
- Port Coquitlam
- Maple Ridge
- Mission
- Kent
- Delta
- Burnaby

The application closing date for each year is September 30. For more information, please select bchydro.com/wraps.



The Township of Langley added decorative wraps to BC Hydro equipment in their community

Graffiti removal

Graffiti vandalism is a crime that affects everyone. BC Hydro prioritizes the removal of graffiti that is socially offensive (e.g. obscenities, racial or religious slurs) as well as graffiti that is located in high-profile or sensitive areas (e.g. adjacent to schools, churches, and community centres).

We rely on the public around B.C. to report graffiti on everything from pad-mounted transformer boxes to our buildings. As an alternative, graffiti removal agreements offer financial support to local governments or community groups to remove graffiti on our behalf. For more information on graffiti removal agreements, please contact your local Community Relations office (see last page of this report).

Fish & Wildlife Compensation Program

The Fish & Wildlife Compensation Program (FWCP) is a partnership between BC Hydro, the Province of B.C., Fisheries and Oceans Canada, First Nations, and public stakeholders to conserve and enhance fish and wildlife in watersheds impacted by BC Hydro dams.

BC Hydro has water licence obligations in the Columbia and Peace regions and has made voluntary commitments to address the impacts of dams in the Coastal Region. BC Hydro fulfills these obligations through the work of the FWCP.

In 2021–2022 the FWCP’s Coastal Region board approved approximately \$2.4 million for 31 fish and wildlife projects. More than \$1 million was directed toward seven fish and four wildlife projects in the Lower Mainland. Since 1999, the FWCP has committed more than \$43 million to support fish and wildlife in its Coastal Region. Learn more at fwcp.ca.

One multi-year project funded by the FWCP is focused on improving fish passage between the Squamish River and the estuary. Last year, 300 metres of berm was removed, improving access to rearing habitat for juvenile salmonids. This is one of eleven projects funded by the FWCP in the Lower Mainland last year.

Lower Mainland Projects:

Project Title	Proponent	FWCP Funding	Watershed
Improving Fish Passage in the Alouette and Coquitlam River Watersheds	Alouette River Management Society	\$25,000.00	Alouette and Coquitlam
Portage Creek Chinook Conservation Enhancement	Receiver General for Canada, Fisheries and Oceans Canada	\$31,766.00	Bridge–Seton
Northern Spotted Owl Captive Breeding Program	British Columbia Conservation Foundation	\$123,004.00	Bridge–Seton
Whitebark Pine Recovery in the Bridge River Drainage	Moody Tree	\$61,190.00	Bridge–Seton
Squamish Estuary Fish Passage Improvement Project Year 4	Squamish River Watershed Society	\$348,725.00	Cheakamus
Gorbuscha Intake and Channel Restoration	Cheakamus Foundation for Environmental Learning	\$88,515.00	Cheakamus
Coquitlam River Floodgate Effectiveness and Salmon Passage	MakeWay	\$69,190.00	Coquitlam
Reeve Slough Salmonid Habitat Reconnection Project 2021	North Fraser Salmon Assistance Project	\$132,972.33	Coquitlam
Improving Fish Passage in the Coquitlam River Watershed	Watershed Watch	\$25,000.00	Coquitlam
Developing and Evaluating Bat Mitigation Strategies	Wildlife Conservation Society Canada	\$29,501.42	Stave
Western Painted Turtle Recovery in Lower Mainland Watersheds	British Columbia Conservation Foundation	\$130,235.00	Multiple
Total		\$1,065,098.75	



Nearly \$350,000 of FWCP funding in 2021–2022 went to removing a section of berm in the Squamish Estuary in the Cheakamus River Watershed to improve fish passage. The Squamish River Watershed Society is leading the project and plans to remove more of the berm in 2023. Photo courtesy of: J. Buchanan

Grants-in-lieu

We pay net property tax and grant payments to local governments. The grant program is a provincial government initiative and the amounts paid are determined under the current legislation. Listed below are the grants paid to each community in the Lower Mainland region as of December 31, 2022.

Municipality/District	School taxes*	Grants	Other taxes	Total payments
City of Abbotsford	\$1,942,336.69	\$2,870,814.05	\$2,463.51	\$4,815,614.25
Village of Anmore	\$338,773.14	\$117,470.94	0	\$456,244.08
Village of Belcarra	\$18,830.69	\$6,838.21	0	\$25,668.90
Municipality of Bowen Island	\$45,844.16	\$56,371.81	0	\$102,215.97
City of Burnaby	\$5,831,775.97	\$7,039,885.35	\$221,115.16	\$13,092,776.48
City of Chilliwack	\$948,315.05	\$1,126,392.61	0	\$2,074,707.66
City of Coquitlam	\$1,964,448.28	\$1,792,130.84	\$22,561.28	\$3,779,140.40
City of Delta	\$1,891,008.07	\$3,273,624.98	\$1,908.67	\$5,166,541.72
Regional District of Fraser Valley		\$156,480.00	0	\$156,480.00
Village of Harrison Hot Springs	\$15,950.88	\$17,984.29	0	\$33,935.17
District of Hope	\$97,163.46	\$172,757.97	0	\$269,921.43
District of Kent	\$369,482.92	\$108,894.59	0	\$478,377.51
City of Langley	\$83,201.34	\$255,210.18	\$82.55	\$338,494.07
Township of Langley	\$903,976.80	\$1,678,875.12	0	\$2,582,851.92
District of Lillooet	\$582,225.49	\$261,878.48	0	\$844,103.97
Village of Lions Bay	\$29,548.56	\$43,309.39	0	\$72,857.95
City of Maple Ridge	\$1,224,436.55	\$1,078,578.10	\$1,310.46	\$2,304,325.11
District of Mission	\$2,462,141.58	\$1,691,584.96	\$53.82	\$4,153,780.36
City of New Westminster	\$161,882.37	\$209,155.70	0	\$371,038.07
City of North Vancouver	\$515,935.56	\$1,367,159.90	0	\$1,883,095.46
District of North Vancouver	\$2,029,818.55	\$4,853,055.57	\$19,015.68	\$6,901,889.80
Village of Pemberton	\$96,145.91	\$72,367.26	\$3,194.56	\$171,707.73
City of Pitt Meadows	\$131,823.72	\$196,039.52	0	\$327,863.24
City of Port Coquitlam	\$187,810.00	\$566,771.62	\$13,853.50	\$768,435.12
City of Port Moody	\$1,279,160.09	\$743,661.03	0	\$2,022,821.12
City of Richmond	\$2,290,210.67	\$3,931,816.60	\$34,046.66	\$6,256,073.93
District of Squamish	\$1,004,059.22	\$434,829.87	\$390.13	\$1,439,279.22
Regional District of Squamish-Lillooet	0	\$1,576,289.00	0	\$1,576,289.00
City of Surrey	\$10,970,520.40	\$16,258,432.74	\$333,880.84	\$27,562,833.98
City of Vancouver	\$8,681,995.76	\$17,425,037.94	\$454,826.02	\$26,561,859.72
District of West Vancouver	\$443,607.44	\$420,140.12	0	\$863,747.56
Resort Municipality of Whistler	\$478,073.38	\$494,872.91	\$2,123.56	\$975,069.85
City of White Rock	\$96,858.98	\$158,769.98	\$5,725.39	\$261,354.35

* Local governments collect school taxes which are then forwarded to the provincial government to help fund school districts.

Community Grants

By supplying electricity to the people and businesses of this province, we provide an essential and important service. But we also believe in doing more than that. We're offering two types of grants to support non-profit organizations and registered charities that are making a difference in their communities. In 2022, we supported over 60 community-based projects across every region of the province.

Our grants are given out in three focus areas: building the STEM workforce of tomorrow, safety education, and developing a clean and sustainable future. When planning for your project, please keep in mind that our grants have set criteria and application deadlines.

To learn more, please select bchydro.com/grants.

Some of the organizations that we supported in the region this past year included:

Applicant	Project	Community	Grant
Lillooet & District Rescue Society	Swiftwater Rescue Technician Safety and Recertification Training	Lillooet	\$2,000
Bridge River Valley Community Association (BRVCA)	BRVCA Valley Wide Training 2022	Gold Bridge	\$2,000
Big Sisters of BC Lower Mainland	Big Sisters Study Buddy Program	Vancouver, Surrey, Richmond, North Shore, Squamish, Burnaby, Tri-Cities, New Westminister, and Delta	\$5,000
YWCA Metro Vancouver	YWCA High School Mentorship Program	Metro Vancouver	\$7,000
Greater Vancouver Board of Trade	Greater Vancouver Board of Trade – Leaders of Tomorrow Mentorship Program	North Shore, Vancouver, Burnaby, Surrey, Tri-Cities, and Richmond	\$3,000
SWIMS (Society for Wellness, Instruction and Mobility through Swimming)	Community Water Safety and Awareness Programs	Lillooet	\$2,000
Squamish Search and Rescue Society	Flashing Red Light and Sirens Program	Squamish	\$1,000
Lillooet Regional Invasive Species Society	Remote Safety Initiative	Lillooet	\$1,000
The YMCA of Greater Vancouver	YMCA Water Safety and Swim Lessons for Children and Youth	Chilliwack, Lower Mainland, Vancouver	\$1,000
Greater Vancouver Regional Science Fair	2022 Greater Vancouver Regional Science Fair	Greater Vancouver	\$2,000
Fraser Valley 4-H Regional Council	Fraser Valley 4-H BC Hydro Awards Program	Chilliwack, Abbotsford, North Fraser, Langley, and Surrey, Richmond, Delta	\$1,500
University of the Fraser Valley	Science Rocks! Summer Camps Program	Abbotsford, Chilliwack	\$5,000
École Les Aiglons Parent Association	Techno-Lab for Les Aiglons	Squamish	\$1,000
The Verna J Kirkness Education Foundation	The Verna J Kirkness Science and Engineering Education Program	UBC, UVIC, UNBC, SFU	\$5,000

Reliability Performance



We recognize how important the reliable supply of electricity is to our customers. We'll continue to improve, reinforce and maintain the electrical system.

The information below provides a comparison between Fiscal 2021 and Fiscal 2022 for communities in the Lower Mainland region. These statistics include interruptions due to planned outages.

Community	Fiscal 2022 average customer interruption duration (hours)	Fiscal 2021 average customer interruption duration (hours)	Fiscal 2022 average number of interruptions per customer	Fiscal 2021 average number of interruptions per customer
Abbotsford	1.00	2.36	3.49	2.94
Anmore	2.47	2.38	2.89	5.88
Belcarra	2.85	2.66	1.31	7.31
Bowen Island	2.80	4.30	9.91	1.59
Burnaby	3.08	2.22	0.94	1.11
Chilliwack	2.45	2.64	3.08	3.50
Coquitlam	2.65	2.54	1.00	1.49
Delta	2.21	2.36	2.01	1.29
Harrison Hot Springs	1.98	2.27	4.11	4.31
Hope	5.75	3.06	8.57	7.86
Kent	3.60	4.48	7.46	5.86
Langley City	6.45	3.37	1.88	1.97
Langley Town-ship	2.18	4.16	2.87	4.60
Lillooet	3.30	2.11	3.54	3.30
Lions Bay	2.63	1.24	10.45	3.59
Maple Ridge	2.34	2.65	1.96	3.08
Mission	2.46	3.89	3.91	2.80
New Westminster	1.94	1.94	4.58	4.74
North Vancouver	2.83	2.80	1.54	0.38
North Vancouver District	4.72	2.61	1.38	1.04
Pemberton	2.37	3.69	4.01	4.34
Pitt Meadows	2.85	2.71	0.86	2.19
Port Coquitlam	1.55	2.50	4.06	2.05
Port Moody	3.25	2.11	0.94	1.90
Richmond	2.06	3.17	1.37	0.69
Squamish	2.91	9.44	3.46	2.48
Surrey	2.04	2.64	1.45	1.12
Vancouver	2.41	1.88	0.96	0.91
West Vancouver	2.34	6.51	2.52	1.81
Whistler	1.85	1.42	1.06	1.39
White Rock	0.73	2.94	2.54	2.24

BC Hydro Community Relations

At BC Hydro we build strong relationships to support the unique needs and strengths of the communities we serve. Our Community Relations team does this by listening, providing information and working together with communities. Community Relations is the point of contact for local government, media, local business and community groups. Whether it's for regional capital projects, corporate initiatives and programs, local BC Hydro activities, significant planned outages, emergency response or unplanned power outages, we work hard to meet the needs of our stakeholders and ensure communities are kept informed.

Lower Mainland

If you have questions or comments for us, please contact:

<p>Sabrina Locicero Community Relations Manager, Lower Mainland 604 623 3517 sabrina.locicero@bchydro.com</p>	<p>Whitney Deane Stakeholder Engagement Advisor 604 786 5189 whitney.deane@bchydro.com</p>	<p>Emily Thwaites Stakeholder Engagement Advisor 604 790 2961 emily.thwaites@bchydro.com</p>
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BC Hydro Guide for Local Government

Quick access to key information on bchydro.com

My Hydro and Energy Savings initiatives	
<p>My Hydro bchydro.com/myhydro/</p>	Log in to manage your account.
<p>Energy Savings Programs bchydro.com/energysavings</p>	Learn how you can be smart with your power. Take advantage of rebates and programs.
Projects	
<p>Capital Projects bchydro.com/projects</p>	Learn more about major projects taking place in your region.
Programs	
<p>Decorative Wrap Grant Program bchydro.com/wraps</p>	Learn about our program that provides financial assistance to municipal governments looking to install decorative wraps on BC Hydro pad-mounted equipment boxes.
<p>Community ReGreening Program bchydro.com/regreening</p>	The regreening program assists municipalities with urban tree planting while helping to make sure appropriate trees are planted around power lines.
Community Giving	
<p>Grants for community groups bchydro.com/grants</p>	Learn about our grants for community groups and how to apply for them.
<p>Scholarships & Endowments bchydro.com/scholarships</p>	We look to build the next generation of engineers, electricians, and many other key roles who will help us deliver clean energy to our customers. Learn about our scholarships and endowments.
Electric vehicles	
<p>Fast charging stations bchydro.com/ev</p>	Learn more about how clean and affordable power makes B.C. a great fit for electric vehicles.
Report an outage	
<p>How to report a power outage bchydro.com/outages</p>	Check the outage map or list to see if we know your power is out. If not, call us at 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.
Report graffiti	
<p>How to report graffiti on our equipment bchydro.com/graffiti</p>	We rely on the public to report graffiti on everything from our pad-mounted transformer boxes to our buildings.

