

# Lower Mainland Community Relations 2021 Annual Report

April 2022

Jones Lake Recreation Area, pictured above, welcomed over 74,000 visitors in 2021.

## Message from Chris O'Riley, President & CEO



Hi everyone,

BC Hydro is pleased to share our Community Relations annual report highlighting some of our work in your region. We're proud to serve communities and their elected representatives in all parts of the province.

In 2021, our teams continued to adapt to the COVID-19 public health emergency, while also managing through the extreme weather such as wildfires brought about by climate change. Through everything, our focus remained on safely providing you with the clean electricity that our B.C. communities rely on.

In September 2021, we introduced our Electrification Plan, which features new programs and incentives to help British Columbians make the switch from fossil fuels to clean

hydroelectricity to power their homes, businesses, and vehicles. We'll also help to attract new energy-intensive industries to B.C. and offer programs to reduce the time and costs for new customers to get connected to our grid.

Our goal is to reduce greenhouse gas emissions in the province by 900,000 tonnes per year by April 2026 – that's around the same as taking 200,000 gas-powered cars off the road for one year. Our Electrification Plan outlines how we'll get there. At the same time, we continue to help customers with conservation initiatives designed to save energy and money.

We have also advanced affordability initiatives to help our customers save money on their electricity bills and continued to focus on making it easier for our customers to do business with us. We're working with the Province to strategically position BC Hydro for long-term success, keeping rates affordable, furthering reconciliation with Indigenous Peoples and supporting quality economic development.

Within this report, you'll find many examples of how we're working with your communities on a range of topics – from capital projects and corporate programs, to initiatives like our Electrification Plan. This report also includes some important indicators of how we're doing in providing you with reliable power.

We'll continue to work closely with you to support your community. If you have any questions, please contact our Community Relations representatives in your region. We'd be pleased to help.

Sincerely,

Chris O'Riley  
President & CEO  
BC Hydro

### Quick Facts

#### PROVINCE-WIDE:

4 million customers

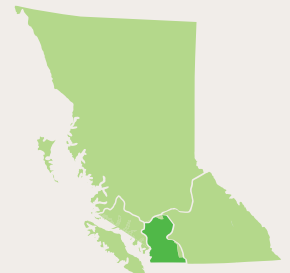
Electricity is delivered through a network of:

- approximately 80,000 kilometres of transmission and distribution lines
- over 300 substations
- 1 million plus utility poles

#### LOWER MAINLAND GENERATING CAPACITY:

Alouette	9 MW
Bridge River	478 MW
Buntzen	76.8 MW
Cheakamus	174 MW
La Joie	25 MW
Ruskin	105 MW
Seton	48 MW
Stave Falls	91 MW
Wahleach	65 MW

MW = megawatt



## Site C update

Site C will be a third dam and hydroelectric generating station on the Peace River in northeast B.C. Construction started more than six years ago, in July 2015.

During the sixth year of construction, activities continued to advance in all project areas, particularly the completion of both the upstream and downstream cofferdams ahead of schedule in early 2021. The cofferdams create a dry construction area to continue construction activities with the earthfill dam, which is now well underway. Work also advanced along the Highway 29 realignment, transmission line corridor and in the future reservoir area.

The project reached several milestones this past year, including:

- construction of a 2.6-kilometre-long berm along the shoreline below Hudson's Hope began in October 2020
- powerhouse construction advanced and penstock installation continued; to date, steel construction for four of the six penstock units has been completed
- the completion of roller-compacted concrete placements in the dam and core buttress, marking the end of the project's overall roller-compacted concrete program
- work advanced on all sections of the Highway 29 realignment
  - The Halfway River bridge is substantially complete and the new alignment at Farrell Creek East opened to traffic in October 2021
- stringing on the second of two Site C transmission lines is in progress
- installation of steel piles is underway as part of the right bank foundation enhancements

BC Hydro also delivered on several commitments in the region in 2021. We continued to provide grants to support non-profit organizations in the Peace region through the Generate Opportunities (GO) Fund; as of October 2021, \$552,566 had been distributed to 63 projects. We distributed additional funds from our \$20 million Peace Agricultural Compensation Fund; as of March 2021, \$771,319 in funding had been approved for 33 projects.

For more information on Site C, please select [siteproject.com](http://siteproject.com).



A view of the Site C dam core trench, dam buttress, powerhouse, spillways, and the operational substation in the background.

## Powering B.C.'s switch to clean electricity

With our unique advantage as a clean-energy powerhouse, British Columbians have plentiful opportunity to make the switch to clean power.

Ninety-eight per cent of our electricity is generated from clean or renewable resources, making us western North America's leader in clean electricity generation. Our hydroelectric resources, which are powered by water, give us a clean advantage to power a greener economy in B.C.

While almost all the electricity we produce is from clean or renewable resources, we still have some work to do. Nearly three-quarters of the energy used to power homes and buildings, cars and industrial operations in B.C. comes from fossil fuels.

As we look to the future, we have an ambitious goal to do better. That's why, in September 2021, BC Hydro released our \$260 million Electrification Plan. (Electrification refers to switching from fossil fuels like gasoline, diesel and natural gas to clean electricity.)

Supported by our government partners, we launched a comprehensive plan that lays the foundation for how B.C.'s clean electricity can be used to power three key sectors.

- **Buildings:** Almost 11 per cent of the total greenhouse gas emissions in B.C. come from residential and commercial buildings, mostly due to heating. We've introduced new heat pump rebates and we'll connect with different levels of government and standard-making bodies to increase energy efficiency standards to advance electrification for builders and developers.
- **Transportation:** About 40 per cent of B.C.'s emissions come from cars, trucks and other transportation equipment. BC Hydro plans to expand our fast charging network by having 325 electric vehicle charging stations at 145 sites across the province by the end of 2025. We'll also bring in new programs to encourage commercial fleets, including large trucks and buses, to switch to clean electricity.
- **Industry:** About 40 per cent of emissions in B.C. come from the industrial sector, from things like compressors in the natural gas sector, diesel engines in mining and forestry, and process heat in the forest products industry. Clean electricity switching is possible for this sector too, and we'll provide incentives to businesses. We're also working to attract new clean industry to B.C., including hydrogen production, carbon capture, synthetic fuel production and data centres.

These incentives, rebates and planning are expected to result in greenhouse gas emission reductions of 930,000 tonnes per year by the end of fiscal 2026. That's the equivalent of taking about 200,000 gas-powered cars off the road. In the process, we expect to add about 3,100 gigawatt hours of load to our system.

We'll also continue to support conservation efforts. Conservation and electrification go well together. It's ultimately about being efficient in our choices and uses of energy, including consideration of the emissions that result from fossil fuels.

In addition to reducing greenhouse gas emissions, our Electrification Plan offers the added benefit of helping us keep our rates affordable.

Overall, electrification will help us ensure our province's future will be cleaner, brighter and full of electricity. For more information, please select [bchydro.com/electrificationplan](https://bchydro.com/electrificationplan).

## Regional information

### Responding to Severe Weather Events Year-Round

This past summer, BC Hydro worked with Emergency Management BC, BC Wildfire Service, and other agencies to monitor and respond to wildfire risks across the province. In Bridge River, our townsite and generating facilities were under evacuation alert, along with local communities, due to the McKay Creek fire. We also have extensive transmission lines that ran through the fire area which we regularly monitored by helicopter. By following our emergency response plan, we were able to operate the Bridge River system and continue our capital project work without interruption throughout the fire season.

In November 2021, southern B.C. was hit by record-breaking rainfall that resulted in the breach of the Sumas Dike in two places two days later. The floods overwhelmed homes and vehicles in Sumas Prairie, countless acres of farmland, destroyed crops and livestock, displaced people and affected electric infrastructure. Our quick and creative team worked to restore service and support our customers through the meter inspection process as part of our work to ensure electrical infrastructure was safe for our customers following the storms.



Damaged meters collected from properties in the Sumas area following the November 2021 floods.

## Seismic Upgrades Coming to Alouette Infrastructure



Aerial view of Alouette Dam and spillway.

We're planning to upgrade key infrastructure in the Alouette watershed to withstand a major earthquake event. The Alouette tunnel, which feeds into Stave Lake, dates back to the late 1920s and was not built to today's seismic standards.

In addition, the low-level outlet at Alouette Dam, which provides environmental flows to the South Alouette River, does not adhere to current dam design practices. As plans are developed, we'll be consulting with First Nations, key stakeholders and the public to mitigate impacts on recreation and the environment.

These projects are still in the early planning stage and we expect to share further details later in 2022.

### Powered by Water

BC Hydro provides clean, reliable and affordable electricity to British Columbians. We generate about 98% clean energy for the province, mostly from our hydroelectric resources.

## Supporting communities

### Trees and vegetation management

Our electrical system is complex and highly efficient, with approximately 80,000 kilometres of overhead transmission and distribution power lines throughout the province. Managing trees and plants around these lines is important for safety and service reliability.

B.C. has some of the tallest and fastest-growing trees in North America. Our vegetation management team regularly inspects trees and other tall vegetation growing under or adjacent to our overhead system to identify potential problems. Tall, diseased or dead trees can fall or grow into power lines, causing electrical outages.

Vegetation management contractors – we employ professional arborists and foresters that follow strict environmental guidelines – prune or remove trees and vegetation in areas where the lines may be impacted. What's more, when an area experiences reliability issues, we assess the local distribution lines for potential tree-related causes. Even with a proactive management program, more than half of all outages in B.C. are caused by adverse weather causing trees and vegetation to come into contact with our system. For more information, please select [bchydro.com/trees](https://bchydro.com/trees).

### Community ReGreening Program

BC Hydro is proud to assist local governments through our Community ReGreening Program which supports the planting of trees and other vegetation that help enhance ecological networks across the province. The program also helps to ensure the right trees are planted near our power lines.

Our ReGreening grants fund small-scale community planting projects and are open to all municipal and Indigenous Nations' governments within BC Hydro's service area. All new applications are now being accepted through our online form. The deadline to apply for a 2022 ReGreening grant was January 31, 2022 and had been extended to February 28, 2022. For more information, please select [bchydro.com/regreening](https://bchydro.com/regreening).

This past year, successful applications included:

Community	Project	Funding
Bowen Island Municipality	Terminal Creek Restoration	\$1,730
Chilliwack	Ornamental Plum Replacement Program	\$4,750
Coquitlam	Growing Community Roots	\$4,750
Kent	Windstorm Tree Replacement	\$900
Maple Ridge	Street and Park Tree Replacement	\$4,750
Metro Vancouver (Bowen Island)	Crippen Regional Park Meadow Restoration	\$3,500
Metro Vancouver (Langley Township)	Restoration of Deer Field	\$4,414
New Westminster	Connaught Heights Pollinator Meadow Planting	\$4,750
North Vancouver (City)	Greenwood and Keally Park Restoration	\$4,750
Port Coquitlam	Community ReGreening	\$4,750
Port Moody	Enhancing Street Tree Canopy Cover – Year 2	\$4,750
Richmond	Garden City Lands – Orchard Planting	\$4,750
Surrey	Surrey Nature Centre Arboretum and Park Improvements	\$4,750
Vancouver	Increase Biodiversity, Replacing Lost Trees and Replacing Lost Canopy	\$4,750
Whistler	Sandial Cr. Structural Soil Cell Installation and Tree Planting	\$1,176
White Rock	Tree Replacement	\$1,763

## Recreation Sites

We’ve developed and maintain a wide range of recreation areas as one part of our efforts to balance the province’s energy needs with the preservation of the natural environment.

Recreation site	# of visitors in 2021
Buntzen	766,672
Hayward	809,281
Jones Lake	74,097

BC Hydro reservoirs make it possible to provide clean energy to the province. Those reservoirs also serve as recreational sites that many people enjoy for things like hiking, boating, camping and swimming. For more information, please select [bchydro.com/recreation](https://www.bchydro.com/recreation).



Bonson Park community tree planting in Pitt Meadows.



Kayaking on Buntzen Lake in Port Moody.

## Beautification Fund

Our Beautification Fund provides financial assistance to municipal governments to relocate BC Hydro equipment on public property. We co-fund projects to move overhead lines and poles to underground duct banks as part of community redevelopment plans or to enhance and improve the use of public spaces. Previous projects have included high traffic areas and community venues such as town centres, parks, commercial districts, civic facilities, and bike lanes.

This past year, successful applicants for beautification projects included:

- Abbotsford
- Chilliwack
- North Vancouver (City)
- Port Coquitlam
- Surrey
- West Vancouver

Select [bchydro.com/beautification](https://www.bchydro.com/beautification) for more information and to apply. Applications must be submitted by September 30 to be considered for the following year.

## Graffiti removal

Graffiti vandalism is a crime that affects everyone. BC Hydro prioritizes the removal of graffiti that is socially offensive (e.g. obscenities, racial or religious slurs) as well as graffiti that is located in high-profile or sensitive areas (e.g. adjacent to schools, churches, and community centres).

We rely on the public around B.C. to report graffiti on everything from pad-mounted transformer boxes to our buildings. As an alternative, graffiti removal agreements offer financial support to local governments or community groups to remove graffiti on our behalf. For more information on graffiti removal agreements, please contact your local Community Relations office (see last page of this report).

## Decorative Wrap Grant Program

Our Decorative Wrap Grant Program provides financial assistance to municipal governments, regional districts and First Nations communities looking to improve the visual aesthetics of a neighbourhood by installing decorative wraps on BC Hydro-owned pad-mounted equipment boxes. Eligible applicants can receive grant funding of \$350 or \$700 per unit, depending on the size of the equipment box to be wrapped. The funding amount will be determined by BC Hydro during the application review.

The application closing date for each year is September 30. For more information, please select [bchydro.com/wraps](https://www.bchydro.com/wraps).

This past year, successful applicants for decorative wraps included:

- Abbotsford
- Cultus Lake Park Board
- Delta
- Langley (City)
- Langley (Township)
- Metro Vancouver
- Mission
- Pemberton
- Port Coquitlam
- Richmond
- Squamish
- Whistler



Example of a decorative wrap on our pad-mounted equipment in Mission.

## Fish & Wildlife Compensation Program

The Fish & Wildlife Compensation Program (FWCP) is a partnership of BC Hydro, the B.C. Government, Fisheries and Oceans Canada, First Nations, and public stakeholders, to conserve and enhance fish and wildlife in watersheds impacted by BC Hydro dams.

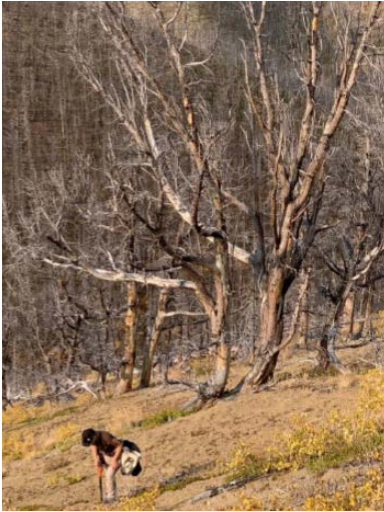
Since 1999, the FWCP has committed more than \$40 million to support fish and wildlife in its Coastal Region, just over \$700,000 going toward Lower Mainland projects in 2020–2021.

One project funded by the FWCP resulted in nearly 3,200 whitebark pine seedlings planted in Yalakom Provincial Park near Lillooet. This is an endangered, keystone species, and a priority for the FWCP in its Bridge–Seton Watershed action plan. Rust infection and recent wildfires have killed many of these at-risk trees, and changes to the fire regime and climate change are contributing to dramatically declining numbers. The FWCP has been supporting whitebark pine work in our Coastal Region for nearly ten years, for approximately \$180,000.

This is just one of 11 projects funded by the FWCP in the Lower Mainland last year. Learn more at [fwcp.ca](http://fwcp.ca).

Lower Mainland projects:

Project title	Project lead	FWCP funding	Watershed
<b>Restoring Species of Conservation Concern and Cultural Value</b>	Katzie Development Limited Partnership	\$68,650	Alouette River Watershed
<b>Fish Passage for Alouette and Coquitlam</b>	Alouette River Management Society	\$50,000	Alouette and Coquitlam rivers watershed
<b>Portage Creek Chinook Conservation Enhancement</b>	Fisheries and Oceans Canada	\$21,539	Bridge–Seton River Watershed
<b>Seton Spawning Channel Riparian Habitat Enhancement (2020)</b>	Splitrock Environmental Sekw'el'was LP	\$19,911	Bridge–Seton River Watershed
<b>LFA Development for Yalakom/Lower Bridge River Salmon</b>	Coldstream Ecology, Ltd.	\$5,000	Bridge–Seton River Watershed
<b>Northern Spotted Owl Captive Breeding Program</b>	British Columbia Conservation Foundation	\$98,800	Bridge–Seton River Watershed
<b>Whitebark Pine Recovery in the Bridge River Drainage</b>	Moody Tree	\$23,000	Bridge–Seton River Watershed
<b>Squamish Central Estuary Restoration Project: Year 3</b>	Squamish River Watershed Society	\$259,709	Cheakamus River Watershed
<b>Developing and Evaluating Bat Mitigation Strategies</b>	Wildlife Conservation Society Canada	\$ 29,989	Stave River Watershed
<b>Kwantlen Fish, Wildlife, and Plant Cultural Inventory</b>	Qwantlen Support Services	\$4,950	Stave River Watershed
<b>Western Painted Turtle Recovery in Lower Mainland Watersheds</b>	British Columbia Conservation Foundation	\$119,470	Multiple watersheds
	<b>Total</b>	<b>\$701,018</b>	



### Did you know?

The FWCP is funded annually by BC Hydro. The FWCP directs those funds towards priority actions across its three regions to fulfill its mission and work towards its vision of thriving fish and wildlife populations in watersheds that are functioning and sustainable.

For information on Community Engagement Grants – which are typically \$500 to \$1,000 and help stewardship groups and others take action to benefit local fish and wildlife – please select [fwcp.ca/community-engagement-grants/](http://fwcp.ca/community-engagement-grants/).

Planting at-risk whitebark pine seedlings in the Bridge-Seton Watershed, that will benefit grizzly bears and Clark's nutcrackers. The area burned in 2009 and has had very little natural regeneration from any conifer species since then. Photo courtesy of Randy Moody.

## Grants-in-lieu

We pay net property tax and grant payments to local governments. The grant program is a provincial government initiative and the amounts paid are determined under the current legislation. Listed below are the grants paid to each community in the Lower Mainland region as of July 1, 2021.

Municipality/District	School taxes*	Grants	Other taxes	Total payments
City of Abbotsford	1,743,918.31	2,670,555.22	2,558.02	4,417,031.55
Village of Anmore	319,516.98	112,310.07	0	431,827.05
Village of Belcarra	18,764.03	6,593.55	(26.47)	25,331.11
Municipality of Bowen Island	45,174.61	54,230.51	0	99,405.12
City of Burnaby	5,071,351.32	6,924,068.99	229,375.36	12,224,795.67
City of Chilliwack	931,872.32	1,068,479.81	0.01	2,000,352.14
City of Coquitlam	1,904,796.84	1,730,148.95	24,106.94	3,659,052.73
City of Delta	1,759,146.24	2,979,720.05	1,810.48	4,740,676.77
Regional District of Fraser Valley	0	150,551.00	0	150,551.00
Village of Harrison Hot Springs	15,907.82	19,282.06	0	35,189.88
District of Hope	88,153.01	163,006.78	(0.02)	251,159.77
District of Kent	366,083.05	102,573.73	0	468,656.78
City of Langley	87,276.77	259,249.19	82.83	346,608.79
Township of Langley	925,918.92	1,654,349.61	84,658.86	2,664,927.39
District of Lillooet	561,880.27	234,744.41	0	796,624.68
Village of Lions Bay	26,838.82	41,952.85	0	68,791.67
City of Maple Ridge	1,184,687.58	1,047,275.51	1,257.25	2,233,220.34
District of Mission	2,349,620.06	1,278,266.53	458.57	3,628,345.16
City of New Westminster	153,341.58	206,680.16	0	360,021.74
City of North Vancouver	504,697.37	1,357,032.73	0	1,861,730.10
District of North Vancouver	1,910,169.02	4,927,888.55	19,365.49	6,857,423.06
Village of Pemberton	64,518.98	72,524.64	3,149.09	140,192.71



Municipality/District	School taxes*	Grants	Other taxes	Total payments
City of Pitt Meadows	131,412.49	189,539.42	0	320,951.91
City of Port Coquitlam	189,330.52	542,542.98	13,168.42	745,041.92
City of Port Moody	908,445.83	598,867.41	0	1,507,313.24
City of Richmond	2,059,154.74	3,859,688.06	31,240.02	5,950,082.82
District of Squamish	963,231.16	437,210.81	333.37	1,400,775.34
Regional District of Squamish-Lillooet	0	1,516,568.00	0	1,516,568.00
City of Surrey	9,411,603.26	19,633,653.16	317,364.59	29,362,621.01
City of Vancouver	8,288,221.37	17,570,538.50	480,795.92	26,339,555.79
District of West Vancouver	436,112.18	417,304.24	0	853,416.42
Resort Municipality of Whistler	463,978.41	504,943.79	325.66	969,247.86
City of White Rock	84,306.30	143,478.14	5,480.49	233,264.93

\* Local governments collect school taxes which are then forwarded to the provincial government to help fund school districts.

## Community grants

By providing electricity to the people and businesses of this province, we provide an essential and important service. We also believe in doing more than that: we offer two types of grants to support non-profit organizations and registered charities that are making a difference in their communities. In 2021, we supported nearly 90 community-based projects across every region of the province.

Our grants are given out in three focus areas: building the workforce of tomorrow, safety education, and developing smart energy ideas. When planning for your project, please keep in mind that our grants have set criteria and application deadlines. To learn more, please select [bchydro.com/grants](https://bchydro.com/grants).

Some of the organizations that we supported in the region this past year included:

Organization	Project	Community	Grant
City of Delta	Emergency Program Trailer	Delta	\$2,000
Lillooet & District Rescue Society	Advanced Drone Pilot Certificate Training	Lillooet	\$2,000
Be the Change Earth Alliance Society	Youth for Climate Action (Y4CA)	Vancouver	\$500
Fraser Valley 4-H Regional Council	Fraser Valley 4-H BC Hydro Awards Program	Fraser Valley	\$1,500
WildResearch Society	Marsh Monitoring Program	Lower Mainland	\$1,000
Chilliwack School District	Sardis Secondary School Farm	Sardis	\$1,000
Cheakamus Foundation for Environmental Learning	Cheakamus Centre Youth Stewardship Education Program	Lower Mainland	\$2,000
Big Brothers of Greater Vancouver	Mentoring with Math	Surrey, Burnaby	\$1,000

# Reliability Performance



We recognize how important the reliable supply of electricity is to our customers. We'll continue to improve, reinforce and maintain the electrical system.

The information below provides a comparison between Fiscal 2020 and Fiscal 2021 for communities in the Lower Mainland region. These statistics include interruptions due to planned outages.

Community	Fiscal 2020 average customer interruption duration (hours)	Fiscal 2021 average customer interruption duration (hours)	Fiscal 2020 average number of interruptions per customer	Fiscal 2021 average number of interruptions per customer
Abbotsford	1.90	2.36	1.95	2.94
Anmore	0.89	2.38	3.34	5.88
Belcarra	2.76	2.66	6.23	7.31
Bowen Island	1.70	4.30	5.45	1.59
Burnaby	2.18	2.22	0.98	1.11
Chilliwack	2.43	2.64	2.22	3.50
Coquitlam	1.66	2.54	1.58	1.49
Delta	2.01	2.36	1.92	1.29
Harrison Hot Springs	2.05	2.27	1.03	4.31
Hope	2.25	3.06	7.69	7.86
Kent	4.79	4.48	3.33	5.86
Langley City	1.83	3.37	2.53	1.97
Langley Township	2.19	4.16	3.19	4.60
Lillooet	2.98	2.11	6.27	3.30
Lions Bay	1.29	1.24	3.91	3.59
Maple Ridge	2.11	2.65	2.38	3.08
Mission	1.71	3.89	4.89	2.80
New Westminister	1.32	1.94	3.67	4.74
North Vancouver	3.03	2.80	0.59	0.38
North Vancouver District	3.44	2.61	1.49	1.04
Pemberton	2.61	3.69	3.33	4.34
Pitt Meadows	3.00	2.71	0.49	2.19
Port Coquitlam	2.36	2.50	1.97	2.05
Port Moody	1.05	2.11	1.40	1.90
Richmond	1.62	3.17	1.37	0.69
Squamish	4.35	9.44	1.68	2.48
Surrey	2.03	2.64	1.34	1.12
Vancouver	2.28	1.88	0.67	0.91
West Vancouver	2.36	6.51	1.32	1.81
Whistler	2.21	1.42	0.50	1.39
White Rock	2.33	2.94	0.19	2.24

# BC Hydro Community Relations

At BC Hydro we build strong relationships to support the unique needs and strengths of the communities we serve. Our Community Relations team does this by listening, providing information and working together with communities. We're the point of contact for local government, media, local business and community groups. Whether it's for capital projects, corporate initiatives and programs, local BC Hydro activities, significant planned outages, emergency response or unplanned power outages, we work hard to meet the needs of our stakeholders and ensure communities are kept informed.

## Lower Mainland Region

If you have questions or comments for us, please contact:

<p><b>Sabrina Locicero</b> Community Relations Manager 604 623 3517 <a href="mailto:sabrina.locicero@bchydro.com">sabrina.locicero@bchydro.com</a></p>	<p><b>Mick Ramos</b> Community Relations Advisor 604 623 4067 <a href="mailto:mick.ramos@bchydro.com">mick.ramos@bchydro.com</a></p>	<p><b>Adil Zaheer</b> Public Affairs Research Assistant 604 623 4362 <a href="mailto:adil.zaheer@bchydro.com">adil.zaheer@bchydro.com</a></p>
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## BC Hydro Guide for Local Government

Quick access to key information on [bchydro.com](http://bchydro.com)

My Hydro and Energy Savings initiatives	
<p><b>My Hydro</b> <a href="http://bchydro.com/myhydro/">bchydro.com/myhydro/</a></p>	Log in to manage your account.
<p><b>Energy Savings Programs</b> <a href="http://bchydro.com/energysavings">bchydro.com/energysavings</a></p>	Learn how you can be smart with your power. Take advantage of rebates and programs.
Projects	
<p><b>Capital Projects</b> <a href="http://bchydro.com/projects">bchydro.com/projects</a></p>	Learn more about major projects taking place in your region.
Programs	
<p><b>Beautification Fund</b> <a href="http://bchydro.com/beautification">bchydro.com/beautification</a></p>	Find out more about our beautification program that provides financial assistance to municipal governments for conversion of overhead to underground facilities.
<p><b>Decorative Wrap Grant Program</b> <a href="http://bchydro.com/wraps">bchydro.com/wraps</a></p>	Learn about our program that provides financial assistance to municipal governments looking to install decorative wraps on BC Hydro pad-mounted equipment boxes.
<p><b>Community ReGreening Program</b> <a href="http://bchydro.com/regreening">bchydro.com/regreening</a></p>	The regreening program assists municipalities with urban tree planting while helping to make sure appropriate trees are planted around power lines.
Community Giving	
<p><b>Grants for community groups</b> <a href="http://bchydro.com/grants">bchydro.com/grants</a></p>	Learn about our grants for community groups and how to apply for them.
<p><b>Scholarships &amp; Endowments</b> <a href="http://bchydro.com/scholarships">bchydro.com/scholarships</a></p>	We look to build the next generation of engineers, electricians, and many other key roles who will help us deliver clean energy to our customers. Learn about our scholarships and endowments.
Electric vehicles	
<p><b>Fast charging stations</b> <a href="http://bchydro.com/ev">bchydro.com/ev</a></p>	Learn more about how clean and affordable power makes B.C. a great fit for electric vehicles.
Report an outage	
<p><b>How to report a power outage</b> <a href="http://bchydro.com/outages">bchydro.com/outages</a></p>	Check the outage map or list to see if we know your power is out. If not, call us at 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.
Report graffiti	
<p><b>How to report graffiti on our equipment</b> <a href="http://bchydro.com/graffiti">bchydro.com/graffiti</a></p>	We rely on the public to report graffiti on everything from our pad-mounted transformer boxes to our offices.

