

Lower Mainland Community Relations 2020 Annual Report

Fall 2020

La Joie Dam, one of the dams in the Bridge River electricity system, is about 300 kilometres north of Vancouver.

Message from Chris O'Riley, President & CEO



Hi everyone,

BC Hydro is pleased to share our Community Relations annual report highlighting some of our work in your region. We're proud to serve communities and their elected representatives in all parts of the province.

While our annual report looks back at the fiscal year ending March 31, 2020, I want to start by recognizing the unprecedented time we're currently in. COVID-19 has touched all of us in some way. Like many of you, at BC Hydro we've had to adjust our plans to ensure the safety of our employees, contractors and communities. What hasn't changed is our commitment to adapting so that we can safely provide you with the electricity our communities rely on.

BC Hydro continues to invest approximately \$3 billion per year in our system to ensure it is there to support British Columbia's growing population and economy. We have the important responsibility to keep electricity rates affordable for our customers, while funding these necessary investments in our electricity system. To support this goal, we implemented the outcomes from Phase 1 of the Comprehensive Review of BC Hydro and continued to make all reasonable efforts to limit rate increases. We have also advanced affordability initiatives to help our customers save money on their electricity bills and continued to focus on making it easier for our customers to do business with us.

We're working with the Province on Phase 2 of the Comprehensive Review to strategically position BC Hydro for long-term success, while meeting the Province's climate goals, keeping rates affordable, furthering reconciliation with Indigenous Peoples and supporting quality economic development. The actions taken as part of the Phase 2 Review will support the government's CleanBC plan, including expanding the electrification of our growing economy over the coming decades.

Within this report, you'll find many examples of how we're working with your communities on a range of topics – from capital projects and corporate programs, to initiatives like the Integrated Resource Plan (Clean Power 2040). This report also includes some important indicators of how we're doing in providing you with reliable power.

Specifically in the Lower Mainland region, we're working to renew the Bridge River electricity system. We're upgrading these 55 to 70 year old facilities, whose proximity to the Lower Mainland helps us operate more efficiently. As well, we're planning a new substation in Vancouver and upgrading existing ones throughout the region.

We're proud of our accomplishments this year. We'll continue to work closely with you on a daily basis to meet the needs of your community. If you have any questions, please contact our Community Relations representatives in your region. We'd be pleased to help.

Sincerely,

Chris O'Riley
President & CEO
BC Hydro

Quick Facts

PROVINCE-WIDE:

4 million customers

Electricity is delivered through a network of:

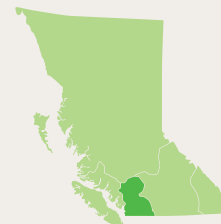
- 79,000 kilometres of transmission and distribution lines
- over 300 substations
- 1 million plus utility poles

Capital investments of approximately \$3 billion a year

LOWER MAINLAND DAMS AND GENERATING STATIONS:

Alouette	9 MW
Bridge River	478 MW
Buntzen	76.8 MW
Cheakamus	158 MW
La Joie	25 MW
Ruskin	105 MW
Seton	48 MW
Stave Falls	91 MW
Wahleach	65 MW

MW = megawatt



Site C Update

Site C will be a third dam and hydroelectric generating station on the Peace River in northeast B.C. Construction started more than five years ago, in July 2015.

During the fifth year of construction, activities accelerated substantially in all project areas, particularly the roller-compacted concrete placement work on the spillways buttress and the activities required in advance of river diversion in fall 2020. Work also advanced along the Highway 29 realignment, transmission line corridor and in the future reservoir area.

The project reached several milestones this past year, including:

- river diversion was successfully achieved on October 3, 2020, which involved opening the two diversion tunnels and completing the rockfill berm across the Peace River
- the temporary fish passage facility is now operational
- the Site C Substation and one of two 75-kilometre-long transmission lines that run between Site C and the Peace Canyon Substation were energized in October 2020
- the roller-compacted concrete buttress for the Site C spillways was completed in October 2019; work continues on the buttress for the dam core
- powerhouse construction advanced and penstock installation began; to date, one of six penstock units are complete
- work advanced on all sections of the Highway 29 realignment

BC Hydro also delivered on several commitments in the region this year. We continued to provide grants to support non-profit organizations in the Peace region through the Generate Opportunities (GO) Fund; as of September 2020, \$487,000 had been distributed to 55 projects. We distributed the first funds from our \$20 million Peace Agricultural Compensation Fund; as of March 2020, \$400,000 had been distributed to 16 projects.

For more information on Site C, please select sitecproject.com.



The Site C project achieved river diversion in October 2020.

Clean Power 2040 – Building a bright electricity plan for B.C.

Clean Power 2040 is our province-wide, long-term resource planning process. Engaging with you will help us make informed strategic decisions to meet future electricity demand. These decisions will become part of our next Integrated Resource Plan (IRP).

Over the next year, through Clean Power 2040, we'll be looking at options for our power system over a 20 year horizon.

JOIN US AS WE EXPLORE B.C.'S CLEAN ELECTRICITY FUTURE.

- What should we do to meet everyone's electricity needs over time?
- How should BC Hydro meet the demand for electrification?
- What new technology could support our power systems?

We already have one of the cleanest renewable power systems in the world, but our ability to meet your needs now and in the future depends on different assets and factors. This includes our power stations, power lines, conservation initiatives and our understanding of potential demand.

Through Clean Power 2040, we're gathering input from customers, Indigenous communities, regulators and governments. We're also looking at technical, financial, environmental and economic development considerations. Your forward-thinking input alongside those factors will help us draft actions.

Five Fast Facts on Clean Power 2040

- BC Hydro must submit an Integrated Resource Plan (IRP) to the B.C. Utilities Commission.
- The IRP is a plan for our power system over the next 20 years.
- The IRP is structured to look at early years (now to approximately 2030) and the remaining years to 2040.
- Engagement with Indigenous communities, our customers, and our future customers is key.
- Clean Power 2040 kicked off in September and will take one year to complete.

Sign up for our updates, and learn more about participating in the Clean Power 2040 consultation process that started this fall, by selecting bchydro.com/CleanPower2040.

Regional information

Capital projects

CONSTRUCTION BEGINS ON BRIDGE RIVER 2 GENERATING STATION UPGRADE — UNITS 7 AND 8

We're working to renew the Bridge River electricity system which is about 300 kilometres north of Vancouver and in the Traditional Territory of the St'at'imc Nation.

The system consists of the Lajoie Dam and Powerhouse (Downton Reservoir), Bridge 1 and 2 Powerhouses (Terzaghi Dam and Carpenter Reservoir) and Seton Dam and Powerhouse (Seton Lake).

We're making significant investment in these 55 to 70 year old facilities, whose proximity to the Lower Mainland helps us operate the electrical system more efficiently. This includes a number of projects in the region.

Last summer we began upgrading generating units 7 and 8 at the Bridge River 2 (BR2) generating station. The project will replace two end-of-life generators inside the powerhouse and will improve our ability to efficiently manage the Bridge River system. The project is anticipated to be completed by 2021.

BC Hydro contractor Voith arrived on site in early 2020 to pre-assemble the new units. This included assembly of the stator frame, core and windings of both units. Major components also arrived on site in early 2020 and construction activities began in the summer.

BR2 is a four unit, 278 megawatt powerhouse built in the late 1950s. The station produces enough electricity to power 126,500 homes. In 2019, we completed the replacement of generators 5 and 6 at BR2.

For more information, please select bchydro.com/bridgeriver.



Bridge 2, Unit 7, upper bracket preparation.

CAPILANO SUBSTATION UPGRADE IN NORTH VANCOUVER

To ensure we continue to provide clean, reliable electricity in North Vancouver, we're upgrading the Capilano Substation by replacing it with a new substation on the western half of the existing substation site. The east side of the substation will continue serving the neighbourhood during construction.

The current Capilano Substation was built in the 1950s and the equipment is aging and needs to be replaced so we can continue serving approximately 12,000 customers.

Site preparation is underway and we plan to start substation construction in spring 2021. For more information, please select: bchydro.com/projects.

What is a substation?

Substations take electricity from higher voltages and bring it down to a lower voltage in order to supply energy to homes and businesses in neighbourhoods.

Powered by Water

BC Hydro provides clean, reliable and affordable electricity to British Columbians. We generate 96% clean energy for the province, giving us a hydro advantage.



Architect's drawing of the upgraded Capilano Substation.

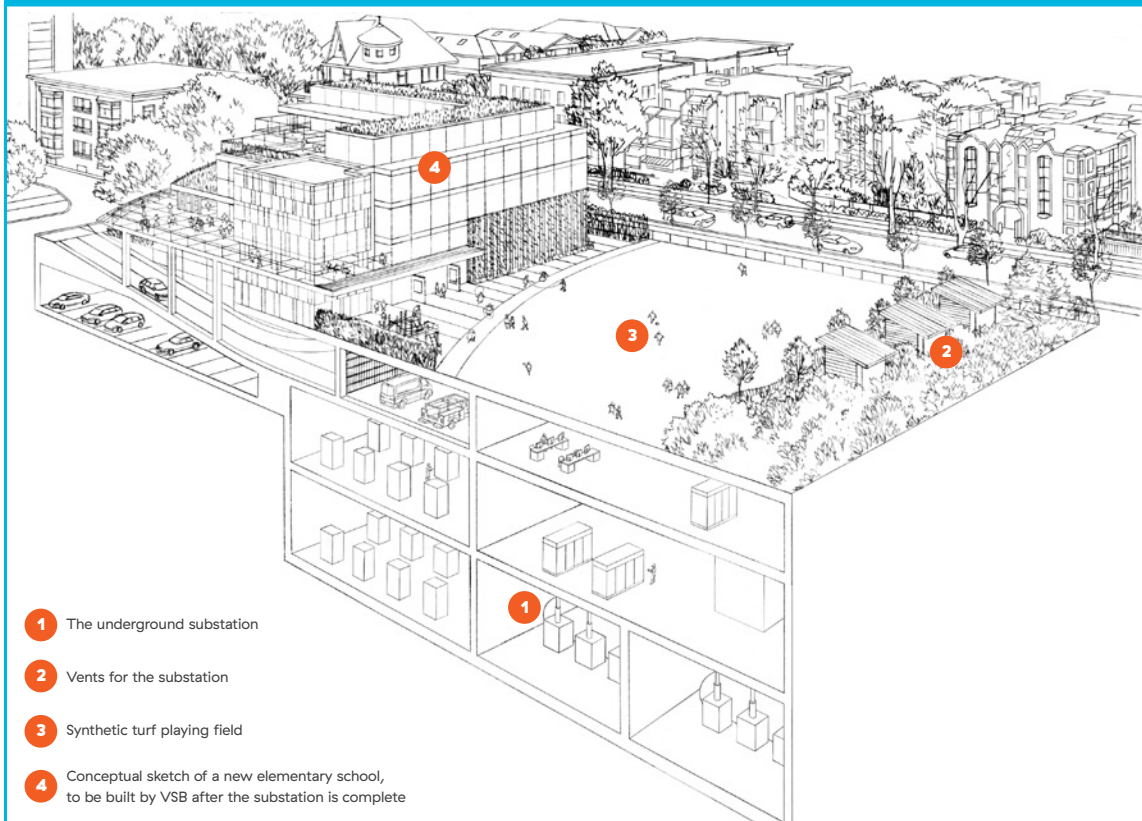
PLANNED NEW SUBSTATION IN WEST END OF VANCOUVER

Our electricity system in downtown Vancouver is aging and needs upgrades. A new substation in the West End will replace the Dal Grauer Substation to ensure our customers continue to have access to clean, reliable power.

Our traditional approach to developing new substations is to determine where they're needed, search for appropriate sites, and then build them above-ground. However, now that the Vancouver School Board has accepted our proposal for the Lord Roberts Annex property, it eliminated the need to purchase private property and potentially take away housing stock from the area. This will result in an out-of-sight underground substation while providing significant funding to the downtown Vancouver school community.

For more information, please select: bchydro.com/westendsub.

Artist's rendering of what our project could look like at the Lord Roberts Annex property



Artist rendering—final design may vary

BCH20-517

Supporting communities

Trees and vegetation management

Our electrical system is complex and highly efficient, with over 79,000 kilometres of overhead transmission and distribution power lines throughout the province. Managing trees and plants around these lines is important for safety and service reliability.

Our vegetation management team regularly inspects trees and other tall vegetation growing under or adjacent to our overhead system to identify potential problems. Tall, diseased or dead trees can fall or grow into power lines, causing electrical outages.

Vegetation management contractors – we employ professional arborists and foresters that follow strict environmental guidelines – prune or remove trees and vegetation in areas where the lines may be impacted. What's more, when an area experiences reliability issues, we assess the local distribution lines for potential tree-related causes. Even with a proactive management program, more than half of all outages in B.C. are caused by trees. For more information, please select bchydro.com/trees.

Community ReGreening Program

Our Community ReGreening Program helps fund urban tree planting that's related to visual aesthetics and environmental enhancements. We pay for seedlings, medium and large trees in cities and towns across B.C. Over the past 20 years, we've funded the planting of more than 300,000 trees.

We partner with local communities and Tree Canada to help make sure appropriate trees are planted around power lines, while enhancing open spaces. The program is intended for small-scale community projects and is open to local governments served by BC Hydro. All applications need to

be received by January 31, to be eligible for funding within the same year. For more information, please select bchydro.com/regreening.

Successful applications included:

Community	Project	Funding
Bowen Island Municipality	Snug Cove Revitalization Project	\$1,800
Bowen Island (Metro Vancouver Regional District)	Killarney Meadow Reforestation Project	\$3,600
Chilliwack	Ornamental Plum Replacement Program	\$5,400
Coquitlam	Growing Community Roots 2020	\$5,000
Delta	55A Street Enhancements	\$4,000
Kent	Valley View Cemetery Beautification Project	\$2,200
Langley City	Penzer and Uplands Hydroline/Brydon Park Dog Park	\$4,500
Maple Ridge	2020 Street Tree Replacement Program	\$5,000
Mission	Mission ReGreening Project	\$2,500
North Vancouver City	2020 Living City Tree Planting Program	\$7,500
North Vancouver District	Cates Park Tree Replacement Project	\$2,000
Pitt Meadows	Bonson Park Enhancement Project	\$3,600
Port Coquitlam	Blakeburn Lagoons Planting	\$2,200
Port Moody	Enhancing Street Tree Canopy Cover	\$4,500
Richmond	Earth Day Tree Plant – Paulik Park	\$6,000
Surrey	Surrey Centre Cemetery Tree Planting (Arbor Day)	\$6,000
Whistler	Community Re-Greening	\$3,250
White Rock	Blackburn Avenue Street Trees	\$2,000



Restoration in Central Park, an urban forest in Burnaby, in 2019.

Beautification Fund

Our Beautification Fund provides financial assistance to municipal governments to relocate BC Hydro equipment on public property. We co-fund projects to move overhead lines and poles to underground duct banks as part of community redevelopment plans or to enhance and improve the use of public spaces. Previous projects have included high traffic areas and community venues such as town centres, parks, commercial districts, civic facilities, and bike lanes.

This past year, successful applicants for conversion of overhead to underground facilities included:

- West Vancouver
- Whistler

Select bchydro.com/beautification for more information and to apply. Applications must be submitted by September 30 to be considered for the following year.

Decorative Wrap Grant Program

Our Decorative Wrap Grant Program provides financial assistance to municipal governments looking to improve the visual aesthetics of a neighbourhood by installing decorative wraps on BC Hydro-owned pad-mounted equipment boxes. Eligible applicants can receive grant funding of \$350 or \$700 per unit, depending on the size of the equipment box to be wrapped. The funding amount will be determined by BC Hydro during the application review.

This past year, successful applicants for decorative wraps included:

- Chilliwack
- Delta
- Hope
- Richmond
- West Vancouver



Decorative wraps on our pad-mounted equipment in Pemberton.

The application closing date for each year is September 30. For more information, please select bchydro.com/wraps.

Fish & Wildlife Compensation Program

The Fish & Wildlife Compensation Program (FWCP) is a partnership of BC Hydro, the Province of B.C., Fisheries and Oceans Canada, First Nations, and public stakeholders, to conserve and enhance fish and wildlife in watersheds impacted by BC Hydro dams.

Since 1999, the FWCP has committed more than \$38.6 million to support fish and wildlife in its Coastal Region, with more than \$1 million going toward Lower Mainland projects in 2019–2020.

One FWCP-funded project is benefitting the threatened western painted turtle, led by the South Coast Western Painted Turtle Recovery Group. The project's goal is to increase survival through rearing and releasing "head-started" turtles, where eggs are collected from the wild, incubated, and then hatchlings are reared until they reach 30 grams. Sixty-five juveniles were released in the Alouette, Coquitlam–Buntzen, and Stave River watersheds in 2019–2020. It was just one of 14 projects funded by the FWCP in the Lower Mainland last year.

Lower Mainland projects:

Project	Project Lead	FWCP \$ Contribution	Watershed
Alouette Watershed Sockeye/fish passage feasibility – year 3	Alouette River Management Society	\$97,909	Alouette River Watershed
Restoring species of conservation concern and cultural value	Katzie Development Limited Partnership	\$52,650	Alouette River Watershed
Portage Creek Chinook conservation enhancement	Fisheries and Oceans Canada (DFO)	\$22,039	Bridge–Seton River Watershed
Yalakom River fish inventory update	Coldstream Ecology, Ltd.	\$17,299	Bridge–Seton River Watershed
Seton River spawning channel fish conservation project	Splitrock Environmental Sekw'el'was LP	\$66,240	Bridge–Seton River Watershed
Seton River spawning channel riparian habitat enhancement	Splitrock Environmental Sekw'el'was LP	\$19,060	Bridge–Seton River Watershed
Northern Spotted Owl captive breeding program	British Columbia Conservation Foundation	\$90,985	Bridge–Seton River Watershed
Central Squamish Estuary restoration project – year 2	Squamish River Watershed Society	\$250,538	Cheakamus River Watershed
Cheakamus floodplain upgrades and restoration	Squamish River Watershed Society	\$70,070	Cheakamus River Watershed
Kwikwetlem Sockeye Restoration Program Year 1 hatchery augmentation studies	Watershed Watch Salmon Society	\$31,688	Coquitlam–Buntzen River Watershed
Reeve Slough feasibility assessment 2019	North Fraser Salmon Assistance Project	\$79,634	Coquitlam–Buntzen River Watershed
Thompson Creek fish ladder, replanting and assessments	Fraser Valley Watersheds Coalition	\$69,646	Stave River Watershed
Developing and evaluating bat mitigation strategies	Wildlife Conservation Society Canada	\$29,491	Stave River Watershed
Western Painted Turtle recovery in Lower Mainland watersheds	British Columbia Conservation Foundation	\$106,480	Multiple
	Total	\$1,003,728	



In addition to releasing 65 head-started turtles, the project also documented a record number of 53 turtle nests in 2019–2020, with one-third of those nests occupied by young females laying eggs for the first time. Photo courtesy of J. Fournier.

Did you know?

The FWCP is funded annually by BC Hydro. The FWCP directs those funds towards priority actions across its three regions to fulfill its mission and work towards its vision of thriving fish and wildlife populations in watersheds that are functioning and sustainable.

For information on Community Engagement Grants – which are typically \$500 to \$1,000 and help stewardship groups and others take action to benefit local fish and wildlife – please select fwcp.ca/community-engagement-grants/.

Grants-in-lieu

We pay net property tax and grant payments to local governments. The grant program is a provincial government initiative and the amounts paid are determined under the current legislation. Listed below are the grants paid to each community in the Lower Mainland region as of June 30, 2020.

Municipality/District	School Taxes*	Grants	Other Taxes	Total Payments
City of Abbotsford	\$1,655,679.35	\$2,541,173.12	\$2,340.24	\$4,199,192.71
Village of Anmore	\$302,503.94	\$105,386.78	0	\$407,890.72
Village of Belcarra	\$18,240.70	\$6,608.53	0	\$24,849.23
Municipality of Bowen Island	\$44,549.58	\$52,872.88	0	\$97,422.46
City of Burnaby	\$4,315,359.66	\$6,552,280.74	\$225,106.70	\$11,092,747.10
City of Chilliwack	\$874,416.88	\$1,036,214.39	0	\$1,910,631.27
City of Coquitlam	\$1,840,439.13	\$1,828,207.05	\$26,300.74	\$3,694,946.92
Corporation of Delta	\$1,677,633.02	\$2,732,334.06	\$1,724.02	\$4,411,691.10
Regional District of Fraser Valley	0	\$143,392.00	0	\$143,392.00
Village of Harrison Hot Springs	\$15,440.55	\$19,404.93	0	\$34,845.48
District of Hope	\$85,181.96	\$155,177.88	\$56.01	\$240,415.85
District of Kent	\$355,206.92	\$101,399.98	0	\$456,606.90
City of Langley	\$85,274.75	\$264,177.77	\$80.41	\$349,532.93
Township of Langley	\$805,415.24	\$1,624,174.80	\$74,339.64	\$2,503,929.68
District of Lillooet	\$553,531.26	\$222,613.62	0	\$776,144.88
Village of Lions Bay	\$26,607.26	\$43,978.77	0	\$70,586.03
City of Maple Ridge	\$1,150,440.04	\$1,028,907.98	\$1,207.21	\$2,180,555.23
District of Mission	\$2,201,963.31	\$1,260,683.32	\$591.06	\$3,463,237.69
City of New Westminster	\$146,599.79	\$202,495.64	\$(87.41)	\$349,008.02
City of North Vancouver	\$455,225.27	\$1,184,447.63	0	\$1,639,672.90
District of North Vancouver	\$1,897,028.20	\$4,181,414.13	\$18,512.43	\$6,096,954.76
Village of Pemberton	\$56,633.46	\$78,471.49	\$3,094.78	\$138,199.73
City of Pitt Meadows	\$128,328.56	\$186,039.97	0	\$314,368.53
City of Port Coquitlam	\$180,059.42	\$532,714.00	\$13,357.89	\$726,131.31
City of Port Moody	\$873,145.51	\$590,457.49	0	\$1,463,603.00
City of Richmond	\$1,932,547.02	\$3,932,452.95	\$24,000.01	\$5,888,999.98
District of Squamish	\$939,663.13	\$432,691.48	0	\$1,372,354.61
Regional District of Squamish-Lillooet	0	\$1,444,451.00	0	\$1,444,451.00
City of Surrey	\$8,556,640.56	\$13,350,562.95	\$251,810.28	\$22,159,013.79
City of Vancouver	\$7,765,457.56	\$17,116,750.75	\$481,951.22	\$25,364,159.53
District of West Vancouver	\$428,981.50	\$409,286.89	0	\$838,268.39
Resort Municipality of Whistler	\$451,200.20	\$513,097.63	\$1,557.78	\$965,855.61
City of White Rock	\$84,615.52	\$162,209.24	\$5,272.00	\$252,096.76

*Local governments collect school taxes which are then forwarded to the provincial government to help fund school districts.



Community grants

By providing power to the people and businesses of this province, we provide an essential and important service. We also believe in doing more than that: we offer two types of grants to support non-profit organizations and registered charities that are making a difference in their communities. This year, we supported nearly 80 community-based projects across every region of the province.

Our grants are given out in three focus areas: building the workforce of tomorrow, safety education, and developing smart energy ideas. When planning for your project, please keep in mind that our grants have set criteria and application deadlines. To learn more, please select bchydro.com/grants.

Some of the organizations that we supported in the region included:

Organization	Project	Community	Grant
Bridge River Valley Community Association	Emergency Preparedness Valley Wide Training 2020	Bridge River Valley	\$2,000
Hollyburn Family Services Society	Youth Education Navigator	North Shore	\$2,000
The University of the Fraser Valley	Regional Science Fair	Fraser Valley	\$2,000
Fraser Valley 4-H Regional Council	4-H BC Hydro Awards Program	Fraser Valley	\$1,500
Big Brothers of Greater Vancouver	Mentoring with Math	Burnaby and Surrey	\$2,000
Dan's Legacy Foundation	Dan's Warehouse/Food Hub Job-skills Training	Metro Vancouver	\$2,000
Greater Vancouver Regional Science Fair Society	2020 Regional Science Fair	Greater Vancouver	\$2,000
South Fraser Regional Science Fair Society	Regional Science Fair	Delta and Surrey	\$2,000
Burns Bog Conservation Society	Burns Bog Youth Engagement Initiative	Delta	\$2,000
Family Services of the North Shore	UBC Geering Up Engineering Outreach Summer Camps	North Shore	\$2,000

Reliability performance



We recognize how important the reliable supply of electricity is to our customers. We'll continue to improve, reinforce and maintain the electrical system.

The information below provides a comparison between Fiscal 2019 and Fiscal 2020 for communities in the Lower Mainland region. These statistics include interruptions due to planned outages.

Community	Fiscal 2019 Average customer interruption duration (hours)	Fiscal 2020 Average customer interruption duration (hours)	Fiscal 2019 Average number of interruptions per customer	Fiscal 2020 Average number of interruptions per customer
Abbotsford	4.20	1.90	3.07	1.95
Anmore	2.63	0.89	4.56	3.34
Belcarra	3.50	2.76	5.47	6.23
Bowen Island	8.17	1.70	3.54	5.45
Burnaby	2.60	2.18	0.97	0.98
Chilliwack	3.05	2.43	1.73	2.22
Coquitlam	2.01	1.66	1.60	1.58
Delta	5.59	2.01	1.55	1.92
Harrison Hot Springs	1.78	2.05	3.04	1.03
Hope	3.50	2.25	3.25	7.69
Kent	7.23	4.79	4.62	3.33
Langley Township	3.02	1.83	1.47	2.53
Langley City	7.37	2.19	3.07	3.19
Lillooet	2.12	2.98	2.92	6.27
Lions Bay	3.70	1.29	5.58	3.91
Maple Ridge	5.30	2.11	3.31	2.38
Mission	5.18	1.71	3.43	4.89
New Westminster	5.01	1.32	2.32	3.67
North Vancouver City	2.43	3.03	1.10	0.59
North Vancouver District	2.11	3.44	1.58	1.49
Pemberton	5.18	2.61	4.21	3.33
Pitt Meadows	5.29	3.00	1.87	0.49
Port Coquitlam	2.50	2.36	2.22	1.97
Port Moody	1.84	1.05	0.91	1.40
Richmond	3.54	1.62	0.67	1.37
Squamish	3.84	4.35	2.50	1.68
Surrey	4.04	2.03	1.61	1.34
Vancouver	2.47	2.28	0.60	0.67
West Vancouver	2.90	2.36	1.12	1.32
Whistler	5.07	2.21	0.72	0.50
White Rock	3.15	2.33	2.65	0.19

BC Hydro Community Relations

At BC Hydro we build strong relationships to support the unique needs and strengths of the communities we serve. Our Community Relations team does this by listening, providing information and working together with communities. We're the point of contact for local government, media, local business and community groups. Whether it's for capital projects, corporate initiatives and programs, local BC Hydro activities, significant planned outages, emergency response or unplanned power outages, we work hard to meet the needs of our stakeholders and ensure communities are kept informed.

Lower Mainland

If you have questions or comments for us, please contact:

Jerry Muir Community Relations Manager 604 623 3986 jerry.muir@bchydro.com	Sabrina Locicero Stakeholder Engagement Advisor 604 623 3517 sabrina.locicero@bchydro.com	Steve Higginbottom Community Relations Coordinator Abbotsford: 604 854 8422 steve.higginbottom@bchydro.com	Adil Zaheer Public Affairs Research Assistant 604 623 4362 adil.zaheer@bchydro.com
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BC Hydro guide for local government

Quick access to key information on bchydro.com

My Hydro and Energy Savings initiatives	
My Hydro bchydro.com/myhydro/	Log in to manage your account.
Energy Savings Programs bchydro.com/energysavings	Learn how you can be smart with your power. Take advantage of rebates and programs.
Projects	
Capital Projects bchydro.com/projects	Learn more about major projects taking place in your region.
Programs	
Beautification Fund bchydro.com/beautification	Find out more about our beautification program that provides financial assistance to municipal governments for conversion of overhead to underground facilities.
Decorative Wrap Grant Program bchydro.com/wraps	Learn about our program that provides financial assistance to municipal governments looking to install decorative wraps on BC Hydro pad-mounted equipment boxes.
Community ReGreening Program bchydro.com/regreening	The regreening program assists municipalities with urban tree planting while helping to make sure appropriate trees are planted around power lines.
Community Giving	
Grants for community groups bchydro.com/grants	Learn about our grants for community groups and how to apply for them.
Scholarships & Endowments bchydro.com/scholarships	We look to build the next generation of engineers, electricians, and many other key roles who will help us deliver clean energy to our customers. Learn about our scholarships and endowments.
Electric vehicles	
Fast charging stations bchydro.com/ev	Learn more about how clean and affordable power makes B.C. a great fit for electric vehicles.
Report an outage	
How to report a power outage bchydro.com/outages	Check the outage map or list to see if we know your power is out. If not, call us at 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.
Report graffiti	
How to report graffiti on our equipment bchydro.com/graffiti	We rely on the public to report graffiti on everything from our pad-mounted transformer boxes to our offices.