

Lower Mainland Community Relations 2019 Annual Report

Fall 2019

Seton Lake near Lillooet is where the Seton Dam and Powerhouse are located.

Message from Chris O'Riley, President



BC Hydro is pleased to share our Community Relations annual report detailing some of our work in your region. We're proud to serve communities and their elected representatives in all parts of the province.

We know that affordable, reliable and clean electricity is vital to British Columbia's economic prosperity and our quality of life. BC Hydro continues to invest approximately \$3 billion per year to upgrade aging assets and build new infrastructure to ensure our system is there to support British Columbia's growing population and economy.

At the same time, we have an important responsibility to keep electricity rates affordable for our customers. To support this goal,

we worked with the Province to complete Phase 1 of the Comprehensive Review of BC Hydro and developed a new five-year rates forecast to keep electricity rates low and predictable over the long term. We've also continued to enhance the affordability programs we provide to our customers, and will continue to focus on making it easier for our customers to do business with us.

We're working with the Province on Phase 2 of the Comprehensive Review to ensure that BC Hydro is well-positioned to maximize opportunities flowing from shifts taking place in the global and regional energy sectors, technological change and climate action. Phase 2 will also focus on BC Hydro's role in implementing electrification initiatives critical to **CleanBC**, the Province's plan to reach its 2030 climate targets through reduction of greenhouse gas emissions in transportation, buildings and industry.

Inside this report, you'll find many examples of how we're working with your communities. As you know, we don't just sell electricity. We work closely with you on a daily basis to address a wide range of topics from infrastructure planning, reservoir water levels and planned outages, to new initiatives like LED streetlight conversions and readying your communities for electric vehicles by installing charging infrastructure. This report also includes some important indicators of how we're doing in providing you with reliable power.

In the Lower Mainland region, the Ruskin Dam and Powerhouse, located in Mission, underwent an extensive upgrade between 2012 and 2019. As well, we're working to renew the Bridge River electricity system which is about 300 kilometres north of Vancouver. We're upgrading these 55 to 70 year old facilities, whose proximity to the Lower Mainland helps us operate more efficiently.

With our operations extending to every corner of the province, we're proud to consider ourselves not just service providers, but also members of your communities. If you have any questions, please contact our Community Relations representatives in your region. We'd be pleased to help.

Sincerely,

Chris O'Riley
President & CEO
BC Hydro

Quick Facts

PROVINCE-WIDE:

4 million customers

Electricity is delivered through a network of:

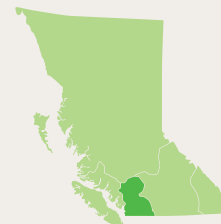
- 79,000 kilometres of transmission and distribution lines
- over 300 substations
- 1 million plus utility poles

Capital investments of approximately \$3 billion a year

LOWER MAINLAND DAMS AND GENERATING STATIONS:

Alouette	9 MW
Bridge River	478 MW
Buntzen	76.8 MW
Cheakamus	158 MW
La Joie	25 MW
Ruskin	105 MW
Seton	48 MW
Stave Falls	91 MW
Wahleach	65 MW

MW = megawatt



Site C Update: Starting 5th Year of Construction

Site C will be a third dam and hydroelectric generating station on the Peace River in northeast B.C. Construction started over four years ago in July 2015 and the project is expected to be completed in 2024.

During the fourth year of construction, activities accelerated substantially, particularly the roller-compacted concrete placement work on the powerhouse buttress and the activities required in advance of river diversion in 2020. The project expanded into new work areas, including Highway 29 site preparation and construction, clearing the future reservoir area and transmission line construction.

The project reached several milestones in late 2018 and 2019, including:

- the roller-compacted concrete buttress for the Site C powerhouse was completed in October 2018 and powerhouse construction is well underway
- work began on the earthfill dam
- the excavation of both river diversion tunnels is nearing completion, with concrete lining work in progress
- more than 50 towers were raised along the 75-kilometre-long transmission line corridor between the Site C substation and Peace Canyon substation
- reservoir clearing commenced, as did Highway 29 realignment construction

BC Hydro also delivered on several commitments in the region this year. We continued to provide grants to support non-profit organizations in the Peace region through the Generate Opportunities (GO) Fund, advanced our \$20 million Peace Agricultural Compensation Fund and opened 50 affordable housing units in Fort St. John.

For more information on Site C, please select siteproject.com.



The Site C spillways excavation (foreground), powerhouse and main service bay, looking upstream, in July 2019.

New BC Hydro installed fast-charging EV stations

By January 2020 there will be more than 80 BC Hydro-installed fast-charging EV stations that can charge most vehicles to 80% in 30 to 40 minutes. We began installing the stations in 2012 with support from the provincial and federal governments and in partnership with municipalities, regional districts and private businesses throughout the province.

The new network supports EV drivers travelling from the Lower Mainland to Prince George, Ucluelet to the Alberta border, and south to the U.S. border. Over 96% of BC Hydro's charging stations are located within 300 metres of a major road or highway corridor and around 80% are conveniently located within 50 metres of services, food or shopping. To learn more, please select bchydro.com/ev. Check the website in the fall for information on home and workplace charger incentives.

There are now over 26,000 electric vehicles on the road in B.C. and BC Hydro predicts that number will increase to over 350,000 by 2030. About 98% of the electricity we generate comes from clean and renewable resources, which means making the switch to an electric vehicle will help reduce emissions.

By the end of this year, we'll launch 2 new fast-charging stations in the Lower Mainland and Fraser Valley. Communities with new stations include Kent and Tsawwassen.

This builds upon an earlier phase that saw 22 new fast-charging stations installed. These included the communities of Abbotsford, Chilliwack, Coquitlam (2), Hope, Langley, Mission, North Vancouver, Richmond, Squamish, Surrey (5), Vancouver (5), West Vancouver and Whistler.



A BC Hydro fast-charging station in downtown Vancouver.

Capital projects

We're continuing to invest significantly in our aging electrical system and build new facilities for future growth. Some of our Lower Mainland capital projects are described below.

WEST END SUBSTATION IN VANCOUVER

Our electricity system in downtown Vancouver is aging and needs upgrades. A new substation is required in the west end of the city to replace an existing, 65-year old downtown substation so our customers continue to have access to safe and reliable power.

The Vancouver School Board accepted our proposal to build an underground substation at their Lord Roberts Annex property. In addition to consulting with parents and residents of the west end, this project has involved engagement with the Vancouver School Board, Vancouver Park Board and the City of Vancouver.

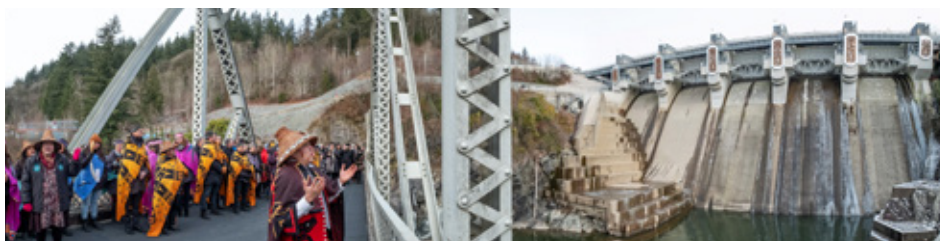
To learn more, please select bchydro.com/westendsub.



A pop-up event held in the neighbourhood to provide information and consult on the proposed new West End Substation in Vancouver.

RUSKIN DAM AND POWERHOUSE UPGRADE

The Ruskin Dam and Powerhouse, located in Mission on the Stave River, underwent an extensive upgrade between 2012 and 2019. For more details, please select bchydro.com/ruskin.



The attendees gather on the bridge at Ruskin Dam and Powerhouse to view the work by artist Brandon Gabriel.

We held an event in early 2019 to celebrate the installation of six artistic panels on the dam. The art acknowledges the depth of Kwantlen First Nation's spiritual, cultural and physical presence in the area, and our commitment to a lasting relationship that is built on reconciliation.

BRIDGE RIVER SYSTEM UPGRADES

We're working to renew the Bridge River electricity system which is about 300 kilometres north of Vancouver. The system consists of the Lajoie Dam and Powerhouse (Downton Reservoir), Bridge 1 and 2 Powerhouses (Terzaghi Dam and Carpenter Reservoir) and Seton Dam and Powerhouse (Seton Lake).

We're spending almost \$700 million on these 55 to 70 year old facilities, whose proximity to the Lower Mainland helps us operate more efficiently. For more information, please select bchydro.com/bridgeriver.



Bridge 1 power house, located approximately 300 kilometres north of Vancouver.

METRO NORTH TRANSMISSION PROJECT UPDATE

The project included a plan to build an additional 230 kilovolt (kV) transmission line(s) between Coquitlam and Vancouver, to increase electrical transmission capacity and strengthen the reliability of the network.

Over the past year, we've been reviewing the project to ensure that we're making this investment at the right time. Our review confirmed that demand in this part of the Lower Mainland hasn't grown as expected; therefore, the project isn't needed by 2022, as planned.

We've put the project on hold while we analyze a new electricity demand forecast. We plan to have a new date for the project early next year.

This decision will have no impact on the reliable supply of electricity to our customers in this area.

Supporting communities

Trees and vegetation management

Our electrical system is complex and highly efficient, with over 79,000 kilometres of overhead transmission and distribution power lines throughout the province. Managing trees and plants around these lines is important for safety and service reliability.

Our vegetation management team regularly inspects trees and other tall vegetation growing under or adjacent to our overhead system to identify potential problems. Tall, diseased or dead trees can fall or grow into power lines, causing electrical outages.

Vegetation management contractors – we employ professional arborists and foresters that follow strict environmental guidelines – prune or remove trees and vegetation in areas where the lines may be impacted. What's more, when an area experiences reliability issues, we assess the local distribution lines for potential tree-related causes. Even with a proactive management program, more than half of all outages in B.C. are caused by trees. For more information, please select bchydro.com/trees.

Community ReGreening Program

Our Community ReGreening Program helps fund urban tree planting that's related to visual aesthetics and environmental enhancements. We pay for seedlings, medium and large trees in cities and towns across B.C. Over the past 20 years, we've funded the planting of more than 300,000 trees.

We partner with local communities and Tree Canada to help make sure appropriate trees are planted around power lines, while enhancing open spaces. The program is intended for small-scale community projects and is open to local governments served by BC Hydro. All applications need to be received by January 31 to be eligible for funding within the same year. For more information, please select bchydro.com/regreening.



In 2018–2019, successful applications included:

Community	Project	Funding
Abbotsford	Upper Maclure ice storm reclamation planting	\$4,000
Bowen Island	Cate's Hill Neighbourhood Park and linkage trail planting	\$3,200
Chilliwack	Ornamental plum replacement with native trees	\$4,800
Coquitlam	Ozada Avenue (Hockaday Nestor neighbourhood) boulevard beautification	\$4,000
Kent	Re-greening project at historic old cemetery	\$4,000
Maple Ridge	Street tree replacement program	\$5,000
Mission	Ice storm re-planting project	\$3,500
North Vancouver City	Living city tree planting program	\$6,000
Pitt Meadows	Harris Park community re-greening project	\$4,000
Port Coquitlam	Lougheed Highway corridor tree planting	\$5,000
Richmond	Richmond Nature Park and Rideau neighbourhood park planting	\$6,600
Whistler	Fitzsimmons Creek picnic park and Agnew Creek intake planting	\$6,559



Trees planted at the historic old cemetery for District of Kent Regreening Project.



City of North Vancouver Living City Tree Planting Program.

Beautification Fund

BC Hydro's Beautification Fund provides financial assistance to municipal governments for conversion of overhead service to underground facilities to enhance and improve the use of public spaces.

Select bchydro.com/beautification for more information and to apply. Applications must be submitted by September 30 to be considered for the following year.

Decorative Wrap Grant Program

Our Decorative Wrap Grant Program provides financial assistance to municipal governments looking to improve the visual aesthetics of a neighbourhood by installing decorative wraps on BC Hydro-owned pad-mounted equipment boxes. Eligible applicants can receive grant funding of \$350 or \$700 per unit, depending on the size of the equipment box to be wrapped.

The application closing date for each year is September 30. For more information, please select [bchydro.com/wrap](https://www.bchydro.com/wrap).

This past year, successful applicants for decorative wraps included:

- Abbotsford
- Chilliwack
- Richmond
- West Vancouver



A wrapped pad-mounted transformer in Surrey.

Fish & Wildlife Compensation Program

The Fish & Wildlife Compensation Program (FWCP) is a partnership of BC Hydro, the B.C. Government, Fisheries and Oceans Canada, First Nations, and public stakeholders, to conserve and enhance fish and wildlife in watersheds impacted by BC Hydro dams.

Floodplain restoration was a priority FWCP project in the lower Stave River between Ruskin Dam and the Fraser River. The Fraser Valley Watersheds Coalition led the work in 2018 that restored 500 m² of salmon spawning habitat, stabilized eroding river bank, and planted more than 4,000 native plants.



Floodplain restoration, using large wood and boulder structures, at Stave River. Photo credit: N. Cox.

Since 1999, the FWCP has invested more than \$36 million in fish and wildlife projects in the Coastal region, which includes the Lower Mainland. To learn more, please select [fwcp.ca](https://www.fwcp.ca).

For information on Community Engagement Grants – which are typically \$500 to \$1,000 and help stewardship groups and others take action to benefit local fish and wildlife – please select [fwcp.ca/community-engagement-grants/](https://www.fwcp.ca/community-engagement-grants/).



In 2018–2019, the FWCP invested close to \$1 million in Lower Mainland projects. Examples include:

Project	Project Lead	FWCP \$ Contribution	Watershed
Fish passage in the Alouette River watershed	Alouette River Management Society	\$87,932	Alouette
Creating and enhancing wetland and riparian habitat in the Alouette River watershed	Katzie First Nation	\$64,200	Alouette
Helping rebuild Chinook stocks in the Bridge–Seton watershed	Department of Fisheries and Oceans Canada	\$18,545	Bridge–Seton
Assessing spawning channel function in the Seton River watershed	Splitrock Environmental Sekw'el'was LP	\$98,015	Bridge–Seton
Studying Bull Trout in the Bridge–Seton watershed	Coldstream Ecology Ltd.	\$5,000	Bridge–Seton
Helping captive–raise Canada's most endangered owl species – the Northern Spotted Owl	British Columbia Conservation Foundation	\$72,000	Bridge–Seton
Helping Canada's most endangered owl species – the Northern Spotted Owl	Ministry of Forests, Lands, Natural Resource Operations and Rural Development	\$69,418	Bridge–Seton
Growing endangered Whitebark Pine in the Bridge–Seton watershed	Lillooet Tribal Council	\$17,665	Bridge–Seton
Conserving and restoring high–value habitat in the Seton River watershed	Cayoose Creek Band	\$16,450	Bridge–Seton
Improving fish passage in the Squamish River	Squamish River Watershed Society	\$183,075	Cheakamus
Improving access to salmon habitat in the Cheakamus River watershed	Squamish River Watershed Society	\$74,618	Cheakamus
Improving flows and habitat for Coho in Coquitlam River watershed	North Fraser Salmon Assistance Project Society	\$62,789	Coquitlam
Improving fish passage in the Coquitlam River watershed	Watershed Watch Salmon Society	\$16,286	Coquitlam
Monitoring bat roosts in Lower Mainland watersheds	Ophiuchus Consulting	\$18,084	Multiple
Supporting aquaculture in Puntledge River watershed	Department of Fisheries and Oceans Canada	\$17,000	Puntledge
Improving estuary function in the Stave River watershed	Fraser Valley Watersheds Coalition	\$67,574	Stave
Conserving biodiversity in the Stave River watershed	Athene Ecological	\$17,400	Stave
Addressing fish and flows in the Lower Stave River	Fraser Valley Watershed Coalition	\$90,626	Stave



New nesting habitat was created for Western Painted Turtles in the Stave River watershed.

Did you know?

The FWCP is funded annually by BC Hydro. The FWCP directs those funds towards priority actions across its three regions to fulfill its mission and work towards its vision of thriving fish and wildlife populations in watersheds that are functioning and sustainable.

Grants-in-lieu

We pay net property tax and grant payments to local governments. The grant program is a provincial government initiative and the amounts paid are determined under the current legislation. Listed below are the grants paid to each community in the Lower Mainland region as of June 30, 2019.

Municipality/District	School Taxes*	Grants	Other Taxes	Total Payments
City of Abbotsford	\$1,634,592.74	\$2,174,989.26	\$1,165.33	\$3,810,747.33
Village of Anmore	\$307,965.74	\$100,687.61	0	\$408,653.35
Village of Belcarra	\$17,944.08	\$6,735.30	(27.92)	\$24,651.46
Municipality of Bowen Island	\$42,488.16	\$52,123.78	0	\$94,611.94
City of Burnaby	\$4,712,144.02	\$6,381,079.72	\$290,395.21	\$11,383,618.95
City of Chilliwack	\$869,416.84	\$970,401.59	0	\$1,839,818.43
City of Coquitlam	\$1,884,453.23	\$1,714,434.88	\$25,323.70	\$3,624,211.81
Corporation of Delta	\$1,573,417.77	\$2,375,437.43	\$1,602.65	\$3,950,457.85
Regional District of Fraser Valley	0	\$136,976.00	0	\$136,976.00
Village of Harrison Hot Springs	\$14,968.80	\$18,545.41	0	\$33,514.21
District of Hope	\$84,974.54	\$140,875.02	0	\$225,849.56
District of Kent	\$350,817.72	\$95,908.79	0	\$446,726.51
City of Langley	\$82,879.36	\$253,201.71	\$68.48	\$336,149.55
Township of Langley	\$869,454.28	\$1,574,139.34	\$64,900.45	\$2,508,494.07
District of Lillooet	\$541,112.01	\$209,530.62	0	\$750,642.63
Village of Lions Bay	\$27,363.60	\$45,748.32	0	\$73,111.92
City of Maple Ridge	\$1,141,318.79	\$977,700.32	\$1,197.00	\$2,120,216.11
District of Mission	\$2,186,965.55	\$1,190,235.79	\$460.20	\$3,377,661.54
City of New Westminster	\$150,409.67	\$194,443.77	(0.16)	\$344,853.28
City of North Vancouver	\$439,127.25	\$1,115,613.66	0	\$1,554,740.91
District of North Vancouver	\$1,680,701.86	\$3,967,959.84	\$15,809.96	\$5,664,471.66
Village of Pemberton	\$76,165.32	\$76,021.31	\$3,043.05	\$155,229.68
City of Pitt Meadows	\$125,811.84	\$185,078.92	0	\$310,890.76
City of Port Coquitlam	\$173,344.16	\$502,297.94	\$12,524.84	\$688,166.94
City of Port Moody	\$865,624.32	\$516,433.55	0	\$1,382,057.87
City of Richmond	\$1,960,182.10	\$3,669,544.04	\$19,999.85	\$5,649,725.99
District of Squamish	\$949,443.18	\$399,581.29	0	\$1,349,024.47
Regional District of Squamish-Lillooet	0	\$1,379,819.00	0	\$1,379,819.00
City of Surrey	\$8,143,097.69	\$12,481,135.68	\$289,387.12	\$20,913,620.49
City of Vancouver	\$9,017,372.47	\$17,430,972.55	\$162,567.01	\$26,610,912.03
District of West Vancouver	\$423,053.40	\$402,410.24	0	\$825,463.64
Resort Municipality of Whistler	\$456,191.88	\$491,013.20	\$1,661.26	\$948,866.34
City of White Rock	\$85,760.40	\$142,090.38	\$5,037.10	\$232,887.88

*Local governments collect school taxes which are then forwarded to the provincial government to help fund school districts.



Community grants

By providing power to the people and businesses of this province, we provide an essential and important service. We also believe in doing more than that: we offer two types of grants to support non-profit organizations and registered charities that are making a difference in their communities. This year, we supported nearly 100 community-based projects across every region of the province.

Our grants are given out in three focus areas: building the workforce of tomorrow, safety education, and developing smart energy ideas. When planning for your project, please keep in mind that our grants have set criteria and application deadlines. To learn more, please select bchydro.com/grants.

Some of the organizations that we are supporting in the Lower Mainland region this year include:

Organization	Project	Community	Grant
BC Non-Profit Housing Association	Climate resiliency and health education for the community housing sector	Lower Mainland	\$5,000
DreamRider Productions Society	Planet Protector Academy: KEEP COOL! Inspiring smart energy superheroes across B.C.	Lower Mainland	\$2,000
Fraser River Discovery Centre Society	Expansion of working river RiverSchool programs	Lower Mainland	\$4,000
Greater Vancouver Board of Trade	Leaders of tomorrow mentorship program	Lower Mainland	\$5,000
Growing Chefs Society	Classroom gardening and cooking program	Lower Mainland	\$3,000
Let's Talk Science	Engaging Indigenous youth in STEM	Lower Mainland	\$5,000
Skills Canada – British Columbia Chapter	Skills Canada BC 2019 provincial competition	Lower Mainland	\$2,000
Verna J. Kirkness Education Foundation	Science and engineering program	Lower Mainland	\$5,000
YWCA Metro Vancouver	High school mentorship program	Lower Mainland	\$5,000
Bridge River Valley Community Association	Valley-wide training 2019 – wildfire protection and safety awareness program	Bridge River Valley; Gold Bridge	\$1,000

Community grants continued

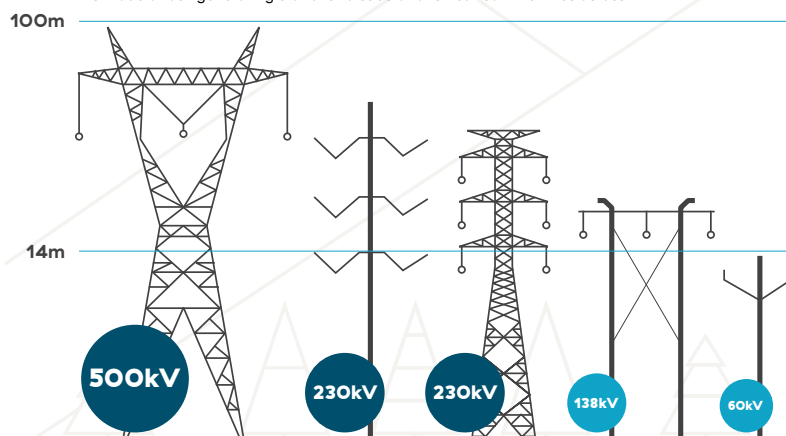
Organization	Project	Community	Grant
Burns Bog Conservation Society	Lower Cougar Creek habitat monitoring and enhancement	Delta	\$1,000
City of New Westminster	Connaught Heights pollinator meadow	New Westminster	\$1,000
Deroche Elementary PAC	Deroche Elementary forest and stream education program	Mission	\$2,000
Engineers and Geoscientists BC	Science Games	Lower Mainland	\$1,000
Family Services of the North Shore	UBC Geering Up engineering outreach summer camps	North Vancouver	\$2,000
Fraser Valley 4-H Regional Council	Awards program	Fraser Valley	\$1,500
Greater Vancouver Regional Science Fair Society	2020 Greater Vancouver Regional Science Fair	Greater Vancouver area (includes Sunshine Coast)	\$1,000
Northwest Wildlife Preservation Society	Nature walks and workshops	Lower Mainland; southern Vancouver Island	\$1,000
South Fraser Regional Science Fair	South Fraser Regional Science Fair	Surrey; Delta	\$1,000
TREC Charitable Foundation	Green collar career workshops	Lower Mainland	\$2,000
Valley Therapeutic Equestrian Association	Arena transition to LED lighting	Lower Mainland; Fraser Valley	\$2,000

Types of power lines

We rely on a system of transmission towers and power lines to carry the electricity produced at our generating stations to the homes and businesses in B.C.

Transmission lines

Transmission lines are the big, high voltage power lines that bring electricity from where it's made at our generating stations to substations near communities across B.C.

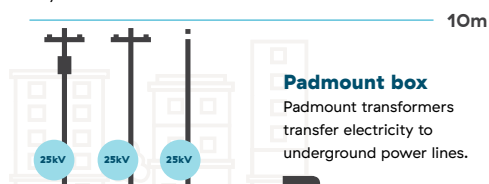


What's a kV?

kV stands for kilovolt, which is a unit of potential energy. One kV is equal to 1,000 volts.

Distribution lines

Distribution lines are the smaller, lower voltage lines that carry electricity from the substation to your home or business.



Padmount box

Padmount transformers transfer electricity to underground power lines.

Reliability performance



We recognize how important the reliable supply of electricity is to our customers. We'll continue to improve, reinforce and maintain the electrical system.

The information below provides a comparison between Fiscal 2018 and Fiscal 2019 for communities in the Lower Mainland region. These statistics include interruptions due to planned outages.

Community	Fiscal 2018 Average customer interruption duration (hours)	Fiscal 2019 Average customer interruption duration (hours)	Fiscal 2018 Average number of interruptions per customer	Fiscal 2019 Average number of interruptions per customer
Abbotsford	5.08	4.20	3.11	3.07
Anmore	4.88	7.23	6.51	4.62
Belcarra	0.63	2.63	6.43	4.56
Bowen Island	1.27	3.50	6.19	5.47
Burnaby	1.51	8.17	7.66	3.54
Chilliwack	2.88	2.60	0.72	0.97
Coquitlam	2.39	3.05	2.41	1.73
Delta	1.78	2.01	1.40	1.60
Harrison Hot Springs	2.18	5.59	1.71	1.55
Hope	2.02	1.78	3.09	3.04
Kent	2.42	3.50	4.83	3.25
Langley City	1.89	3.02	1.15	1.47
Langley Township	4.15	7.37	3.18	3.07
Lillooet	3.37	2.12	4.18	2.92
Lions Bay	0.89	3.70	4.78	5.58
Maple Ridge	1.98	5.30	1.76	3.31
Mission	7.58	5.18	5.09	3.43
New Westminster	1.11	5.01	3.92	2.32
North Vancouver City	3.04	2.43	0.71	1.10
North Vancouver District	3.15	2.11	1.72	1.58
Pemberton	1.05	5.18	5.62	4.21
Pitt Meadows	2.12	5.29	0.65	1.87
Port Coquitlam	1.62	2.50	2.56	2.22
Port Moody	2.25	1.84	1.82	0.91
Richmond	1.64	3.54	1.82	0.67
Squamish	1.98	3.84	2.41	2.50
Surrey	2.23	4.04	1.69	1.61
Vancouver	2.36	2.47	0.74	0.60
West Vancouver	1.90	2.90	1.52	1.12
Whistler	2.58	5.07	1.67	0.72
White Rock	2.24	3.15	0.71	2.65

BC Hydro Community Relations

At BC Hydro we build strong relationships to support the unique needs and strengths of the communities we serve. Our Community Relations team does this by listening, providing information and working together with communities. We're the point of contact for local government, media, local business and community groups. Whether it's for capital projects, corporate initiatives and programs, local BC Hydro activities, significant planned outages, emergency response or unplanned power outages, we work hard to meet the needs of our stakeholders and ensure communities are kept informed.

Lower Mainland

If you have questions or comments for us, please contact:

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BC Hydro guide for local government

Quick access to key information on bchydro.com

My Hydro and Energy Savings initiatives	
My Hydro bchydro.com/myhydro/	Log in to manage your account.
Energy Savings Programs bchydro.com/energysavings	Learn how you can be smart with your power. Take advantage of rebates and programs.
Projects	
Capital Projects bchydro.com/projects	Learn more about major projects taking place in your region.
Programs	
Beautification fund bchydro.com/beautification	Find out more about our beautification program that provides financial assistance to municipal governments for conversion of overhead to underground facilities.
Decorative Wrap Grant Program bchydro.com/wraps	Learn about our program that provides financial assistance to municipal governments looking to install decorative wraps on BC Hydro pad-mounted equipment boxes.
Community ReGreening Program bchydro.com/regreening	The regreening program assists municipalities with urban tree planting while helping to make sure appropriate trees are planted around power lines.
Community Giving	
Grants for community groups bchydro.com/grants	Learn about our grants for community groups and how to apply for them.
Scholarships & Endowments bchydro.com/scholarships	We look to build the next generation of engineers, electricians, and many other key roles who will help us deliver clean energy to our customers. Learn about our scholarships and endowments.
Electric vehicles	
Fast charging stations bchydro.com/ev	Learn more about how clean and affordable power makes B.C. a great fit for electric vehicles.
Report an outage	
How to report a power outage bchydro.com/outages	Check the outage map or list to see if we know your power is out. If not, call us at 1 800 BCHYDRO (1 800 224 9376) or *HYDRO (*49376) on your mobile phone to report it.
Report graffiti	
How to report graffiti on our equipment bchydro.com/graffiti	We rely on the public to report graffiti on everything from our pad-mounted transformer boxes to our offices.