Reliability Coordinator Standards of Conduct Annual Report

Reporting Period Ending March 31, 2025

BC Hydro
Power smart

Executive Summary

On September 2, 2019, BC Hydro became the Reliability Coordinator (RC) for British Columbia (B.C.) and therefore is responsible for assessing transmission reliability, coordinating system operations, and directing actions to preserve the integrity and reliability of the bulk electric system. In performing as RC, BC Hydro must ensure that all users of the interconnected transmission system are treated in a fair and non-discriminatory manner. The Reliability Coordinator Standards of Conduct (RC-SoC) ensure conformance with this objective and govern our performance of the RC function.

As per Section 2.3.3 of the RC-SoC, BC Hydro is required to report annually on any deviations from these standards, including posting of the report on the RC web page and submission to the RC Registered Entities Oversight Group.

As set out in this Annual Report, for the period of April 1, 2024, to March 31, 2025 (the **Reporting Period**), BC Hydro confirms that there were no deviations from the RC-SoC.

Sincerely,

Ken Duke, SVP & General Counsel & Chief Compliance Officer
Date: July 24, 2025

BC Hydro's Annual Report

BC Hydro commenced operations as RC for the province of B.C. effective September 2, 2019. The primary function of the RC is to oversee the reliability of the Bulk Electric System under its purview. For BC Hydro, this includes the province of B.C. and all B.C. Mandatory Reliability Standards (MRS) Registered Entities. The primary purpose of the RC-SoC is to ensure independence of the RC function and fairness in decision making (i.e., that no preferential treatment is given to any user of the interconnected transmission system).

RC activities include working with Registered Entities to mitigate reliability issues and, where required, providing Operating Instructions to implement changes to the electric system to support or restore reliability. For example, addressing equipment overloads and generation capacity deficiencies.

During the Reporting Period, challenging operating conditions were experienced on multiple occasions. These included heavy system loads associated with low ambient temperatures, equipment forced outages, and weather impacts on the grid. In all cases, the RC was able to work with Registered Entities to manage the issues through coordinated assessments, communications, and mitigations. In no cases were any potential deviations of the RC-SoC reported as required by Section 1.5 of the RC-SoC, or any instances that resulted in the execution of the dispute resolution process as outlined in the Terms of Reference for the RC Oversight Group in Section VII.[1]

[1] Terms of Reference – British Columbia RC Registered Entities Oversight Group, Section VII. Process for Resolving Disputes.

REPORT SCOPE

This Annual Report provides a summary of activities to assure compliance with the RC-SoC during the Reporting Period.

SUMMARY OF COMPLIANCE ASSURANCE ACTIVITIES

For this Reporting Period, the Standards of Conduct Compliance Advisor and the Manager of Provincial RC Operations undertook a review of the following items to assure compliance with these RC-SoC sections as listed below:

1) Reported Deviations as required by Section 1.5.
2) RC-SoC Information Sessions, as required by Section 3.3.
3) RC-SoC Employee Declarations as required by Section 3.2.
4) Standards of Conduct (Transmission) Training Records, as per Section 3.4.
5) Standards of Conduct (Transmission) adherence by RC, as per Section 2.1.

The results of this review are summarized below.

1. **Reported Deviations**

   The deviation reporting process, as documented in Section 1.5 of the RC-SoC, states that:

   > *Any deviations from these RC Standards of Conduct shall be reported immediately after discovery by anyone having knowledge of an event or situation in which a RC Employee acted in a manner contrary to these Standards of Conduct.*

   For this Reporting Period, BC Hydro confirms that there were no reported deviations received by the Chief Compliance Officer, the Standards of Conduct Office, or the Manager of Provincial Reliability Coordination Operations.

2. **RC-SoC Information Sessions**

   As per Section 3.3 of the RC-SoC, all RC employees are confirmed to have attended an information session conducted by the Manager of Provincial Reliability Coordination Operations, in which the employees were made aware of the rules contained in the RC-SOC.

3. **RC-SoC Employee Declarations**

   All RC employees have signed a declaration indicating that they received and read the RC Standards of Conduct, as per Section 3.2 of the RC-SOC.

4. **Standards of Conduct (Transmission) Training Records**

   All RC employees are confirmed to have completed the BC Hydro Standards of Conduct (Transmission) training in accordance with Section 3.4 of the RC-SOC.

5. **Standards of Conduct (Transmission) adherence by RC**

   The SOC Compliance Office has reviewed a sampling of voice recordings and other communications between Transmission Function Employees and Marketing Function Employees considering the requirements outlined in Section 2.1 of the RC-SoC and no deviations were found.

REPORT FINDINGS

BC Hydro's Chief Compliance Officer for the RC-SoC hereby confirms that no deviations from the RC-SoC were reported or discovered during the Reporting Period.

The information above has been reviewed and confirmed to be accurate by:

Bryan Wolosnick Manager, Provincial Reliability Coordination Operations	Asher Steed Director, T&D System Operations	Patricia Robertson Reliability Compliance Manager	Damien Clapa Director, Compliance
Date: June 4, 2025	Date: June 2, 2025	Date: June 11, 2025	Date: June 20, 2025

REPORT DISTRIBUTION

This report is distributed as follows:

1. Public posting online at https://www.bchydro.com/toolbar/about/who_we_are/corporate_citizenship/standards-of-conduct-reliability-coordinator.html
2. Via extranet/email to the membership of the British Columbia RC Registered Entities Oversight Group.