

# **Standards of Conduct (Reliability Coordinator) Annual Report**

**Reporting Period Ending March 31, 2020**

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# Executive Summary

BC Hydro established the Standards of Conduct (Reliability Coordinator) in conjunction with its application to the British Columbia Utilities Commission (BCUC) to be registered as Reliability Coordinator for the province of B.C. The Standards of Conduct (Reliability Coordinator) provide the framework to support the fair and non-discriminatory treatment of System Users of the interconnected transmission system and formally came into effect on September 2, 2019 with BC Hydro performing the Reliability Coordinator function.

The reporting period for this report is April 1, 2019 to March 31, 2020 (the "Reporting Period"). During the Reporting Period, there were no deviations of the Standards of Conduct (Reliability Coordinator).

The Standards of Conduct (Reliability Coordinator) section 1.5 requires annual reporting of the deviations, including posting of the report on the Reliability Coordinator website and submission to the Reliability Coordinator Registered Entities Oversight Group.

Thanks,



Janet Fraser,  
Standards of Conduct  
(Reliability Coordinator) Chief  
Compliance Officer

## Annual Reporting

The British Columbia Reliability Coordinator (BCRC) commenced operations on September 2, 2019. The primary function of the Reliability Coordinator is to oversee the reliability of the Bulk Electric System under its purview. For the BCRC, this includes the province of B.C. and all Registered Entities operating in B.C. The primary purposes of the Standards of Conduct (Reliability Coordinator) are to ensure independence of the RC function and fairness in decision making (i.e. no preferential treatment of a System User).

For the RC, actions and decisions may involve working with Registered Entities to mitigate reliability issues and, where required, providing Operating Instructions to implement changes to the electric system to support or restore reliability. Examples include addressing equipment overloads and generation capacity deficiencies.

BCRC has now completed a full year of operations and has been building experience in the function while fostering relationships with Registered Entities. The RC has generally managed reliability issues in collaboration with Registered Entities. As an issue is identified this involves working with entities to validate the issue and determine an appropriate course of action to support or restore reliability while ensuring the actions taken will address the reliability issue without favouring one entity. In summary, there were very few instances where the RC needed to make a decision that would test the independence and non-discriminatory nature of the RC function. In all instances, the RC function was able to manage the issue successfully while working closely with the Registered Entities involved.

## REPORTING SCOPE AND PROCESS

The purpose of the annual report is to provide a summary of our compliance activities and any deviations reported and investigated during the reporting period of April 1, 2019 to March 31, 2020 (the "Reporting Period")

To ensure compliance for this period we reviewed four areas of compliance: 1) deviations; 2) SOC training completion; 3) policy review; and 4) quality assurance review analysis.

### 1. Deviations

The deviation reporting process is documented in section 1.5 of the Standards of Conduct (Reliability Coordinator) and is provided below for reference.

*Any deviations from these RC Standards of Conduct shall be reported immediately after discovery by anyone having knowledge of an event or situation in which a RC Employee acted in a manner contrary to these Standards of Conduct. Reporting may be done anonymously or not, and anyone who reports in good faith a situation that is contrary to these Standards of Conduct will not be the subject of retaliation or of administrative or disciplinary measures. Reporting shall be directed to the Chief Compliance Officer or made through the Standards of Conduct helpline: 604 623 3726 or hotline: 1 866 364 9376.*

There were no reported breaches to the Manager, Provincial Reliability Coordination Operations and no calls reported on the SOC hotline.

## 2. SOC Training

All Reliability Coordination (RC) employees were 100 per cent compliant on SOC training as of March 31, 2020. (see attached file)

## 3. RC SOC Document (Policy) Review






All RC employees were provided with a copy of the RC SOC and signed a declaration indicating they received and read the document.

## 4. Quality Assurance Review – Random Record Checking

Records consisting of emails and recorded phone calls for the period of October 1, 2019 to December 31, 2019 between RC employees and marketing function employees were requested from the SOC Compliance Advisor and reviewed for compliance. Fifteen records were received in total and preliminary results indicate that all records meet compliance.

# REPORT FINDINGS

The information above has been confirmed and reviewed by:

|  |   |   |   |  |
|--|---|---|---|--|
| Signature:<br> | Signature:<br> | Signature:<br> | Signature<br> | Signature<br> |
| Asher Steed,<br>Manager, Prov Reliability<br>Coordination Opns<br>DATE: Dec. 11, 2020            | Anthea Jubb,<br>Regulatory Manager<br>DATE: Dec 15, 2020  | Paul Choudhury,<br>Director, T&D System<br>Operations<br>DATE: Dec 15, 2020                       | Fred James<br>Chief Regulatory<br>Officer<br>DATE: Dec 15, 2020                                   | Charlotte Mitha<br>EVP, Operations<br>DATE: Dec 16, 2020   |

Accordingly, the Chief Compliance Officer has confirmed that no deviations from the Standards of Conduct (Reliability Coordinator) were reported or discovered during the Reporting Period.

## REPORT DISTRIBUTION

This report is distributed as follows:

1. Public posting on-line at [https://www.bchydro.com/toolbar/about/who\\_we\\_are/corporate\\_citizenship/standards-of-conduct-reliability-coordinator.html](https://www.bchydro.com/toolbar/about/who_we_are/corporate_citizenship/standards-of-conduct-reliability-coordinator.html); and
2. Distribution via email to the membership of the British Columbia Reliability Coordinator Registered Entities Oversight Group.
3. To BCUC for Informational Purposes.