



Date: July 26, 2023

Lori Wanamaker
Chair
BC Hydro
18th Floor, 333 Dunsmuir Street
Vancouver, BC V6B 5R3

Dear Lori Wanamaker,

On behalf of Premier Eby and the Executive Council, I would like to extend my thanks to you, your board members and your organization's leadership for your dedication, expertise, and service to the people of British Columbia.

Public sector organizations – including Crowns, Health Authorities and Post Secondary Institution Boards – support British Columbians by delivering vital public services and are accountable to the public through their responsible Minister. Your leadership in advancing and protecting the public interest strengthens trust in public institutions.

You are serving British Columbians at a time when people in our province continue to recover from and respond to the upheaval caused by the COVID-19 pandemic, an ongoing toxic drug crisis, climate-related natural disasters, and while global inflation is driving up costs. Now more than ever, we need to focus on building a prosperous, low-carbon, sustainable economy, and a province where everyone can find a good home – in rural areas, in cities, and in Indigenous communities.

This mandate letter, which I am sending in my capacity as Minister responsible for BC Hydro, sets out overarching principles relevant to the entire public sector and specific direction on priorities and expectations for your organization for the remainder of Government's term.

Government and public sector organizations must continue to advance results that people can see and feel in these key areas: strengthened health care, safer communities, attainable and secure housing, and a clean and fair economy that delivers affordability and prosperity.

In doing so, you will continue working towards lasting and meaningful Reconciliation by supporting opportunities for Indigenous Peoples to be full partners in the province we are

building together, and delivering on specific commitments as outlined in the *Declaration on the Rights of Indigenous Peoples Act* action plan.

As required by the *Climate Change Accountability Act*, please ensure your organization implements targets and strategies for minimizing greenhouse gas emissions and managing climate risk, including achieving carbon neutrality each year and aligning with the CleanBC target of a 50% reduction in public sector building emissions and a 40% reduction in public sector fleet emissions by 2030. Your organization is expected to work with government to report out on these plans and activities as required by legislation.

Our province's history, identity and strength are rooted in its diverse population. Yet racialized and marginalized people face historic and present-day barriers that limit their full participation in their communities, workplaces, government and their lives. The public sector has a moral and ethical responsibility to tackle systemic discrimination in all its forms – and every public sector organization has a role in this work. As part of this work, your organization is expected to adopt the Gender-Based Analysis Plus (GBA+) lens to ensure gender equity is reflected in your operations and programs.

British Columbians expect that public sector organizations operate in a responsible manner to deliver quality services equitably in all regions of the province. This requires strategic stewardship of planning, operations, and policies in the areas of financial, risk, and human resource management including information security and privacy protection.

The protection of government data and networks is a priority, especially where it concerns personal information of British Columbians. Public sector organizations must maintain up to date systems and effective cybersecurity practices, including maintaining current information management and cybersecurity policies, guidelines and standards; evaluating your organization against industry standards; and maintaining appropriate security and privacy practices. The Office of the Chief Information Officer within the Ministry of Citizens Services is available to support and offer guidance to your organization in any of these areas.

Public sector organizations must also implement and maintain an effective fraud risk management strategy. The Office of the Comptroller General and the Risk Management Branch in the Ministry of Finance are available for consultation.

The Crown Agencies Secretariat (CAS) in the Ministry of Finance supports public sector organizations to operate effectively, in the public interest, and aligned with government's strategic direction and priorities. Within CAS, the Crown Agencies and Board Resourcing Office

(CABRO) will continue to support you and your board on recruitment, appointments and professional development, as well as ensuring Board composition and governance reflects the diversity of our province. CAS can support you in public sector governance best practices, policy and planning.

In addition to continuing to make progress on your 2021 mandate letter, I expect you to ensure the important priorities and areas of focus listed in this letter are incorporated into the practices of your organization and develop plans to address the following new priorities within your approved budget:

- Support the development of a climate-aligned energy framework for B.C.
- Actively participate in the BC Hydro Task Force to accelerate the electrification of B.C.'s economy by powering more homes, businesses and industries with renewable electricity, address climate change and meet the targets set out in the CleanBC Plan and BC Hydro's Electrification Plan.
- Continue to implement BC Hydro's Electrification Plan to attract new innovative industries to B.C. and advance the switch from fossil fuels to clean electricity in homes and buildings, vehicles and fleets, businesses and industry.
- Work with the Ministry of Energy, Mines and Low Carbon Innovation to co-develop targeted programs to support clean energy and efficiency upgrades for low-income and multi-unit residential buildings.
- Support the Province's goal of completing B.C.'s Electric Highway by 2024 and target of 10,000 public EV charging stations by 2030 by leading station deployment, working with other parties and providing clean, reliable electricity to power vehicles and stations.
- Work with the Ministry of Energy, Mines and Low Carbon Innovation to co-develop programs that encourage efficient use of electricity in the transportation sector.
- Identify and advance Indigenous ownership opportunities in future electricity generation and transmission investments to advance reconciliation and support economic self-determination.
- Continue to make improvements to accelerate the process for new residential and industrial customer connections to support the Province's affordable housing and industrial decarbonization priorities.
- Continue to make improvements to accelerate and expand efforts to support the Province's goal of providing all B.C. communities with access to high-speed internet connectivity by 2027, while maintaining cost effectiveness and reliability for BC Hydro ratepayers, and safety for workers.

Each board member is asked to sign this letter to acknowledge this direction from government to your organization. The signed letter is to be posted publicly on your website by summer 2023.

I look forward to continuing to work with you and your Board colleagues to meet the high standards set for us by all British Columbians.

Sincerely,



Josie Osborne
Minister

Date: July 26, 2023

cc: Honourable David Eby, KC, Premier
Shannon Salter, Deputy Minister to the Premier, Cabinet Secretary and Head of the BC Public Service
Heather Wood, Deputy Minister and Secretary to Treasury Board, Ministry of Finance
Mary Sue Maloughney, Associate Deputy Minister, Crown Agencies Secretariat, Ministry of Finance
Shannon Baskerville, Deputy Minister, Ministry of Energy, Mines and Low Carbon Innovation
Lynette DuJohn, Director, BC Hydro
Daryl Fields, Director, BC Hydro
Amanda Hobson, Director, BC Hydro
Irene Lanzinger, Director, BC Hydro
Chief Clarence Louie, Director, BC Hydro
Victoria McMillan, Director, BC Hydro
Nalaine Morin, Director, BC Hydro
Vasee Navaratnam, Director, BC Hydro
John Nunn, Director, BC Hydro
Catherine Roome, Director, BC Hydro
Chris O'Riley, President and Chief Executive Officer, BC Hydro



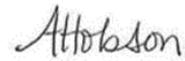
Lori Wanamaker,
Chair
Date: August 22, 2023



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Date: August 22, 2023



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