



Ref: 98538

Mr. Brad Bennett
Chair
BC Hydro
18th Floor, 333 Dunsmuir Street
Vancouver, BC V6B 5R3

Dear Brad Bennett:

This Mandate Letter confirms your organization's mandate, provides government's annual strategic direction and sets out key performance expectations for the 2017/18 fiscal year.

On behalf of the Province of British Columbia, thank you for your leadership and the contributions made by BC Hydro and Power Authority (BC Hydro) over the past year and congratulations on the efforts made towards the following achievements:

- Continuing to implement the 10 Year Plan and keeping electricity rates low and predictable, ensuring customers have among the lowest rates in North America.
- Submitting both a Rate Design Application and Revenue Requirements Applications to the British Columbia Utilities Commission.
- Completing planned capital projects such as substation upgrades on Vancouver Island to maintain the reliability of the system.
- Advancing the Site C project on time and on budget and providing First Nations and communities with economic development opportunities arising from the construction of the project.
- Working with Clean Energy BC to identify further opportunities for clean energy producers in British Columbia.
- Improving customer satisfaction by providing timely and responsive service and exploring innovative energy conservation solutions such as load curtailment rates.
- Implementing the five-year safety plan to ensure the safety of your workforce and the public.

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**Ministry of
Energy and Mines and
Minister Responsible
for Core Review**

Office of the Minister

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British Columbia's Corporate Governance Framework takes a principles-based approach in providing direction for effective governance of ministries and Public Sector Organizations (PSOs). Since June 2014, the Taxpayer Accountability Principles (TAP) have provided guidance to ensure that the actions taken and services provided strengthen accountability and promote cost control while meeting the public policy objectives established by government on behalf of the citizens of British Columbia.

It is critical that public sector organizations operate as efficiently as possible, in order to ensure British Columbians are provided with effective services at the lowest cost possible. This requires constant focus on maintaining a cost-conscious and principled culture through the efficient delivery of services that stand the test of public scrutiny and help develop a prosperous economy in an environmentally sustainable manner. This is critical to government's commitment to control spending and balance the budget.

Government is making open information a priority across the public sector to enhance government transparency and accountability in the use of public resources, the delivery of programs and public services.

The mandate government provided BC Hydro under the *Hydro and Power Authority Act* is to provide reliable, affordable, clean electricity throughout British Columbia safely.

To achieve this mandate, BC Hydro is directed to take the following strategic actions:

- Continuing to implement the 10 Year Plan to keep electricity rates low and predictable and advance the Rate Design and Revenue Requirements Applications.
- Continue to deliver your planned capital projects on time and on budget to maintain the reliability of the system.
- Identify further opportunities for clean energy producers in British Columbia to support the Province's economic growth and meet the needs of customers.
- Work to advance the Site C project on time and on budget and to ensure First Nations and local communities continue to have the ability to participate in economic development opportunities arising from the construction of the project.
- Continue to implement the five-year safety plan to ensure the safety of your workforce and the public.
- Maintain or improve customer satisfaction by providing timely and responsive service.
- Support the delivery of Government's Climate Leadership Plan with clean electricity to power natural gas production, processing, liquefaction, efficient electrification programs; and encourage electric vehicles and charging stations, and more efficient buildings.

The ongoing culture shift to principled public sector governance remains a priority for government. PSOs are expected to undertake more comprehensive professional development to enhance orientation of their board members and senior executives. Government will be providing programming and resources designed to complement components of orientation to ensure understanding of the accountabilities and expectations of public sector boards and organizations. For detailed information about TAP directives, please refer to the following link, [Taxpayer Accountability Principles](#).

Government is committed to continue to revitalize the relationship between Government and PSOs. This strong focus on increased two-way communication supports and ensures a common understanding of Government's expectations. Timely communication of emerging issues which may affect the business of BC Hydro and/or the interests of government is critical to building trust and the effective delivery of public services, including information on any risks to achieving financial forecasts and performance targets. With the TAP embedded in the Annual Service Plans and Reports, this will support board chairs in assessing and communicating the organization's overall performance.

In addition, it is expected that your organization will continue to be diligent in ensuring familiarity with and adherence to statutory obligations and policies that have broad application across the public sector. Please refer to the following link for a summary of these [accountabilities](#).

Each board member is required to acknowledge the direction provided in the Mandate Letter by signing this letter. The Mandate Letter is to be posted publicly on your organization's website, and a copy signed by all board members provided to the ministry and made available to the public upon request.

I look forward to our regular meetings focusing on strategic priorities, performance against TAP, and working together to protect the public interest at all times.



Bill Bennett
Minister

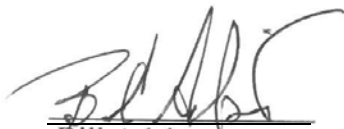
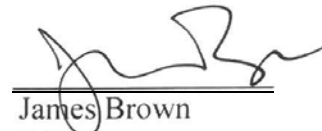

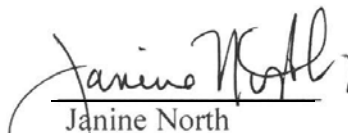

Date: February 16, 2017



Brad Bennett
Chair, BC Hydro

Date:




Bill Adsit
Director
BC Hydro
Len Boggio
Director
BC Hydro
James Brown
Director
BC Hydro
James Hatton
Director
BC Hydro
John Knappett
Director
BC Hydro
Valerie Lambert
Director
BC Hydro
Janine North
Director
BC Hydro
John Ritchie
Director
BC Hydro
Jack Weisgerber
Director
BC Hydro

Attachment: Taxpayer Accountability Principles

cc: Honourable Christy Clark
Premier

Ms. Kim Henderson
Deputy Minister to the Premier and Cabinet Secretary

Ms. Athana Mentzelopoulos
Deputy Minister and Secretary to Treasury Board
Ministry of Finance

Ms. Cheryl Wenezenki-Yolland
Associate Deputy Minister
Ministry of Finance

Ms. Elaine McKnight
Deputy Minister
Ministry of Energy and Mines

Mr. Bill Adsit
Director
BC Hydro

Mr. Len Boggio
Director
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Mr. Jamie Brown
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Mr. James Hatton
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Ms. Valerie Lambert
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Ms. Janine North
Director
BC Hydro

Mr. John Ritchie
Director
BC Hydro

Mr. Jack Weisgerber
Director
BC Hydro

Ms. Jessica McDonald
President and Chief Executive Officer
BC Hydro

B.C. Taxpayer Accountability Principles

Further information available at: <http://gov.bc.ca/crownaccountabilities>

1 Cost Consciousness (Efficiency)	Strengthen cost management capabilities and foster a culture of cost-consciousness at all levels of public sector organizations. Provide public services and programs as efficiently and effectively as possible to “bend the cost curve” and support sustainable public policies and programs as a lasting legacy for generations to come.
2 Accountability	Transparently manage responsibilities according to a set of common public sector principles in the best interest of the citizens of the province. By enhancing organizational efficiency and effectiveness in the planning, reporting and decision making, public sector organizations will ensure actions are aligned with government’s strategic mandate.
3 Appropriate Compensation	Comply with a rigorous, standardized approach to performance management and employee compensation, which reflects appropriate compensation for work across the public sector that is consistent with government’s taxpayer accountability principles and respectful of the taxpayer.
4 Service	Maintain a clear focus on positive outcomes for citizens of British Columbia by delivering cost-efficient, effective, value-for-money public services and programs.
5 Respect	Engage in equitable, compassionate, respectful and effective communications that ensure all parties are properly informed or consulted on actions, decisions and public communications in a timely manner. Proactively collaborate in a spirit of partnership that respects the use of taxpayers’ monies.
6 Integrity	Make decisions and take actions that are transparent, ethical and free from conflict of interest. Require the establishment of a strong ethical code of conduct for all employees and executives. Serve the citizens of British Columbia by respecting the shared public trust and acting in accordance with the taxpayer accountability principles.