

What you need to know to set up the electricity service at your new home.

Congratulations on your new home!

PLAN AHEAD AND SET-UP YOUR SERVICE ONLINE

It's important to plan ahead and set-up your electricity service in advance of your move-in date to ensure the electricity will be on when you arrive. This can be done up to 60 days before you move at bchydro.com/moving or by calling 1 800 BC HYDRO (1 800 224 9376).

TO SET-UP OR TRANSFER YOUR SERVICE, YOU'LL NEED:

- Your move in and move out dates for each address.
- Your new address.
- Phone number so we can reach you.
- If you're renting, your landlord's name and phone number.

Note that there is a \$12.40 + GST charge for all new accounts and moves. This charge will appear on your first BC Hydro bill. Some accounts may also require a security deposit.

Questions? Visit bchydro.com/moving or call the BC Hydro customer service team at 1 800 BC HYDRO (1 800 224 9376). The team is available Monday to Friday, 7 a.m. to 8 p.m. and Saturday, 9 a.m. to 5 p.m.