

# What you need to know to manage the electricity service at your rental properties.

If you're a property owner, property manager or landlord and your tenants pay BC Hydro directly for their electricity service – here is important information for you to know about managing your accounts.

## Keep the electricity on between tenants with a Rental Premise Agreement

If your tenants pay BC Hydro directly for their electricity service, you should apply for a Rental Premise Agreement as a convenient way to manage the electricity service at your rental properties.

Without a Rental Premise Agreement in place, when a tenant notifies BC Hydro that they are moving out of a property and no pending move-in application is received, the electricity at that property will be disconnected. Having a signed agreement on file will automatically transfer the BC Hydro account into your name when a tenant moves out, rather than the service being disconnected.

### Benefits of a Rental Premise Agreement:

- Avoiding the inconvenience of a service disconnection between tenants.
- Automatic transfer of the electricity service to the agreement holder and notification when a transfer is being made.
- Avoiding any fees associated with reconnecting the electricity at a property.
- Keeping the electricity on for any renovations or upgrades being made to a property between tenants.

### Encourage your tenants to plan ahead

It's important for tenants moving in to a property to plan ahead and set-up their electricity service prior their move-in date in order to avoid service disruptions. This can be done up to 60 days before they move at [bchydro.com/moving](https://bchydro.com/moving) or by calling 1 800 BCHYDRO (1 800 224 9376).

Learn more about the options for managing the electricity service at your rental properties at [bchydro.com/rentalproperties](https://bchydro.com/rentalproperties) or by calling our customer service team at 1 800 BC HYDRO (1 800 224 9376). The team is available Monday to Friday, 7 a.m. to 8 p.m. and Saturday, 9 a.m. to 5 p.m.