

SCHEDULE 3.8 (a)
AMSA Transition Plan

Due Date	AMSA Ref.	Transition Plan Task Item	Responsibility	Critical Item
31-Mar-06	4.13	BCTC AMSA Separation		NO
17-Feb-06		BCH, ABSBC and BCTC to complete PPM financial carve out analysis and protocol for F2007 BCTC billing under PPM prior to separate BCTC Agreement	ABSBC and BCH	
TBD		ABSBC and BCTC to negotiate separate "BCTC Agreement"	ABSBC and BCTC	
TBD		BCH and BCTC to negotiate "Shared Infrastructure and Asset Agreement "	BCH and BCTC	
31-Mar-06	4.2	IT - Attachment B of Schedule 4.2		NO
		Attachment B of Schedule 4.2 to be restructured for ease of use in day-to-day operations and posted to centralized location	ABSBC and BCH	
		Create SOWs for the implementation of Sch 4.2 scope of services currently not performed by ABSBC (e.g. License Management, Capacity Planning, Network Monitoring, etc.)	ABSBC	
31-Mar-06	4.2	IT - Operating Level Agreements (additional OLAs required to be completed - Sch 4.2)		NO
		OLA - Ol/PI Generation	ABSBC and BCH	
		OLA - Pay/HR (Peoplesoft)	ABSBC and BCH	
		OLA - Customer Care Systems (SAP and other supporting customer care systems as deemed necessary)	ABSBC and BCH	
		BCH and ABSBC to determine requirements for any additional OLAs as deemed necessary by the Parties	ABSBC and BCH	
31-Mar-06	n/a	Definitive Agreement Other Specific Items		NO
		AMSA Disclosure Requirements and BCUC Filings (Including F07/08 Revenue Requirements Filing)	ABSBC and BCH	
31-Mar-06	4.2	Discretionary Services Protocol (Demand Management and related SoWs)		NO
		HR - Discretionary Health Services F2007 Demand Forecast (Discretionary Services Protocol)	ABSBC and BCH	
		CCS - Discretionary FTE F2007 Demand Forecast (Discretionary Services Protocol)	ABSBC and BCH	
		IT - Discretionary Infrastructure, Application Sustainment and Development - F2007 Demand Forecast (Discretionary Services Protocol)	ABSBC and BCH	
	3.10	Identify Interval Projects and apply appropriate pricing election to current SoWs and work in progress expected to run through the AMSA Commencement Date	ABSBC and BCH	
31-Mar-06	VIII	Governance Processes		NO
		Operationalize AMSA Article VIII - Relationship Management and Governance Protocols (e.g. Change Order Process and Template, etc.)	ABSBC and BCH	
		Develop roles and responsibilities for Governance Team members (e.g. Functional Owners, Executive Steering Committee, etc.)	ABSBC and BCH	
31-Mar-06	8.5	Performance Reporting		NO
		Develop Operational Reporting Requirements to support PPM as required throughout AMSA and AMSA Section 8.5	ABSBC and BCH	
		BCH to identify additional reports (if any) to Schedule 8.5 required to support AMSA and PPM no later than 60 days after the AMSA Commencement Date	ABSBC and BCH	
31-Mar-06	10.1	Third Party Contracts		YES
		TPC List (Attachment E to Sch. 10.1) - further identify and clarify contracts and/or service provider details to support baseline TPC costs and TPC List.	ABSBC and BCH	
		BCH and ABSBC to agree on TPC Estimate for F2007 invoicing purposes per AMSA Schedule 10.1 "TPC Service Charges".	ABSBC and BCH	
		Establish BCH/ABSBC TPC governance protocol for TPC List (Functional Owners).	ABSBC and BCH	
31-Mar-06	5.1	Metrics and Service Levels		YES
		Establish targets for Operational SLAs calibrated - Established Metrics	ABSBC and BCH	
		Establish targets for Operational SLAs calibrated - New Metrics Requiring Baseline / Negotiations	ABSBC and BCH	
		Establish targets for Governance SLAs calibrated	ABSBC and BCH	
		Determine service level and demerit reporting process (Demerit reporting to be linked with monthly invoicing requirements)	ABSBC and BCH	
		Service levels for contract administration and governance calibrated	ABSBC and BCH	

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31-Mar-06	5.1	Demerit System Demerit allocation determined and assigned to metrics	BCH	NO
31-Mar-06	5.2	Executive Satisfaction Survey Establish Executive Satisfaction Survey administration process and protocol to conduct the survey Conduct Baseline Executive Satisfaction Survey	ABSBC and BCH ABSBC and BCH	NO
31-Mar-06	10.1	Pricing, Volume Bands and Cost Distribution Volume Bands Calibrated and Pricing Attachments Updated as required per Schedule 10.1 (Attachments A and B) Implement new invoicing structure for F2007 billing Application of PST to applications for invoicing purposes - Impact and Confirmation Implement cost distribution system upgrades for F2007 chargeback requirements Updates to data warehouse Update analytical reporting engine	ABSBC and BCH ABSBC and BCH ABSBC and BCH ABSBC and BCH ABSBC and BCH ABSBC and BCH	NO
31-Mar-06	n/a	Change Management Communications package to BCH and ABSBC organizations. Publish S4.2 and related OLAs for service clarity in central location to be accessed by required end users. PPM Operating Model training conducted as required (e.g. Demand Management Protocol, etc.)	ABSBC and BCH ABSBC and BCH ABSBC and BCH	NO