

# POWER SMART ENERGY STAR® APPLIANCE REBATE PROGRAM REBATE APPLICATION



## INSTRUCTIONS

Please complete this Rebate Application in full, and mail copies of all invoices and/or receipts showing final payment (photocopies are acceptable) to the following address: **Power Smart ENERGY STAR Appliance Rebate Program, PO Box 9090, Station A, Surrey BC, V3T 5W4**. For current rebate amounts, please visit [bchydro.com](http://bchydro.com) or call us at **1 800 224 9376**. The rebate application must be submitted to BC Hydro within 90 days of the appliance purchase in order to qualify for the rebate.

## CUSTOMER INFORMATION

Account Holder Name		Email Address
Home Phone	Work or Daytime Phone	BC Hydro Account Number
Installation Address		
City	Province	Postal Code
Mailing address (if different from installation address)		

Yes, I consent; or  No, I do not consent; to BC Hydro contacting me (by phone, email, direct mail or similar method) to audit the effectiveness of the Power Smart Appliance Program and to provide me with further information on the Application Program or information on similar programs.

## RESIDENCE INFORMATION

Type of Residence <input type="checkbox"/> Single Family <input type="checkbox"/> Apartment <input type="checkbox"/> Condominium <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile Home <input type="checkbox"/> Duplex <input type="checkbox"/> Other _____	Do you own or rent your residence? <input type="checkbox"/> Own <input type="checkbox"/> Rent	How is hot water in your residence (or the residence where the appliance will be installed) heated? <input type="checkbox"/> Gas <input type="checkbox"/> Electric <input type="checkbox"/> Other _____
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How did you find out about the Power Smart Appliance Rebate Program? <input type="checkbox"/> Bill insert <input type="checkbox"/> Direct Mail <input type="checkbox"/> BC Hydro Rep. <input type="checkbox"/> BC Hydro website <input type="checkbox"/> Internet <input type="checkbox"/> Newspaper <input type="checkbox"/> Radio <input type="checkbox"/> Retailer <input type="checkbox"/> Other _____	To what degree did BC Hydro's Power Smart Appliance Rebate Program affect your decision to purchase an ENERGY STAR appliance? <input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect <input type="checkbox"/> Do not know
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To what degree did advice from your retailer affect your decision to purchase an ENERGY STAR appliance? <input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect <input type="checkbox"/> Do not know	Date of Appliance Purchase _____
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## NEW ENERGY STAR REFRIGERATOR INFORMATION – PLEASE FILL IN APPLICABLE APPLIANCE(S)

Brand \_\_\_\_\_ Model Number \_\_\_\_\_ Manufacturer \_\_\_\_\_  
EnerGuide rating \_\_\_\_\_ Volume \_\_\_\_\_ Freezer location  Top  Bottom  Side  None  
Store name \_\_\_\_\_ Store location \_\_\_\_\_

Are you replacing an existing refrigerator? <input type="checkbox"/> Yes <input type="checkbox"/> No	Age of old appliance <input type="checkbox"/> 0–10 years <input type="checkbox"/> 11–15 <input type="checkbox"/> 16–20 <input type="checkbox"/> 21–25 <input type="checkbox"/> 26+	Why are you replacing your existing refrigerator? <input type="checkbox"/> Stopped working <input type="checkbox"/> Is old/not working properly <input type="checkbox"/> Improved efficiency <input type="checkbox"/> Redecorating/Renovating <input type="checkbox"/> Better performance <input type="checkbox"/> Other _____
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Are you recycling your old refrigerator? To arrange for the free pickup of your working fridge, call 604 881 4357 or 1 866 516 4357 outside the Lower Mainland and please have your BC Hydro or City of New Westminster customer account number on hand.

## NEW ENERGY STAR FREEZER INFORMATION

Brand \_\_\_\_\_ Model Number \_\_\_\_\_ Manufacturer \_\_\_\_\_  
EnerGuide rating \_\_\_\_\_ Volume \_\_\_\_\_  
Store name \_\_\_\_\_ Store location \_\_\_\_\_

Are you replacing an existing freezer? <input type="checkbox"/> Yes <input type="checkbox"/> No	Age of old appliance <input type="checkbox"/> 0–10 years <input type="checkbox"/> 11–15 <input type="checkbox"/> 16–20 <input type="checkbox"/> 21–25 <input type="checkbox"/> 26+	Why are you replacing your existing freezer? <input type="checkbox"/> Stopped working <input type="checkbox"/> Is old/not working properly <input type="checkbox"/> Improved efficiency <input type="checkbox"/> Redecorating/Renovating <input type="checkbox"/> Better performance <input type="checkbox"/> Other _____
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## NEW ENERGY STAR CLOTHES WASHER INFORMATION

Brand \_\_\_\_\_ Model Number \_\_\_\_\_ Manufacturer \_\_\_\_\_  
EnerGuide rating \_\_\_\_\_ Volume \_\_\_\_\_  
Store name \_\_\_\_\_ Store location \_\_\_\_\_

Are you replacing an existing clothes washer? <input type="checkbox"/> Yes <input type="checkbox"/> No	Age of old appliance <input type="checkbox"/> 0–10 years <input type="checkbox"/> 11–15 <input type="checkbox"/> 16–20 <input type="checkbox"/> 21–25 <input type="checkbox"/> 26+	Why are you replacing your existing clothes washer? <input type="checkbox"/> Stopped working <input type="checkbox"/> Is old/not working properly <input type="checkbox"/> Improved efficiency <input type="checkbox"/> Redecorating/Renovating <input type="checkbox"/> Better performance <input type="checkbox"/> Other _____
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## CUSTOMER STATEMENT

I, the Customer, declare that I have read and comply with the Terms and Conditions on page 2. I certify that the information I have provided on this Application is true and correct and the appliance(s) for which I am requesting a rebate meets the requirements listed in the Terms and Conditions on page 2.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

## TERMS AND CONDITIONS

1. To be eligible for the Power Smart ENERGY STAR Appliance Rebate Program (the "Program") all terms and conditions must be met to BC Hydro's satisfaction.
2. I understand the rebate offer is limited to residential customers on a residential rate. The energy-efficient appliance(s) must be installed in a residential dwelling within the BC Hydro or City of New Westminster service areas.
3. A rebate cheque is generally mailed within 8–10 weeks unless your Application is selected for verification, which may result in additional processing time.
4. Appliances must be ordered, purchased and paid for in full between January 15, 2008 and March 31, 2010 and the rebate Application must be submitted to BC Hydro within 90 days of the appliance purchase in order to qualify for the rebate. Receipt must include appliance brand and model number.
5. The newly installed appliances must meet ENERGY STAR qualifications as per the specifications outlined by Natural Resources Canada and the Office of Energy Efficiency. For further information on ENERGY STAR qualified appliances, please visit [energystar.gc.ca](http://energystar.gc.ca).
6. Any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor dealer and/or installer, are separate and distinct from this Program. BC Hydro will not be responsible for any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor dealer and/or installer, or the administration thereof.
7. Only one application for each appliance type (i.e. clothes washer, refrigerator and freezer) will be accepted per household per Customer.
8. Customers who have received a rebate for their ENERGY STAR refrigerator or clothes washer from the BC Hydro Power Smart New Home program are not eligible for an additional refrigerator or clothes washer rebate under the Power Smart ENERGY STAR Appliance Rebate Program.
9. Application forms must be accurately and fully completed and must be submitted to BC Hydro with all information and copies of all supporting receipts with respect to the appliance for which the Customer is claiming a rebate. Completed Application forms and copies of receipts must be received (or postmarked) no later than 90 days after appliance purchase date as is evidenced by the corresponding sales receipt. BC Hydro will not be responsible for any late, lost, incomplete, illegible, misdirected, stolen, delayed, damaged, destroyed Application forms, or otherwise failures or circumstances affecting, disrupting or corrupting the Program. Any Application forms that are incomplete or tampered with may be voided by BC Hydro.
10. Only those appliance purchases that fall within the announced Program deadlines will be considered by BC Hydro for rebate eligibility.
11. BC Hydro reserves the right to audit and evaluate newly installed appliances at the Residence at any reasonable time for verification of the purchase and installation prior to issuing a rebate. A rebate may not be paid if an inspection or evaluation is refused or upon discovery of any failure to comply with any requirement of the Program.
12. The Customer agrees that the selection, purchase, installation and ownership/maintenance of the appliances listed in the Application form are its sole responsibility and that the provider(s) of same is/are not affiliated with BC Hydro or any of its Power Smart programs. The Customer understands that BC Hydro makes no representation or warranty, whether expressed or implied in respect of any such appliances, services or measures that the Customer has chosen and applied a rebate for. The Customer agrees that BC Hydro has no liability concerning any estimated energy savings of any appliances, services or measures, and/or the installation, performance, use or fitness, of the same for the Customer's purpose.
13. The Customer is responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections in relations to appliances, products or equipment installed.
14. BC Hydro's decisions relating to the Program, including without limitation product acceptability, customer eligibility and amount of rebate, shall be final and binding and not subject to appeal.
15. BC Hydro reserves the right to change or terminate the Program at any time without notice. A completed eligible application received prior to a change or termination of the Program will be administered in accordance with the Program as it existed effective as of the date of the Rebate Application.
16. By applying for this offer, the Customer acknowledges that BC Hydro or one of its agents may contact the Customer in the future to participate in a survey regarding this program.