

# POWER SMART APPLIANCE REBATE PROGRAM QUALIFIED ENERGY STAR REFRIGERATOR REBATE APPLICATION



## INSTRUCTIONS

Please complete this Rebate Application in full, and mail copies of all invoices and/or receipts showing final payment (photocopies are acceptable) to the following address: **Power Smart Appliance Rebate Program, PO Box 9090, Station A, Surrey BC, V3T 5W4**. For current rebate amounts, and a list of qualifying products, please visit [bchydro.com/saveboth](http://bchydro.com/saveboth) or call us at **1 800 224 9376**. The rebate application must be submitted to BC Hydro within 90 days of the appliance purchase in order to qualify for the rebate.

## DID YOU REMEMBER TO:

- Check that your appliance is a qualified product included on the Qualifying Products List found at [bchydro.com/saveboth](http://bchydro.com/saveboth)
- Read the terms and conditions
- Include a copy of itemized receipt (Receipt MUST include retailer name, address and phone number, purchase date and price, product make and model)
- Sign and date rebate application and mail in along with itemized receipt
- Make a copy of the completed application form and all required documentation to KEEP for your records

**Applications with missing or incomplete information will not be processed.**

## CUSTOMER INFORMATION

Account Holder Name		Email Address
Home Phone	Work or Daytime Phone	BC Hydro Account Number
Installation Address		
City	Province	Postal Code
Mailing address (if different from installation address)		

**Yes, I consent;** or  **No, I do not consent;** to BC Hydro contacting me (by phone, email, direct mail or similar method) to audit the effectiveness of the Power Smart Appliance Rebate Program and to provide me with further information on the Appliance Rebate Program or information on similar programs.

## RESIDENCE INFORMATION

Type of Residence <input type="checkbox"/> Single Family <input type="checkbox"/> Apartment <input type="checkbox"/> Condominium <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile Home <input type="checkbox"/> Duplex <input type="checkbox"/> Other _____	Do you own or rent your residence? <input type="checkbox"/> Own <input type="checkbox"/> Rent	What fuel source is used to heat the <b>hot water</b> in your home? <input type="checkbox"/> Electricity <input type="checkbox"/> Natural Gas <input type="checkbox"/> Propane <input type="checkbox"/> Dual fuel <input type="checkbox"/> Wood <input type="checkbox"/> Geothermal <input type="checkbox"/> Other _____
How did you find out about the Power Smart Appliance Rebate Program? <input type="checkbox"/> Bill insert <input type="checkbox"/> Direct Mail <input type="checkbox"/> BC Hydro Rep. <input type="checkbox"/> BC Hydro website <input type="checkbox"/> Internet <input type="checkbox"/> Newspaper <input type="checkbox"/> Radio <input type="checkbox"/> Retailer <input type="checkbox"/> Other _____	To what degree did the Power Smart Appliance Rebate Program affect your decision to purchase a qualified ENERGY STAR appliance? <input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect <input type="checkbox"/> Do not know	

To what degree did advice from your retailer affect your decision to purchase a qualified ENERGY STAR appliance? <input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect <input type="checkbox"/> Do not know	Date of Appliance Purchase _____
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## QUALIFIED ENERGY STAR REFRIGERATOR INFORMATION

Please visit [bchydro.com/saveboth](http://bchydro.com/saveboth) for a list of qualifying products.

Brand \_\_\_\_\_ Model Number \_\_\_\_\_ Manufacturer \_\_\_\_\_

EnerGuide rating \_\_\_\_\_ kWh Volume \_\_\_\_\_ cu.ft. Freezer location  Top  Bottom  Side  None

Store name \_\_\_\_\_ Store location \_\_\_\_\_

Are you replacing an existing refrigerator? <input type="checkbox"/> Yes <input type="checkbox"/> No	Age of old appliance <input type="checkbox"/> 0-10 years <input type="checkbox"/> 11-15 <input type="checkbox"/> 16-20 <input type="checkbox"/> 21-25 <input type="checkbox"/> 26+	Why are you replacing your existing refrigerator? <input type="checkbox"/> Stopped working <input type="checkbox"/> Is old/not working properly <input type="checkbox"/> Improved efficiency <input type="checkbox"/> Redecorating/Renovating <input type="checkbox"/> Better performance <input type="checkbox"/> Other _____
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Are you recycling your old refrigerator? To arrange for the free pickup of your secondary working fridge, call 604 881 4357 or 1 866 516 4357 outside the Lower Mainland and please have your BC Hydro or City of New Westminster customer account number on hand.

## CUSTOMER STATEMENT

I, the Customer, declare that I have read and comply with the Terms and Conditions on page 2. I certify that the information I have provided on this Application is true and correct and the appliance(s) for which I am requesting a rebate meets the requirements listed in the Terms and Conditions on page 2.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

## TERMS AND CONDITIONS

1. To be eligible for the Power Smart Appliance Rebate Program (the "Program") all terms and conditions must be met to BC Hydro's satisfaction.
2. I understand the rebate offer is limited to residential customers on a residential rate. The energy-efficient refrigerator must be installed in a residential dwelling within the BC Hydro or City of New Westminster service areas.
3. A rebate cheque is generally mailed within 10–12 weeks unless your Application is selected for verification, which may result in additional processing time.
4. Refrigerator must be ordered, purchased and paid for in full between **January 1, 2012 and June 30, 2012** and the rebate application must be submitted to BC Hydro within **90 days** of the refrigerator purchase in order to qualify for the rebate.
5. The newly installed refrigerator must be a model included on the "Qualifying Products List" found at [bchydro.com/saveboth](http://bchydro.com/saveboth).
6. Any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor dealer and/or installer, are separate and distinct from this Program. BC Hydro will not be responsible for any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor, dealer and/or installer, or the administration thereof.
7. Only one application for each appliance type (i.e. clothes washer, refrigerator, dishwasher and freezer) will be accepted for each individual household/suite/rental unit.
8. Customers who have received a rebate for their qualified ENERGY STAR refrigerator from the BC Hydro Power Smart New Home program are not eligible for an additional refrigerator rebate under the Power Smart Appliance Rebate Program.
9. Application forms must be accurately and fully completed and must be submitted to BC Hydro with all information and copies of all supporting receipts with respect to the refrigerator for which the Customer is claiming a rebate. Completed application forms and copies of receipts must be received (or postmarked) no later than 90 days after appliance purchase date as is evidenced by the corresponding sales receipt. BC Hydro will not be responsible for any late, lost, incomplete, illegible, misdirected, stolen, delayed, damaged, destroyed application forms, or otherwise failures or circumstances affecting, disrupting or corrupting the Program. Any application forms that are incomplete or tampered with may be voided by BC Hydro.
10. Only those refrigerator purchases that fall within the announced Program deadlines will be considered by BC Hydro for rebate eligibility.
11. BC Hydro reserves the right to audit and evaluate the newly installed refrigerator at the residence at any reasonable time for verification of the purchase and installation prior to issuing a rebate. A rebate may not be paid if an inspection or evaluation is refused or upon discovery of any failure to comply with any requirement of the Program.
12. The Customer agrees that the selection, purchase, installation and ownership/maintenance of the refrigerator listed in the application form are its sole responsibility and that the provider(s) of same is/are not affiliated with BC Hydro or any of its Power Smart programs. The Customer understands that BC Hydro makes no representation or warranty, whether expressed or implied in respect of any such appliances, services or measures that the Customer has chosen and applied a rebate for. The Customer agrees that BC Hydro has no liability concerning any estimated energy savings of any appliances, services or measures, and/or the installation, performance, use or fitness, of the same for the Customer's purpose.
13. The Customer is responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections in relations to appliances, products or equipment installed.
14. BC Hydro's decisions relating to the Program, including without limitation product acceptability, customer eligibility and amount of rebate, shall be final and binding and not subject to appeal.
15. BC Hydro reserves the right to change or terminate the Program at any time without notice. A completed eligible application received prior to a change or termination of the Program will be administered in accordance with the Program as it existed effective as of the date of the Rebate Application.
16. By applying for this offer, the Customer acknowledges that BC Hydro or one of its agents may contact the Customer in the future to participate in a survey regarding this program.
17. BC Hydro is collecting your personal information on this form for the purpose of processing your application for the appliance rebate. BC Hydro administers the Power Smart Appliance Rebate Program and related activities in furtherance of BC Hydro's energy conservation mandate and obligations under the *Clean Energy Act* and the *Utilities Commission Act*. If you have any questions regarding the Power Smart Appliance Rebate Program, and/or the information collection undertaken on this form, please contact the BC Hydro Power Smart Residential Programs Confidentiality and Privacy information Help Desk at **1 877 209 2999**. Please note that this telephone number is for privacy concerns only, if you are calling regarding a general question or inquiry for a Power Smart program, please call **604 224 9376** or outside of the lower mainland **1 800 224 9376**.