

## PRODUCT INCENTIVE PROGRAM

# KEY PROGRAM POLICIES

Here is a list of the Product Incentive Program's key program policies to keep in mind when applying for your incentive:

- BC Hydro business customers or residential strata customers (applying for projects in common areas only) are eligible for the Product Incentive Program.
- Projects must meet the minimum criteria of \$50 total financial incentives per application.
- Only use approved products as identified in the BC Hydro e.Catalog online at [bchydro.com/ecatalog](http://bchydro.com/ecatalog).
- This program is only open to BC Hydro Commercial customers (on commercial tariff) and Residential Stratas (common areas only). Private homes, home-based businesses and other Rate 1101 accounts are not eligible. If you are unsure of your eligibility call the Power Smart Helpdesk at **1 866 522 4713** to confirm before purchasing product.

## INSTALLATION STANDARDS

- Ensure that you follow BC Hydro's installation standards and use qualified installers. The Power Smart Alliance is available to refer you to approved contractors.
- Installations in new construction projects are not eligible for incentives under this program.
- Buildings must be at least 6 months past occupancy permit date in order to be eligible for the program.

## ONLINE APPLICATION

- Only the BC Hydro account holder or legal registered owners of the property are eligible to receive incentive cheques.
- To avoid a delay in the processing of your application, ensure the legal company name matches the name on your BC Hydro account.
- You have **120 days** from the date you purchased the eligible products to install them and submit your online application to BC Hydro.

## SUPPORTING PAPERWORK

- To avoid processing delays, submit invoices which clearly show the following information:
  - o Manufacturer's model numbers
  - o Quantities
  - o Installation address
  - o Product Incentive Program project number
- Information on the invoice must match the products in the application. If changes have been made, the application must be updated before it is submitted by the customer.
- For projects requiring a permit under the BC Electrical code, a permit must be obtained and a copy submitted to BC Hydro in order to be eligible for an incentive payment. Permits are required for all hardwired projects or if required by local/provincial codes. Customers may only be exempted from this requirement if they have a signed letter from the local electrical inspector stating a permit is not required.



## CONTACT US

If you're interested in finding out more about how you can make your business even more energy-efficient and potentially receive financial incentives through the Product Incentive Program, call us today at **1 866 522 4713** or visit [bchydro.com/incentives](http://bchydro.com/incentives).