

How to Handle BCTC Info: a Survey on the Standards of Conduct

December 8, 2005

Some BC Hydro employees receive information from BC Transmission Corporation (BCTC) as a part of their regular duties. How to handle this potentially sensitive information is governed in our Standards of Conduct (SOC) policy.

A survey is now being conducted to determine our knowledge and understanding of the SOC. The Compliance Office will contact approximately 400 randomly selected employees to participate.

"There is no pass or fail and no employment consequences to the responses given," says **Frederick Metcalfe**, Director of Compliance. "Strong participation is the only accurate way to assess the effectiveness of communications and training, and provide opportunities for improvements."

In November 2004, we announced the creation of the SOC which was approved by the BC Utilities Council (BCUC) on January 27, 2005. This replaced the 1998 SOC to ensure employees of our former Grid Operations group maintained confidentiality of information.

The SOC is different from the Code of Conduct. The Code concerns ethical behaviour and conflict of interest. The SOC concerns the confidentiality of non-public BCTC information. However, the SOC policy and the Code of Conduct do tie together.

All employees need to be aware of the SOC. Employees receiving confidential non-public BCTC information (Engineering, Field Services, Property Services and Aboriginal Relations and Negotiations), or support those who do, and those involved in electricity marketing (Powerex) or transmission transactions (Generation Operations, Integrated Operations and P3M) need specific training in the SOC and their responsibilities. So far this year, close to 1,800 BC Hydro employees and contractors have completed the SOC training.