

How to Apply the Standards of Conduct when Handling Transmission Information

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Do you handle transmission information as part of your job? Then you need to be trained on our Standards of Conduct (SOC) policy.

If you provide services to BC Transmission Corporation (BCTC), support those who do, or are involved in electricity marketing or transmission transactions, you need to know how to treat non-public transmission information you may receive.

The SOC allow us to receive information from BCTC to perform services under agreements between our two companies and help manage our generation facilities while ensuring that this information is not shared with those who could use it to gain a market advantage.

BC Hydro staff with access to non-public transmission information must not share that information with anyone except those who require it to perform work under the agreements with BCTC. Specifically, employees involved in electricity marketing or transmission transactions must not have access to this information (the “no conduit” rule) except as permitted under the SOC.

While all staff need to be aware of the SOC, those who provide services to BCTC (“Affected employees”), those who support them (“Support employees”) and those involved in electricity marketing or transmission transactions (“Marketing employees”) are required to complete annual training on the SOC .

With the reorganization now complete, you may have a new role, new responsibilities or your department moved to a new business group. See the organizational chart to find out if you require SOC training.

If you require training or you last took it more than a year ago, see the SOC Compliance Office intranet page for links to the training materials. The SOC Compliance Office will be following up with staff and their managers who need to complete the required training in order to keep in compliance with the policy.

The SOC are different from our Code of Conduct. The Code of Conduct concerns ethical behaviour and conflicts of interest, while the SOC concern the confidentiality of non-public transmission information.