

SCHEDULE 4.3

ADDITIONAL SCHEDULED SERVICES

This Schedule 4.3 is an appendix to the AMSA. Any capitalized terms not otherwise defined herein shall have the meaning set forth in the AMSA.

This Schedule 4.3 applies solely to events, acts and omissions occurring prior to the AMSA Commencement Date, and has no further effect with respect to events, acts and omissions following the AMSA Commencement Date.

The following table sets forth the Additional Scheduled Services and identifies for each either the price applicable to such Additional Scheduled Service or the pricing methodology to be used to determine pricing at the time of the applicable Change Order Request. For Additional Scheduled Services subject to volume-based pricing, the Parties will apply existing Billing Units or mutually designate new Billing Units as necessary. Each applicable Billing Unit shall consist of either Base Band Charges or Base Unit Charges, as each is defined in Schedule 10.1 to the AMSA, or such other Billing Units as the Parties may implement pursuant to the Permanent Pricing Methodology set forth in Schedule 10.1. Upon receipt of a Change Order Request for an Additional Scheduled Service subject to volume-based pricing, the Parties will cooperate to (i) determine the appropriate compensation framework based on the Permanent Pricing Methodology, (ii) establish the cost baseline and appropriate Billing Units for the requested Additional Scheduled Service, (iii) map the cost baseline to the agreed-upon Billing Units and (iv) establish the baseline consumption volumes, resulting unit prices and volume bands around such unit prices. If appropriate, the Parties will also establish an appropriate interim pricing to govern transition of Additional Scheduled Services to ABSBC.

For Additional Scheduled Services subject to project-based pricing, the Parties will mutually agree upon the appropriate pricing and payment mechanism best suited to the circumstances of the particular Change Order Request. Project-based pricing is intended to compensate ABSBC for the one-time delivery of specified services; *provided, however*, that if ABSBC is required to perform continuing maintenance or other ongoing responsibilities, then an appropriate volume-based pricing mechanism would be introduced in respect of ABSBC's continuing performance.

ABSBC's provision of Additional Scheduled Services pursuant to Section 4.3 of the AMSA and this Schedule 4.3 shall be included for the purposes of determining BCH's compliance with the Minimum Aggregate Spend.

Additional Scheduled Service	Pricing Methodology
<i>I. Finance</i>	
<p>A. Business Support Services for the Lines of Business – ABSBC would provide the General Accounting function to the LOBs including capabilities for financial analysis, project accounting and asset accounting.</p>	[Redacted]
<p>B. Corporate finance functions for BCH Corporate – ABSBC would provide select finance functions to BCH Corporate including capabilities for planning & budgeting control, cash management and corporate allocations.</p>	[Redacted]
<i>II. Supply Chain.</i>	
<p>A. Materials Management Business Unit (MMBU) – ABSBC would provide this entire function to BCH including capabilities for materials purchasing and logistics, logistics operations, materials support and investment recovery & disposal.</p>	[Redacted]
<p>B. Fleet Services – ABSBC would provide this entire function to BCH including vehicle repair & maintenance programs, vehicle leasing programs, vehicle acquisition programs, vehicle outfitting services, vehicle disposals, vehicle design & engineering services, and fleet management services.</p>	[Redacted]
<i>III. Information Technology.</i>	
<p>A. Data/Voice Integration – ABSBC would deliver voice traffic over TCP/IP, providing the opportunity to consolidate voice and data trunk lines and reduce overall carrier costs.</p>	[Redacted]
<p>B. LOB IT Integration – ABSBC would consolidate the IT delivery component of the LOB Business Information Services (BIS) groups into the ABSBC’s IT function (e.g. BIS groups for Generation, Powerex, GridOps)</p>	[Redacted]

Additional Scheduled Service	Pricing Methodology
<p>C. EMS Support – ABSBC would integrate select IT responsibilities from the Telecontrol group (e.g., EMS) into the ABSBC’s IT function to support Grid Operations.</p>	<p>[Redacted]</p>
<p>IV. <i>Human Resources.</i></p>	
<p>A. Retained Corporate & LOB Transactional Functions – ABSBC would integrate select functions currently retained by BCH into the ABSBC’s HR function. ABSBC would then provide these functions to BCH Corporate and the LOBs. These functions include capabilities for overseeing administrative and transactional tasks that support performance management processes, compensation administration programs and other programs currently retained by BCH Corporate and/or the LOBs.</p>	<p>[Redacted]</p>
<p>B. Learning Development, Delivery & Administration – ABSBC would integrate all learning functions currently retained by BCH Corporate and/or the LOBs into the ABSBC’s HR function. ABSBC would then provide these functions to BCH Corporate and the LOBs. These functions include capabilities for skills training and professional development.</p>	<p>[Redacted]</p>
<p>V. <i>Northstar Customer Service Enhancements.</i> Enhancements and modifications to CIS to improve its efficiency and capabilities. ABSBC will, in its discretion, prioritize and determine the scope of such enhancements and modifications to be completed by ABSBC to enable it to satisfy its obligations set forth in Section 2.4 of <u>Schedule 10.1</u> (discounts in respect of CIS). Such enhancements and modifications may include, without limitation the following:</p> <ul style="list-style-type: none"> • Operational Efficiencies; • Expanded telephony; • Customer segmentation; • Data Warehousing; and • Improved leverage and use of EAI interface architecture. 	<p>[Redacted]</p>

Additional Scheduled Service	Pricing Methodology
<p><i>VI. Northstar Additional Capabilities.</i> Enhancements and modifications to CIS to add certain additional functionality to improve potential utilization of CIS by multiple clients of ABSBC. BCH and ABSBC will mutually agree on and document the scope of such additional functionality, which functionality may include, without limitation, the following:</p> <ul style="list-style-type: none"> • Multi-service and multi-client capabilities; • “Gasification” of non-company specific functionality; • Maximized use of EAI interface architecture; and • New Westminster functionality as appropriate for the CCS to be potentially implemented by third party clients. 	<p>[Redacted]</p>
<p><i>VII. Consulting Services.</i> General consulting services to BCH’s Lines of Business.</p>	<p>[Redacted]</p>