



Attachment B: Appendix B1.6

Operating Level Agreement

IT Security

Document Change Management

Version	Date	Short Description
7.0	Nov 25, 2005	BC Hydro Review and Edits
8.0	Nov 25, 2005	BC Hydro Review and Edits
9.1	Dec 01, 2005	GBurnell Review and Edits
9.2	Dec 02, 2005	Senior Management Review – ANightingale, GJones, BWhite, GClare, DGibbons, GBurnell, PKing
9.3	Dec 03, 2005	Review and Edits, DJang, PKing
9.4	Dec 05, 2005	Edward - confirm with Seiki and Norman, with final comments by Tuesday, Dec. 6 th Edward – confirm language re: security investigations by Tuesday, Dec. 6 th
10	Dec 6, 2005	BC Hydro edits N Tsui and E Haboly. Changes in joint meeting.
11	Dec 15, 2005	Final version. Approved by Edward H and Patrick K.

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1.0 General Overview

This Operating Level Agreement (“OLA”) is an Appendix to and forms part of, Schedule 4.2 to the AMSA. For the purposes of this OLA, “the Agreement” shall mean the AMSA, “BC Hydro” shall mean BCH, and “ABSU” shall mean ABSBC.

1.1 OLA Period

This OLA remains in effect for the duration of the Agreement.

1.2 OLA Review and Revision

The OLA may be reviewed at any time, and will be reviewed at least annually. The OLA will be changed through the Change Order Request (“COR”) process of the Agreement.

1.3 OLA Interpretation and Application

This OLA shall be interpreted and applied as described in section 2.7 of this Schedule 4.2 to this Agreement.

2.0 Contact Information

2.1 OLA Administrative Contact Information

The OLA owner manages this OLA and is the review point of contact. The business owner defines the requirements and receives operational reports.

2.1.1 BC Hydro Administrative contacts

OLA Owner	Business Owner
BC Hydro – OCIO OCIO – Contract Manager Edward Haboly 7-4408	BC Hydro – OCIO Security Manager Seiki Harada 7-3550

2.1.2 ABS BC Administrative contacts

OLA Owner	Business Owner
ABS BC – Service Mgmt IT Contract Manager David Gibbons 7-3285	ABS BC – IT Outsourcing Senior Manager Barry White 7-3513

2.2 Administrative Contact Change

BC Hydro and ABS BC can change their administrative contacts from time from time by notifying the other party.

3.0 ABS BC Roles and Responsibilities

[Redacted]

3.1.1 Security Management

[Redacted]

3.1.2 Virus Protection of Desktop

[Redacted]

3.1.3 Operational Security Management and Maintenance Elements

[Redacted]

4.0 BC Hydro Roles and Responsibilities

[Redacted]

5.0 OLA Reporting

5.1 Reports

[Redacted]