

<b>Peace River Regional District</b> Information Request No. <b>2.1.1(a)</b> Dated: <b>September 8, 2006</b> British Columbia Hydro & Power Authority Response issued <b>September 18, 2006</b>	Page 1
British Columbia Hydro & Power Authority <b>BC Hydro F07/08 Revenue Requirements Application</b>	<b>Exhibit: B-16</b>

- 1.0** BC Hydro's response to PRRD Information Request 1.8.1 indicated that while the actual FTE's in the Field Services Group in the Interior Region was 358.2; the actual head count at March 31, 2006 was 305 and there were 32 unfilled vacancies. PRRD considers that it is essential to maintain staffing levels in Field Services in order to provide adequate customer service and to ensure reliability targets are met.

Note: the Peace River Regional District includes the communities of Chetwynd, Tumbler Ridge, Hudson's Hope, Dawson Creek, Pouce Coupe, Taylor, Fort St John and surrounding rural areas. This generally describes the area concerned where a question refers to "Peace River District".

- 2.1.1(a) Please provide an update on the latest actual headcount in the Interior Region.

**RESPONSE:**

**The actual headcount at August 31, 2006 was 313.**

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2.1.1(b) Please provide BC Hydro's staffing plan to fill the noted vacancies and maintain a full head count in future.

**RESPONSE:**

To address vacancies and maintain staffing levels BC Hydro's plan, in general, is as follows:

- **Continue and enhance the existing apprenticeship and training programs for new workers;**
- **Continue to aggressively search for qualified workers from other parts of Canada;**
- **Provide appropriate incentives to existing workers to remain in less desirable locations; and**
- **Expand the pool of potential new workers through the use of outreach programs.**

**Sections 5-4 and 5-5 of the F07/F08 RRA details the initiatives BC Hydro is implementing in order to address its workforce needs.**