

QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's *Performance Metrics And Penalties – Study For Transmission Service Requsts* Business Practice, BC Hydro is posting the quarterly metrics for 1 July 2011 to 30 September 2011.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
13	4	0	0	0

Start date on the AB – BC and AB – BPAT studies will be delayed until the study of another request in higher queue priority is complete.

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC – AB path is suspended.

Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time	No. of new SISA	No. of SISA	% of SISA	No. of SISA		
(calendar days) from	delivered to	delivered to	delivered to	executed		
Deemed Completed	Customers	Customer > OATT	Customer > OATT	by Customer		
Application to delivery		Timeline	Timeline			
of SISA						
19	0	1	12.5	0		
19	0	!	12.5	9		

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost (\$) of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost (\$) of
·	> OATT	> OATT	ÖATT	completed >	(Receipt of	SIS
	Timeline	Timeline	Timeline due	OATT Timeline	executed SISA to	
			to Customer	due to customer	delivery of SIS)	
			action	action		
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Start date on the AB – BC and AB – BPAT studies will be delayed until the study of another request in higher queue priority is complete.

Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Pro	3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost (\$) of SIS	
1	0	0	0	0	36	56,000	



A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			