

**QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS**

Pursuant to BC Hydro’s *Performance Metrics And Penalties – Study For Transmission Service Requests Business Practice*, BC Hydro is posting the quarterly metrics for 1 January 2014 to 31 March 2014.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

**3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

**3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

**3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
1	1	0	0	1

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing Time

No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time

No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time

No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
2	2	100	2	727	727	\$150,000

**A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates**

**3.3 Service Requests withdrawn from SIS Queue**

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

**B. Point-to-Point Transmission Service Study Metrics – Affiliates**

**3.3 Service Requests withdrawn from SIS Queue**

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

**C. Network Integration Transmission Service Study Metrics - Affiliates**

**3.3 Service Requests withdrawn from SIS Queue**

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
2	1067	2

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
1	0	0	30	1