

QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro’s *Performance Metrics And Penalties – Study For Transmission Service Requests Business Practice*, BC Hydro is posting the quarterly metrics for 1 April 2014 to 30 June 2014.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
10	10	100	8	488	427	\$170,200

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn from SIS Queue

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn from SIS Queue

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer > OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT

No. of FS Completed	No. of FS completed > OATT Timeline	% of FS completed > OATT Timeline	No. of FS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed FSA to delivery of FS)	Average cost of recommended upgrades (\$K)
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT

No. of FS Completed	No. of FS completed > OATT Timeline	% of FS completed > OATT Timeline	No. of FS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed FSA to delivery of FS)	Average cost of recommended upgrades (\$K)
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT

No. of FS Completed	No. of FS completed > OATT Timeline	% of FS completed > OATT Timeline	No. of FS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed FSA to delivery of FS)	Average cost of recommended upgrades (\$K)
1	None	N/A	None	N/A	56	\$147,400