

**QUARTERLY POINT-TO-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS**

Pursuant to BC Hydro’s *Performance Metrics And Penalties – Study For Transmission Service Requests* Business Practice, BC Hydro is posting the quarterly study metrics for **July 1, 2023 to September 30, 2023**.

**Updated October 23, 2023.**

**Point-to-Point Transmission Service Study Metrics for Affiliates:**

**Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (Calendar Days) from Deemed Completed Application to delivery of System Impact Study Agreement (SISA)	N/A
Number of new SISA delivered to Customer(s)	0
Number of SISA delivered to Customer(s) > OATT Timeline	0
Number of SISA executed by Customer(s)	0

**SIS Processing Time**

Number of SIS in progress	0
Number of SIS Completed	0
Number of SIS Completed > OATT Timeline	N/A
Number of SIS completed > OATT Timeline due to Customer Action	N/A
Average time (Calendar Days) studies completed > OATT Timeline due to customer action	N/A
Average time (Calendar Days) Study Completion (Receipt of executed SISA to delivery of SIS)	N/A
Average cost (\$) of SIS	N/A

**Service Requests withdrawn from SIS Queue**

Number of requests withdrawn from SIS study queue	N/A
Average time (Calendar Days) from receipt of executed SISA to request withdrawn	N/A
Number of SIS withdrawn more than 60 days after receipt of executed SISA	N/A

**Point-to-Point Transmission Service Study Metrics for [Non-Affiliates](#):**

**Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (Calendar Days) from Deemed Completed Application to delivery of System Impact Study Agreement (SISA)	0 (Same day)
Number of new SISA delivered to Customer(s)	0
Number of SISA delivered to Customer(s) > OATT Timeline	0
Number of SISA executed by Customer(s)	0

**SIS Processing Time**

Number of SIS in progress	0
Number of SIS Completed	2*
Number of SIS Completed > OATT Timeline	2**
Number of SIS completed > OATT Timeline due to Customer Action	N/A
Average time (Calendar Days) studies completed > OATT Timeline due to customer action	N/A
Average time (Calendar Days) Study Completion (Receipt of executed SISA to delivery of SIS)	128**
Average cost (\$) of SIS	\$48k ***

**Service Requests withdrawn from SIS Queue**

Number of requests withdrawn from SIS study queue	N/A
Average time (Calendar Days) from receipt of executed SISA to request withdrawn	N/A
Number of SIS withdrawn more than 60 days after receipt of executed SISA	N/A

\*The two SIS's were performed as one combined study, and the results are delivered in a single report.

\*\*Timeline extended in discussion and in agreement with the Customer.

\*\*\*The average cost reflects the cost of one report for both SIS's.

Note that Pursuant to BCUC Order G-103-09 and G-110-8, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

**Network Integration Transmission Service (NITS) Study Metrics:**

**Processing Time from Deemed Completed Application to Tender of SIS Agreement**

Average time (Calendar Days) from Deemed Completed Application to delivery of System Impact Study Agreement (SISA)	0 (Same day)
Number of new SISA delivered to Customer(s)	0
Number of SISA delivered to Customer(s) > OATT Timeline	0
Number of SISA executed by Customer(s)	0

**SIS Processing Time**

Number of SIS in progress	1
Number of SIS Completed	0
Number of SIS Completed > OATT Timeline	N/A
Number of SIS completed > OATT Timeline due to Customer Action	N/A
Average time (Calendar Days) studies completed > OATT Timeline due to customer action	N/A
Average time (Calendar Days) Study Completion (Receipt of executed SISA to delivery of SIS)	N/A
Average cost (\$) of SIS	N/A

**Service Requests withdrawn from SIS Queue**

Number of requests withdrawn from SIS study queue	N/A
Average time (Calendar Days) from receipt of executed SISA to request withdrawn	N/A
Number of SIS withdrawn more than 60 days after receipt of executed SISA	N/A