

Integrated Resource Plan

Appendix 7F

**Public and Stakeholder Consultation –
Summary Report 2012**



BC Hydro
Integrated Resource Plan 2012
A Plan to Meet B.C.'s Future Electricity Needs
Consultation Summary Report
August 2012

Prepared by:

Kirk & Co. Consulting Ltd.
& Innovative Research Group Inc.
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Kirk&Co *Strategic Communications Public Consultation*

About Kirk & Co. Consulting Ltd.

Kirk & Co. Consulting Ltd. is recognized as an industry leader in designing and implementing comprehensive public and stakeholder consultation programs. Utilizing best practices in consultation, the firm designs consultation programs to maximize opportunities for input. Kirk & Co. works with polling firms to independently analyze and report on large volumes of public and stakeholder input.



About Innovative Research Group Inc.

Innovative is a nationally recognized research firm. All consultation input received by feedback form, written submission, online forum, and through Twitter was independently verified and analyzed by Innovative Research Group.

The views represented in this report reflect the priorities and concerns of consultation participants. They may not be representative of the views of the public and other stakeholders because participants self-selected into BC Hydro's Draft Integrated Resource Plan, Spring/Summer 2012.



BC Hydro Integrated Resource Plan Spring/Summer 2012 Consultation Summary Report A Plan to Meet B.C.'s Future Electricity Needs

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CD copy of materials

* Available by request

1. Introduction – BC Hydro’s Integrated Resource Plan

1.1 Overview

The Integrated Resource Plan (IRP) is BC Hydro’s plan for meeting B.C.’s electricity needs over the coming decades. It is guided by the government of British Columbia’s *Clean Energy Act*. BC Hydro renews its long-term plan at regular intervals. Recent updates to the plan include the 2006 Integrated Electricity Plan and the 2008 Long-Term Acquisition Plan. Once developed, the Integrated Resource Plan will be updated by BC Hydro at least once every five years.

BC Hydro addressed three key questions in the development of the IRP:

- 1 How much electricity will British Columbians need over the next 20 years?
- 2 What is the gap between existing supply and forecast demand?
- 3 How can BC Hydro close the electricity gap?

Options for closing the electricity gap were evaluated considering a number of factors, including technical specifications, cost, effect on provincial energy objectives, and environmental and economic development attributes, as well as First Nations, stakeholder, public and technical advisory input.

The draft IRP featured a set of 11 recommended actions within the areas of:

- Conserving More
- Building and Reinvesting More
- Buying More
- Preparing for Potentially Greater Demand

This report summarizes feedback received from the public and stakeholders during BC Hydro’s May/June 2012 consultation, *A Plan to Meet B.C.’s Future Electricity Needs: Reviewing the Draft Integrated Resource Plan*.

1.2 Consultation Process

The consultation process for the Integrated Resource Plan has included three phases:

Technical Review and Foundation for Integrated Resource Planning (Fall 2010)

In the first phase of developing the IRP, BC Hydro focused on assembling key pieces of technical data necessary to construct a plan, and sought input from selected First Nations and stakeholders with regard to the design of the consultation process. BC Hydro also worked with its Electricity Conservation and Efficiency Advisory Committee as it constructed options for energy conservation. An IRP Technical Advisory Committee was also established to assist BC Hydro by providing detailed technical advisory input and feedback.

Considering Our Clean Energy Future – Assessing and Evaluating Options (March/April 2011)

In March and April 2011, BC Hydro gathered public and stakeholder input for the development of the draft IRP. BC Hydro asked the public, First Nations and stakeholders to consider the topics that were being addressed in the IRP: BC Hydro's approach to conservation and efficiency, electricity generation options, electrification, planning transmission and export market potential. Input received through consultation was considered along with technical, financial, environmental and economic development input as BC Hydro evaluated alternatives and prepared the draft Integrated Resource Plan.

Reviewing the Draft Integrated Resource Plan (May/June 2012)

In this final phase, the public, First Nations and stakeholders were invited to provide feedback on the draft IRP. As part of this process, BC Hydro sought feedback on the 11 recommended actions of the Integrated Resource plan, including: Conserving More, Building and Reinvesting More, Buying More, and Preparing for Potentially Greater Demand.

BC Hydro will consider feedback received through this consultation along with technical, financial, environmental and economic development inputs when preparing the final IRP. The plan will be submitted to the provincial government by December 2012 for review.

2. Public and Stakeholder Consultation Overview (May/June 2012)

2.1 Purpose

The public and stakeholder consultation, A Plan to Meet B.C.'s Future Electricity Needs: Reviewing the Draft Integrated Resource Plan was held from May 28 to July 6, 2012. This phase of consultation incorporated public and stakeholder input from two previous phases of consultation: Technical Review and Foundation for Integrated Resource Planning (Fall 2010) and Considering Our Clean Energy Future – Assessing and Evaluating Options (March/April 2011). The spring/summer 2012 consultation was designed to seek feedback from the public and stakeholders about questions asked in reviewing the draft Integrated Resource Plan. A parallel First Nations consultation process was also conducted in spring 2011 and spring/summer 2012.

2.2 Consultation Questions & Recommended Actions

During the public and stakeholder consultation, BC Hydro sought feedback on the following set of recommended actions for meeting B.C.'s future electricity needs:

CONSERVE MORE

Reduce Energy Consumption

1 Conserve More:

- a) Increase our energy savings target to 9,800 gigawatt hours per year by 2020 (1,000 gigawatt hours more than the current plan) through conservation and efficiency programs, incentives and regulations.
- b) Explore more codes, standards and rate options for savings beyond the annual target of 9,800 gigawatt hours.

Encourage Less Consumption During Peak Demand Periods

- 2 Pursue voluntary conservation programs that encourage residential, commercial and industrial customers to reduce energy consumption during peak periods.

BUILD AND REINVEST MORE

Build the Site C Clean Energy Project

- 3 Build Site C to add 5,100 gigawatt hours of annual energy and 1,100 megawatts of dependable capacity to the system for the earliest in-service date, subject to environmental certification and fulfilling the Crown's duty to consult and, where appropriate, accommodate Aboriginal groups.

Take Advantage of Resource Smart Opportunities

- 4 Begin work to allow the sixth generating unit at Revelstoke Generating Station to be built by 2018, adding 500 megawatts of peak capacity to the BC Hydro system.
- 5 Continue to investigate and advance cost-effective Resource Smart projects to utilize the remaining untapped capacity within BC Hydro's existing hydroelectric system.

Combine Readily Available Resources to Meet the Short-Term Capacity Gap

- 6 Fill the short-term peak capacity gap from 2015 to 2020 with a combination of market purchases first, power from the Columbia River Treaty second, and extending the existing backup use of Burrard Thermal Generating Station, if required and authorized by regulation.

Reinforce Transmission

- 7 Reinforce the existing 500-kilovolt line from Prince George to Terrace to meet new demand on the north coast.

BUY MORE

Energy from B.C.-Based Clean Energy Producers

- 8 Develop energy procurement options to acquire up to 2,000 gigawatt hours per year from clean energy producers for projects that would come into service in the 2016 – 2018 time period.

PREPARE FOR POTENTIALLY GREATER DEMAND

Potential Additional Large Industrial Demand

- 9 Continue to work with Liquefied Natural Gas (LNG) developers to understand their electricity requirements, and keep options open until further certainty on future requirements can be established. Specifically:
 - Undertake work to maintain the earliest in-service date for a new 500-kV transmission line from Prince George to Terrace and Kitimat and from the Peace River region to Prince George.
 - Develop procurement options for additional clean energy resources, backed up by gas-fired generation (located only in the north coast, or in both the north coast and across the province) for electricity that could be delivered in the 2019 – 2020 time frame, should it be needed.
- 10 Continue to monitor the northeast natural gas industry and undertake studies to keep electricity supply options open, including transmission connection to the integrated system, and local gas-fired generation.

Peak Capacity Resources

- 11 a) Working with industry, explore pumped storage capacity options to reduce the lead time to in-service dates and to develop an understanding of where and how to site such future resources in the province, should they be needed.
- b) Working with industry, explore natural gas-fired generation options to reduce the lead time to in-service dates and to develop an understanding of where and how to site such future resources in the province, should they be needed.

2.3 Consultation Participation

There was a total of **877 participant interactions** during the Draft Integrated Resource Plan Consultation, spring/summer 2012:

- **366 people attended consultation events**
 - 243 people attended 13 stakeholder meetings
 - 92 people attended five open houses
 - 31 people attended two webinars
- **483 feedback forms were received** at stakeholder meetings, open houses, through the online feedback form, and through email and mail
 - 429 feedback forms were received online
 - 54 feedback forms were returned in hard copy
- **28 written submissions** were received through email, mail and phone

How Feedback Will Be Used

Input from this phase of public and stakeholder consultation will be considered by BC Hydro along with technical, financial, environmental and economic development inputs when preparing a final Integrated Resource Plan. The plan will be submitted to the provincial government by December 2012.

2.4 Consultation Methods

Consultation materials were available online at bchydro.com/irp from May 28 through July 6, 2012. Input and feedback were collected through the following methods:

2.4.1 Discussion Guide and Feedback Form

A 36-page consultation Discussion Guide and Feedback Form was offered to the public, First Nations and stakeholders as an overview of BC Hydro's draft Integrated Resource Plan. The Discussion Guide and Feedback Form was also available on the IRP website. The Discussion Guide provided readers with information about the following:

- How to participate and provide feedback into the draft Integrated Resource Plan public and stakeholder consultation
- Provincial energy goals that guide BC Hydro's resource plans, as set out in the *Clean Energy Act*
- Background information about previous phases of the Integrated Resource Plan consultations
- The Integrated Resource Planning process
- How BC Hydro is addressing B.C.'s future electricity needs
- Consultation topics – the 11 draft recommended actions for meeting future electricity needs

A 10-page feedback form was included at the end of the Discussion Guide. The form included questions to gather feedback about each recommended action item proposed in the IRP. It also included areas for additional comments following each consultation question so participants could include the reasons for their agreement or disagreement with each recommended action item. In addition, space was included at the end of the feedback form for additional open-ended comments.

Feedback was also gathered through:

- Stakeholder meetings
- Open houses
- Webinars
- Online feedback form
- Email
- Mail
- Phone

A copy of the Discussion Guide and Feedback Form can be found in Appendix 3 or online at bchydro.com/irp.

2.4.2 Online Consultation

As part of BC Hydro's province-wide public consultation, information about the consultation and opportunities to provide feedback were made available online using the following methods:

- **BC Hydro's IRP Website:** All consultation materials were available at bchydro.com/irp, including an online feedback form that could be completed and submitted directly from the IRP website
- **Online Feedback Form:** Of the 483 feedback forms received, 429 were received through the online feedback form
- **Social Media (Twitter):** Throughout the consultation period, approximately 830 people who follow BC Hydro's corporate Twitter account received tweets promoting links to consultation material at BC Hydro's IRP website, the online feedback form and the open house schedule

2.4.3 Stakeholder Meetings

243 people attended 13 stakeholder meetings in regional centres throughout the province.

BC Hydro held 13 stakeholder consultation meetings in regional centres throughout the province. The meetings were facilitated by Kirk & Co. Consulting Ltd., and were held on the dates below (listed in chronological order).

The stakeholder meetings were attended by BC Hydro IRP planning team and community relations representatives, and a Kirk & Co. Consulting Ltd. facilitator and note taker. At each meeting, BC Hydro planning team leads delivered a short presentation about the draft IRP and its recommended actions. The consultation Discussion Guide and Feedback Form was handed out to all meeting participants.

Meeting participants were given the opportunity and encouraged to provide their comments about the consultation topics/recommended actions and to ask questions of project staff in attendance. Key themes from each meeting are summarized in this report beginning on page 11.

Full meeting notes for each can be found in Appendix 5 or online at bchydro.com/irp.

Stakeholder Meeting Schedule

DATE	CITY	TIME
May 29, 2012	Vernon	10:30 a.m. – 12:30 p.m.
May 29, 2012	Kelowna	2:00 p.m. – 4:00 p.m.
May 30, 2012	Kamloops	10:00 a.m. – 12:00 p.m.
May 31, 2012	Cranbrook	1:00 p.m. – 3:00 p.m.
June 5, 2012	Prince George	1:00 p.m. – 3:00 p.m.
June 6, 2012	Fort St. John	2:30 p.m. – 4:30 p.m.
June 7, 2012	Surrey	1:00 p.m. – 3:00 p.m.
June 12, 2012	Vancouver	1:00 p.m. – 3:00 p.m.
June 13, 2012	Abbotsford	1:00 p.m. – 3:00 p.m.
June 14, 2012	Terrace	1:00 p.m. – 3:00 p.m.
June 19, 2012	Campbell River	1:00 p.m. – 3:00 p.m.
June 20, 2012	Victoria	1:00 p.m. – 3:00 p.m.
June 21, 2012	Castlegar	10:00 a.m. – 12:00 p.m.

2.4.4 Public Open Houses

92 people attended 5 open houses in regional centres throughout the province.

Five public open houses were held as part of the consultation. During each open house, participants engaged in one-on-one or small-group discussions with members of the BC Hydro IRP planning team. At all public open houses, participants were asked if they would like BC Hydro to hold a moderated question and answer period. At all sessions, participants declined the offer of a question and answer period, as their questions had been addressed through one-on-one interactions.

Consultation display boards that were used at the public open houses can be found in Appendix 4 or online at bchydro.com/irp.

Open House Schedule

DATE	CITY	TIME	LOCATION
June 5, 2012	Prince George	6:00 p.m. – 9:00 p.m.	Ramada Hotel Prince George
June 6, 2012	Fort St. John	6:00 p.m. – 9:00 p.m.	Quality Inn Northern Grand Hotel
June 12, 2012	Vancouver	6:00 p.m. – 9:00 p.m.	SFU Harbour Centre
June 14, 2012	Terrace	6:00 p.m. – 9:00 p.m.	Best Western Plus Terrace Inn
June 20, 2012	Victoria	6:00 p.m. – 9:00 p.m.	Hotel Grand Pacific

2.4.5 Webinars

31 people participated in two webinar meetings.

Two webinar meetings were offered as an alternative to an in-person meeting. BC Hydro IRP planning team and a Kirk & Co. Consulting Ltd. facilitator and note taker attended each webinar. A member of the IRP planning team delivered a short presentation about the draft IRP and consultation topics, and a PowerPoint presentation was shown onscreen to provide additional key information about each consultation topic. Webinar participants were reminded that the full version of the Discussion Guide and Feedback Form was available online.

Participants were given the opportunity to provide their comments and ask questions about the consultation topics through the webinar or live over a conference phone that was moderated by a telephone operator.

Full meeting notes from the webinars can be found in Appendix 5 or online at bchydro.com/irp.

2.5 Notice of Opportunities to Participate in Consultation

Public notice of opportunities to participate in the consultation was provided through a news release, newspaper advertising, email, phone calls, the BC Hydro website, social media (Twitter), a BC Hydro bill insert and the BC Hydro employee intranet.

- **Email Invitation:** More than 8,300 stakeholders received emails inviting them to, and reminding them of opportunities to participate in, stakeholder meetings, public open houses and webinars, and to submit feedback by completing a feedback form
- **Follow-up Phone Calls:** More than 8,000 phone calls were made as follow-up to the email invitations, inviting or reminding people about meetings
- **Advertising:** Print ads that included the complete open house schedule were placed in the following publications to notify the public and stakeholders of the consultation and to invite them to attend an open house, register for a webinar, read the Discussion Guide and complete a feedback form:
 - *Surrey Leader* – weeks of May 28 and June 4, 2012
 - *The Province* – weeks of May 28 and June 4, 2012
 - *Vancouver Sun* – weeks of May 28 and June 4, 2012
 - *Victoria Times Colonist* – weeks of June 4 and June 11, 2012
 - *Terrace Standard* – weeks of May 28 and June 4, 2012
 - *Prince George Citizen* – weeks of May 21 and May 28, 2012
 - *Alaska Highway News* – weeks of May 21 and May 28, 2012
 - *Northeast News* – weeks of May 21 and May 28, 2012
- **Bill Inserts and Newsletters:**
 - **For Generations newsletter (bill insert):** BC Hydro customers received a bill insert regarding the spring/summer 2012 Draft Integrated Resource Plan public and stakeholder consultation with their monthly bill in April and May 2012. Approximately 1.25 million residential customers received the insert, which included general information about BC Hydro’s Integrated Resource Plan and encouraged people to visit the project website for more information about the consultation.

Connected: Notification of the consultation was also included in *Connected*, BC Hydro’s electronic newsletter for customers. This went to approximately 19,000 BC Hydro customers in early June 2012.

Social Media: Those who follow BC Hydro’s corporate Twitter account received notifications throughout the consultation period, letting them know of ways to participate in the consultation, where and when public open houses were being held, reminders to complete the online feedback form, and how to access the information on the BC Hydro website.

3. Detailed Findings from Public and Stakeholder Consultation (Spring/Summer 2012)

The following overview provides a summary of input received through feedback forms that were returned during the consultation period (May 28 to July 6, 2012).

Innovative Research Group Inc., a professional market research firm, was commissioned by Kirk & Co. Consulting Ltd. to help design the consultation feedback form, host the online feedback form, and tabulate and analyze all feedback forms and written submissions received throughout the consultation period.

483 completed feedback forms were received between May 28 and July 6, 2012 (429 were received online and 54 in hard copy). In addition, **28 written submissions** were received and those responses were analyzed in conjunction with the tabulated feedback forms.

3.1 Stakeholder Meetings Key Themes Summary

The following represents the key themes from all of the stakeholder meetings held in regional centres throughout the province. It is important to note that this key theme summary represents a qualitative analysis of stakeholder meeting notes. A quantitative analysis of feedback forms is included later in this report.

Full meeting notes for each can be found in Appendix 5 or online at bchydro.com/irp.

KEY THEME SUMMARY

Caution regarding supply of energy to Liquefied Natural Gas Plants

Many participants wanted BC Hydro to proceed cautiously in its approach to supplying the proposed LNG plants with energy, in case the demand for electricity does not emerge. (A key theme at 7 meetings.)

Residential rates should not subsidize new industrial rates

Many participants did not want residential rates to subsidize the cost of new energy for large industrial users, including the proposed Liquefied Natural Gas plants. Participants indicated that they did not want residential rates to be affected due to increased industrial demand. (A key theme at 7 meetings.)

Maximize conservation

Some participants expressed a number of opinions regarding conservation. While many participants expressed a desire to maximize conservation by creating more initiatives and programs, including more municipal programs, some questioned whether BC Hydro's goals are achievable. (A key theme at 6 meetings.)

Preference for Liquefied Natural Gas Plants to self-generate electricity

Some participants recommended that the proposed LNG plants self-generate electricity using natural gas, rather than obtain their energy supply from BC Hydro and increase demand on the system. (A key theme at 6 meetings.)

Interest in the role of Independent Power Producers

Some participants were interested in the role of Independent Power Producers in relation to the BC Hydro system. In particular, they were interested in the costs of buying power from Independent Power Producers compared to the cost of hydroelectricity, in the procurement process to obtain more energy, and in the reliance on Independent Power Producers in the future. (A key theme at 5 meetings.)

KEY THEME SUMMARY (continued)

Mixed opinions about voluntary time-of-use rates

Some participants supported the utilization of time-of-use rates as a means of encouraging conservation, and encouraged BC Hydro to recommend them to the government. However, some participants had reservations about voluntary conservation programs and suggested that BC Hydro be transparent if it was considering time-of-use rates. (A key theme at 3 meetings.)

Utilization of more clean energy resources and renewable energy supplied by Independent Power Producers

Some participants were interested in the use of more clean energy resources, and had questions and suggestions regarding geothermal, run-of-river, solar, tidal and wave-generated power. (A key theme at 3 meetings.)

Requests for more regional and local generation

Some participants expressed a desire for greater regional and local generation utilizing energy sources closer to users, partly to offset any losses of electricity through long transmission routes. (A key theme at 2 meetings.)

3.2 Stakeholder Meeting Key Themes

The following represents the key themes from each of the stakeholder meetings held in regional centres throughout the province. It is important to note that this key theme summary represents a qualitative analysis of stakeholder meeting notes. A quantitative analysis of feedback forms is included included, starting on page 16.

MEETING DETAILS	KEY THEMES
<p>Vernon Stakeholder Meeting May 29, 2012</p>	<ul style="list-style-type: none"> • Some participants asked BC Hydro to consider charging higher rates to large industrial customers to allow for lower rates to residential customers and asked BC Hydro to consider charging new commercial and industrial customers a higher rate to reflect the higher cost of generating new energy. • Some participants asked BC Hydro to consider building more energy generation close to where energy demand originates. • Some participants asked BC Hydro to be cautious about how much energy generation it invests in to serve proposed LNG plants, in case the LNG demand does not materialize.
<p>Kelowna Stakeholder Meeting May 29, 2012</p>	<ul style="list-style-type: none"> • Some participants expressed concern that BC Hydro is planning to provide electricity to LNG plants instead of demanding that LNG plants provide their own power with natural gas. • Some participants said that BC Hydro should give more consideration and put greater emphasis on geothermal and solar generation, instead of more traditional generation forms such as gas and hydro. • Some participants expressed a desire for BC Hydro to consider more distributed generation of power, and to generate and deliver energy supply by region, with options that were a good fit for the specific regions.

MEETING DETAILS	KEY THEMES
<p>Kamloops Stakeholder Meeting</p> <p>May 30, 2012</p>	<ul style="list-style-type: none"> • Some participants expressed concern that the two-tier residential rate penalizes those who do not have a secondary energy option, such as gas. • Some participants expressed strong reservations about pursuing voluntary conservation to reduce consumption during peak periods. Most participants said they want BC Hydro to be transparent if it is considering any form of time-of-use rates. • Some participants said BC Hydro needs to prioritize transmission upgrades in the North Thompson because transmission limitations are creating constraints on new industry in that region. They indicated that the consideration of transmission improvements in northern B.C. shows a quicker response to business development in those regions. • Some participants were concerned that bulk discount rates to new and large industrial users such as LNG would result in residential ratepayers subsidizing these industries; participants suggested that LNG self-supply its power needs. • Some participants were concerned that BC Hydro conservation programs are being reduced, which could impede BC Hydro in meeting its conservation targets.
<p>Cranbrook Stakeholder Meeting</p> <p>May 31, 2012</p>	<ul style="list-style-type: none"> • Many participants, both businesses and residential, spoke in support of time-of-use rates and asked BC Hydro to urge government to consider measures that would provide incentives for off-peak use and increased conservation. • There was a lot of interest among participants in the challenge of meeting the load/demand requirements of the LNG plants, questions regarding the role of industry in covering costs, and questions about contingency planning if planned pipelines are delayed or cancelled. • Several participants were interested in the extent to which BC Hydro is considering regional or local generation. • A number of participants had questions about BC Hydro’s plans for Independent Power Producers (IPPs) and the cost of these sources versus the BC Hydro system.
<p>Prince George Stakeholder Meeting</p> <p>June 5, 2012</p>	<ul style="list-style-type: none"> • Some participants expressed an interest in getting additional specific information about commercial and industrial conservation programs. • Some participants expressed an interest in the forecasted increase in demand from LNG and whether BC Hydro has flexibility built into its plan so that energy and capacity investments can be appropriately scaled back if LNG demand for energy does not emerge. • Some participants asked BC Hydro to consider incentivizing more efficient private sector gas-fired generation. • Some participants expressed concern that LNG will be shipped to Asia to capture current high prices for gas, but at the cost of not utilizing this same natural gas to fill the energy and capacity demand for gas in B.C.

MEETING DETAILS	KEY THEMES
<p>Fort St. John Stakeholder Meeting</p> <p>June 6, 2012</p>	<ul style="list-style-type: none"> • Many participants expressed support for greater conservation through time-of-use rates. Several people expressed the belief that rates should more accurately reflect the cost of supply. • Several participants asked about the current amount of spill at the Peace River facilities and questioned whether the lost opportunity is a result of obligations to run-of-river contracts. • Some participants asked BC Hydro to consider incentivizing more efficient private sector gas-fired generation. • There were a number of questions about planning for LNG load, why the producers would not be required to use gas instead of electricity, and the amount of risk in the IRP based on the LNG requirements.
<p>Surrey Stakeholder Meeting</p> <p>June 7, 2012</p>	<ul style="list-style-type: none"> • Some participants expressed an interest in knowing whether LNG plants will self-supply their electricity demands. • Some participants expressed concern that IPPs produce energy at a higher cost than BC Hydro can produce, even through Site C and other BC Hydro generations and upgrades. • Some participants said that BC Hydro should have industry such as LNG and mining pay more for their energy than current industrial rates, in order to pay for the higher cost of new electricity and capacity generation. • Some participants suggested that BC Hydro develop pump storage and gas-fired generation instead of procuring private developers to produce these generating facilities.
<p>Vancouver Stakeholder Meeting</p> <p>June 12, 2012</p>	<ul style="list-style-type: none"> • Some participants expressed an interest in the pricing of new supply and whether proposed LNG plants would pay all or some of the cost of new supply. • Some participants expressed an interest in knowing how soon BC Hydro would implement a procurement process to purchase new IPP energy. Some said the execution of IPP projects being built and online by 2016 – 2018 was optimistic. • Some participants expressed an interest in knowing more about IPPs and how BC Hydro will utilize potential energy and capacity.
<p>Abbotsford Stakeholder Meeting</p> <p>June 13, 2012</p>	<ul style="list-style-type: none"> • There were no key themes raised in this meeting
<p>Terrace Stakeholder Meeting</p> <p>June 14, 2012</p>	<ul style="list-style-type: none"> • Several participants questioned the focus on LNG in the plan, and wondered why the LNG proponents are not planning to self-supply as they are in other parts of the world. This discussion led to questions about taxpayer subsidies, potential impact on residential rates, proponent cost sharing of infrastructure, and contingencies if the LNG projects do not move ahead. • Several participants questioned the timing/urgency to double the Kitimat transmission line when the first two LNG projects are not scheduled to be online until 2016. Some participants felt that the timing of the upgrades relative to contract talks might enable Alcan to continue its practice of selling power out of the province.

MEETING DETAILS	KEY THEMES
<p>Campbell River Stakeholder Meeting</p> <p>June 19, 2012</p>	<ul style="list-style-type: none"> • Several participants were interested in BC Hydro programs that would encourage municipalities to conserve more energy. • Some participants mentioned Vancouver Island’s potential for tidal/wave power and asked that BC Hydro look at this more seriously.
<p>Victoria Stakeholder Meeting</p> <p>June 20, 2012</p>	<ul style="list-style-type: none"> • Several participants asked why the IRP did not offer more support for local conservation initiatives and innovative generation programs. • Some participants acknowledged BC Hydro conservation incentives for large growing businesses but suggested that the programs could be improved by providing greater rate stability and a better working process. • Some participants raised concern about several constraints to BC Hydro dictated by the <i>Clean Energy Act</i>, such as restricting the use of Burrard Thermal and the requirement to be self-sufficient by 2016.
<p>Castlegar Stakeholder Meeting</p> <p>June 21, 2012</p>	<ul style="list-style-type: none"> • Some participants wanted to know that BC Hydro was exploring all available options for meeting demand, including maximizing demand-side management opportunities and looking at all clean options for domestic power generation. • Some participants expressed concern about BC Hydro being required to provide electricity for the emerging Liquefied Natural Gas industry. Some participants indicated they would prefer this power be used for domestic needs, rather than to liquefy B.C.’s natural gas for export. • Some participants were interested in the amount of power that BC Hydro is planning to buy from Independent Power Producers, and how that electricity source fits with the BC Hydro system. Some participants expressed concern about the lack of capacity produced by small hydro projects, and that they tend to produce electricity in the spring, when the BC Hydro reservoirs tend to be full.

3.3 Webinars Key Themes

The following represents the key themes from each of the webinar meetings. It is important to note that this key theme summary represents a qualitative analysis of meeting notes.

MEETING DETAILS	KEY THEMES
<p>Webinar June 19, 2012</p>	<ul style="list-style-type: none"> • Some participants were interested in learning the details behind BC Hydro’s load forecast, and how it compares to previous load forecasts that BC Hydro has made. • There was some interest expressed by participants in discussing resource options, and how BC Hydro was planning to rely on power produced by Independent Power Producers in the future.
<p>Webinar June 26, 2012</p>	<ul style="list-style-type: none"> • Some participants raised questions and concerns about the recommendation to proceed with Site C. • Some participants questioned whether BC Hydro could achieve the conservation target that is included in the draft IRP. • Some participants were concerned that the increase in demand for energy and capacity created by proposed LNG projects may not be realistic.

3.4 Feedback Forms

Feedback form results are shown graphically in the following summary. Key themes from the Additional Comments section that was below each question in the feedback form are also shown. The number of participants who responded to each question is indicated below each graphic. Totals may not add up to 100%, due to rounding.

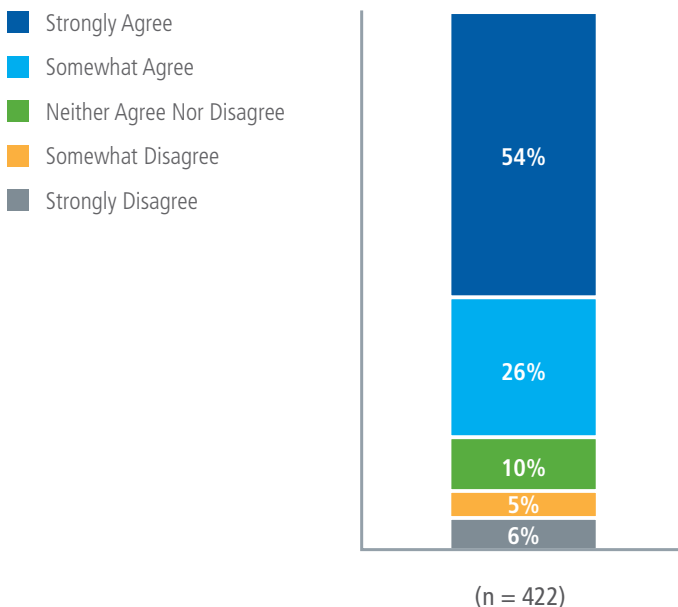
CONSERVE MORE

Reduce Energy Consumption

Q1a BC HYDRO RECOMMENDS CONSERVING MORE BY:

- Increasing our energy savings target to 9,800 gigawatt hours per year by 2020 (1,000 gigawatt hours more than the current plan) through conservation and efficiency programs, incentives and regulations. (Question is as it appears in the Discussion Guide on page 24.)

a) Please indicate your level of agreement with this recommendation.



- 80% of participants who responded "agreed" (strongly or somewhat) with increasing the energy savings target by 1,000 gigawatt hours through conservation and efficiency programs, incentives and regulations.
- 11% of participants "disagreed" (strongly or somewhat) and 10% held a neutral opinion.

Q1a TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 322)

The following were the most commonly mentioned themes.

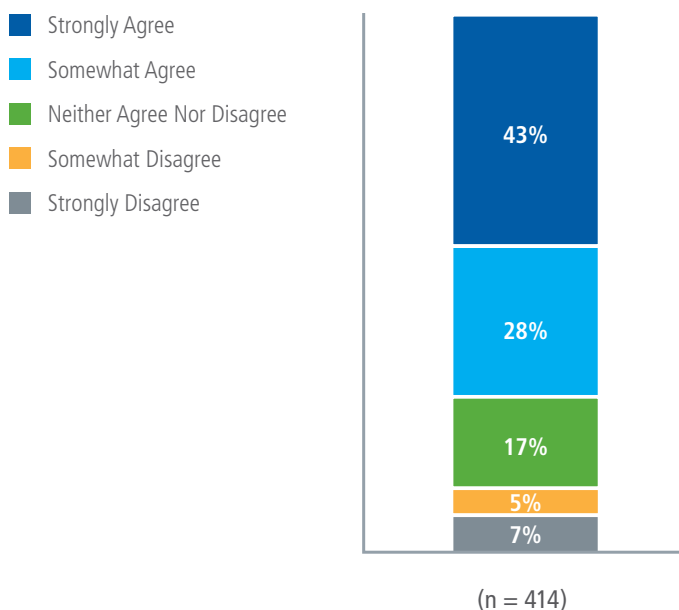
	#
Agree	257
Conservation is the best choice overall/the best choice for sustainability	72
We are wasteful with resources	29
We need to reduce usage	19
This is a great idea, depending on the cost of the change	16
This is common sense	16
This is a good choice for the environment	12
Incentives are good motivators	12
The target is too low	10
Neither Agree nor Disagree	25
Not enough specific information is given	6
This may not be effective	4
Higher rates will lead to conservation	3
Disagree	38
We are already doing everything we can	4
It depends on the cost of the change	3
Electricity is environmentally friendly	3
Demand is increasing and should be met	3
BC Hydro ratepayers are paying inflated prices	3

Reduce Energy Consumption (continued)

Q1b BC HYDRO RECOMMENDS CONSERVING MORE BY:

- Exploring more codes, standards and rate options for savings beyond the annual target of 9,800 gigawatt hours. (Question is as it appears in the Discussion Guide on page 24.)

a) Please indicate your level of agreement with this recommendation.



- 71% of participants who responded stated they “agreed” (strongly or somewhat) with conserving more by exploring changes to building codes, standards and rate options.
- 12% of participants “disagreed” (strongly or somewhat) with this approach, while 17% held a neutral opinion.

Q1b TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 256)

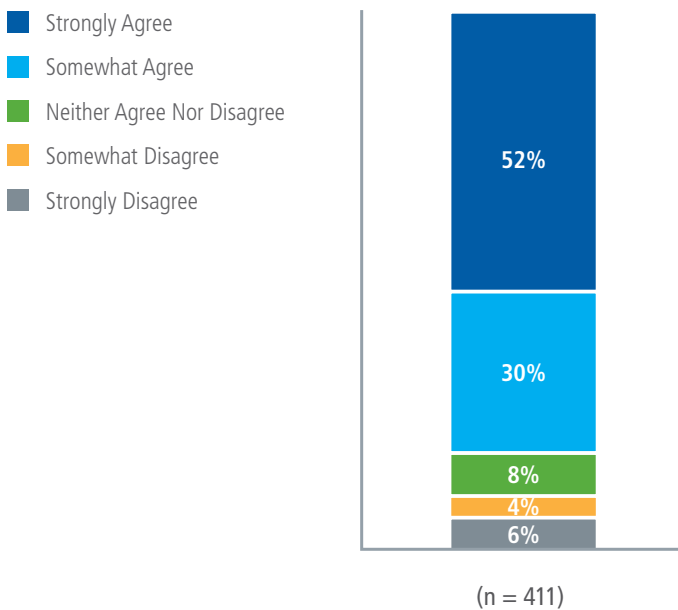
The following were the most commonly mentioned themes.

	#
Agree	178
New building codes and regulations will help conserve	27
Need to consider all options	27
Time-of-day rates make sense	14
Rate options may be discriminatory/punitive	11
The public needs to be educated	11
BC Hydro should give incentives to those who conserve	10
Peak rate pricing provides more options	9
Neither Agree nor Disagree	36
I need more information	11
I do not understand	10
I don't think this will work	6
This penalizes the average person	5
Disagree	42
BC Hydro mismanaged funds/BC Hydro could save ratepayers money	6
It is getting too complicated	4
Concerned with rising costs	4

Encourage Less Consumption During Peak Demand Periods

Q2 BC Hydro recommends pursuing voluntary conservation programs that encourage residential, commercial and industrial customers to reduce energy consumption during peak periods. (Question is as it appears in the Discussion Guide on page 24.)

a) Please indicate your level of agreement with this recommendation.



- 82% of participants who responded “agreed” (strongly or somewhat) with this recommendation to pursue voluntary conservation programs that encourage customers to reduce energy consumption during peak periods, including 52% who strongly agreed.
- 10% of participants “disagreed” (somewhat or strongly) with this recommendation, while 8% held a neutral opinion.

Q2 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 273)

The following were the most commonly mentioned themes.

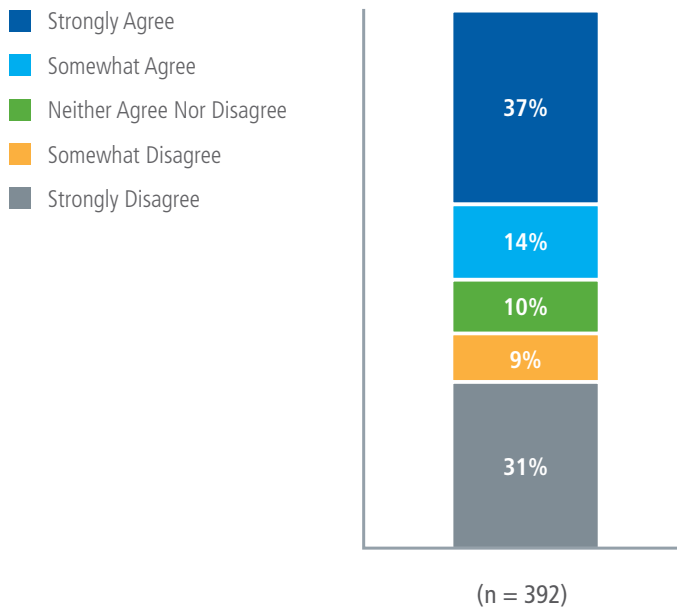
	#
Agree	219
Incentives to conserve will help	29
This is a good idea because it will encourage people to conserve	27
Should increase costs during peak hours	22
Voluntary conservation is unlikely to be successful	19
Agree, but prefer voluntary solutions	16
There is a need to better educate the public	15
Smart Meters will help	14
Conservation is necessary	11
Neither Agree nor Disagree	17
Voluntary conservation programs are unlikely to be successful/won't work	10
I need more information	3
Disagree	37
This discriminates against working people	10
Must be mandatory/voluntary programs are unlikely to be successful	9
I am already conserving all I can	3
There should be time-of-day pricing	3

BUILD AND REINVEST MORE

Build the Site C Clean Energy Project

Q3 BC Hydro recommends building Site C to add 5,100 gigawatt hours of annual energy and 1,100 megawatts of dependable capacity to the system for the earliest in-service date, subject to environmental certification and fulfilling the Crown’s duty to consult and, where appropriate, accommodate Aboriginal groups. (Question is as it appears in the Discussion Guide on page 25.)

a) Please indicate your level of agreement with this recommendation.



- 51% of participants who responded “agreed” (strongly or somewhat) with the recommendation to build the Site C Clean Energy Project.
- 40% of participants “disagreed” (strongly or somewhat), while 10% held a neutral opinion.

Q3 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 300)

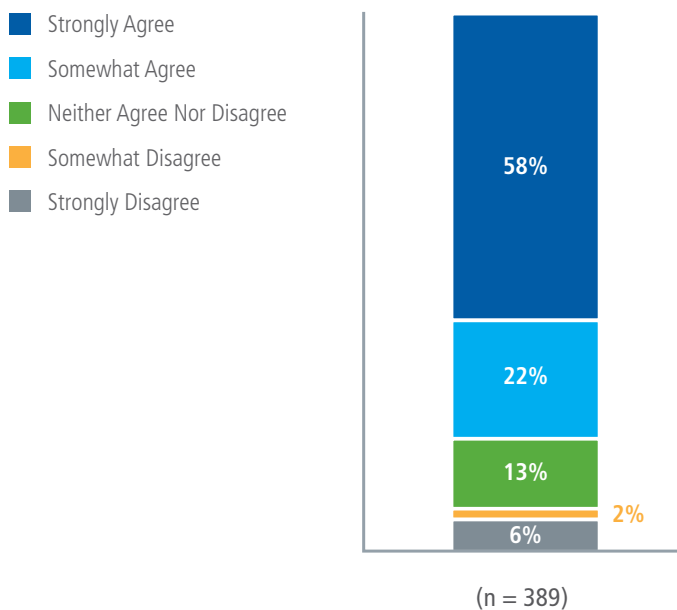
The following were the most commonly mentioned themes.

	#
Agree	135
This is the best option	38
This is a clean energy option	27
I agree, but have concerns about the environmental impact	14
This makes economic sense	11
We should prepare for the future	9
This should have been done years ago	8
I agree, but have issues with the consultation process	8
Neither Agree nor Disagree	32
We should consider other options	14
I need more information	9
Disagree	131
I oppose Site C	49
There are better/other options	29
Concerns about the environmental impact	18
Conservation is better	15
Concerns about the agricultural impact	8
The cost of construction is too high	6

Take Advantage of Resource Smart Opportunities

Q4 BC Hydro recommends beginning work to allow the sixth generating unit at Revelstoke Generating Station to be built by 2018, adding 500 megawatts of peak capacity to the BC Hydro system. (Question is as it appears in the Discussion Guide on page 25.)

a) Please indicate your level of agreement with this recommendation.



- 80% of participants who responded “agreed” (58% in strong agreement), with BC Hydro’s recommendation to begin work to build the sixth generating unit at Revelstoke Generating Station.
- 8% of participants “disagreed” (strongly or somewhat) with this recommended action and 13% held a neutral opinion.

Q4 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 236)

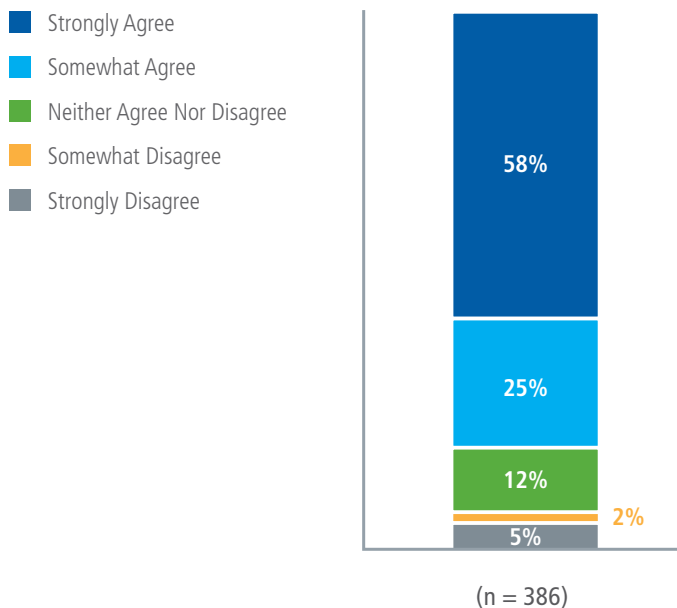
The following were the most commonly mentioned themes.

	#
Agree	135
It is a good use of existing infrastructure	38
It makes sense	27
Agree so long as it makes economic sense	14
This is the best option	11
Increased capacity is a good idea	9
This option has a low environmental cost	8
This is a clean energy option	8
Neither Agree nor Disagree	32
I need more information	14
BC Hydro should consider other options first	9
Disagree	131
There are better options	49
Conservation is a better option	29

Take Advantage of Resource Smart Opportunities (continued)

Q5 BC Hydro recommends continuing to investigate and advance cost-effective Resource Smart projects to utilize the remaining untapped capacity within BC Hydro’s existing hydroelectric system. (Question is as it appears in the Discussion Guide on page 26.)

a) Please indicate your level of agreement with this recommendation.



- 83% of participants who responded “agreed” (strongly or somewhat) with the recommendation that BC Hydro should continue to investigate cost-effective Resource Smart projects to utilize untapped capacity within BC Hydro’s existing system, including 58% who strongly agreed.
- 7% of participants “disagreed” (strongly or somewhat) with this recommended action and 12% held a neutral opinion.

Q5 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 220)

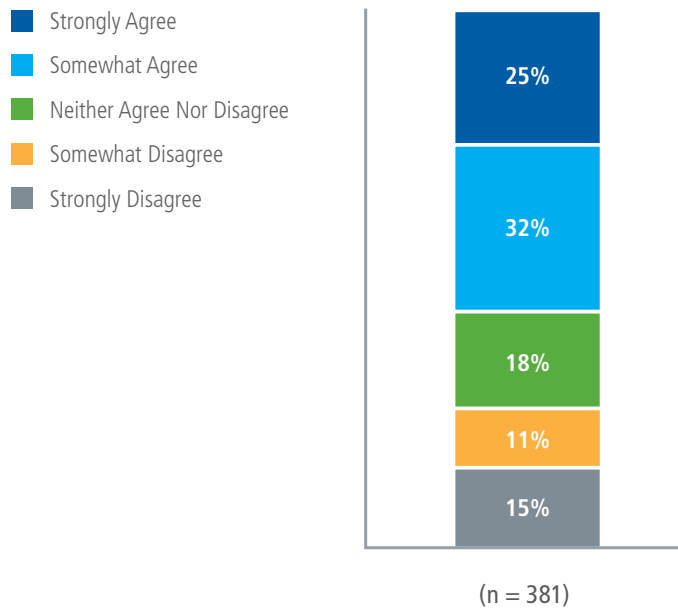
The following were the most commonly mentioned themes.

	#
Agree	178
It is good to maximize the efficiency of existing facilities	49
It makes sense	34
Agree, as long as it is cost-effective/efficient	34
We should be exploring all options	11
Agree, but we should look into other sources of clean energy	8
Efforts must be environmentally friendly	8
Neither Agree nor Disagree	22
I do not understand	9
Need more information	5
It would depend on the cost-effectiveness	3
Disagree	19
Disagree if it means Smart Meters	8
Need an alternative	5
BC Hydro should not be using private companies	2

Combine Readily Available Resources to Meet the Short-Term Capacity Gap

Q6 BC Hydro recommends filling the short-term peak capacity gap from 2015 to 2020 with a combination of market purchases first, power from the Columbia River Treaty second, and extending the existing backup use of Burrard Thermal Generating Station, if required and as authorized by regulation. (Question is as it appears in the Discussion Guide on page 26.)

a) Please indicate your level of agreement with this recommendation.



- 57% of participants who responded “agreed” (strongly or somewhat) with the recommendation to fill the short-term peak capacity gap with a combination of market purchases first, power from the Columbia River Treaty second, and extending the existing backup use of Burrard Thermal Generating Station, if required and authorized by regulation.
- 26% of participants “disagreed” (strongly or somewhat) with this recommended action and 18% held a neutral opinion.

Q6 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 241)

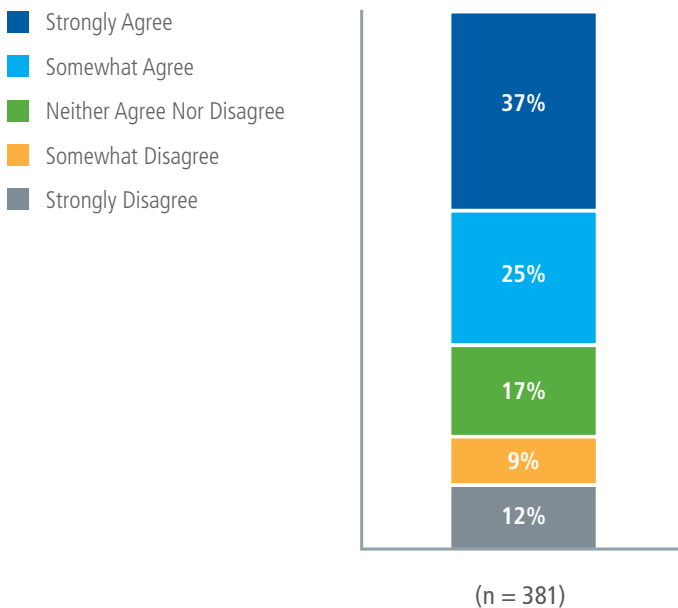
The following were the most commonly mentioned themes.

	#
Agree	128
Seems like a good plan	31
Agree, but conservation/a clean energy option/another option is preferred	16
Using the Columbia Treaty is a good idea	14
Burrard Thermal Generating Station should be used more often in general	12
Agree, but have concerns about the plan to buy power	10
Agree, so long as this is cost-effective	9
This recommendation is preferable to an energy shortage	5
Neither Agree nor Disagree	34
Don't know/understand	10
I need more information	9
Prefer other options/clean energy options	3
Disagree with part of recommendation concerning the use of Burrard Thermal	2
Disagree	76
Do not agree with the use of Burrard Thermal Generating Station	17
We need to explore other options	14
We need to be self-sufficient in the long run	13
Conservation is a better choice	10
Market purchases are not a good idea	5

Reinforce Transmission

Q7 BC Hydro is recommending reinforcing the existing 500-kilovolt line from Prince George to Terrace to meet new demand on the north coast. (Question is as it appears in the Discussion Guide on page 27.)

a) Please indicate your level of agreement with this recommendation.



- 62% of participants who responded “agreed” (strongly or somewhat) with the recommendation to reinforce the existing 500-kilovolt transmission line from Prince George to Terrace to meet the demand on the north coast.
- 21% of participants “disagreed” (strongly or somewhat) with this recommended action and 17% held a neutral opinion.

Q7 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 239)

The following were the most commonly mentioned themes.

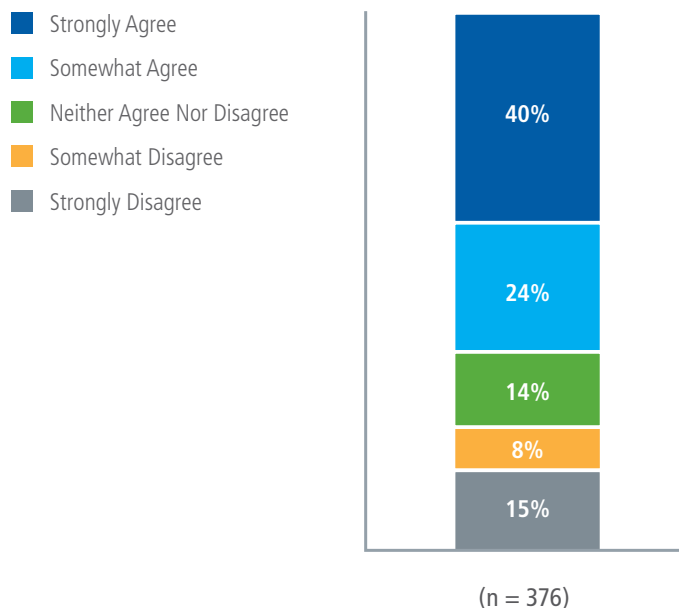
	#
Agree	131
It is logical/makes sense	33
It is needed/necessary	21
Doing so is important to northern economic development	14
This should be done/implemented	12
This is essential infrastructure	11
Expanded/reliable transmission is important	10
Neither Agree nor Disagree	33
Need more information	18
Don't understand/confusion about why this is needed	5
Industry should pay for this	3
Disagree	71
We should use alternative energy sources	19
This is for LNG industry purposes	15
Industry should pay for this	12
A local generating facility should be built instead	11

BUY MORE

Energy from B.C.-Based Clean Energy Producers

Q8 BC Hydro recommends developing energy procurement options to acquire up to 2,000 gigawatt hours from clean energy producers for projects that would come into service in the 2016–2018 time period. (Question is as it appears in the Discussion Guide on page 27.)

a) Please indicate your level of agreement with this recommendation.



- 64% of participants who responded “agreed” (strongly or somewhat) with the recommendation to develop energy procurement options to acquire up to 2,000 gigawatt hours of clean energy from clean energy producers, coming into service between 2016 and 2018.
- 23% of participants “disagreed” (strongly or somewhat) with this recommended action and 14% held a neutral opinion.

Q8 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 270)

The following were the most commonly mentioned themes.

	#
Agree	155
Clean/renewable energy is best	27
It is wise to develop multiple energy sources	15
In favour of alternative energy sources (wind/tidal/solar)	13
This is logical/makes sense	13
Must ensure options are environmentally friendly	12
Must be cost-efficient	11
Shouldn't limit to 2,000 gigawatt hours	10
Smaller producers providing energy to support local needs is smart	9
Neither Agree nor Disagree	33
What is "clean energy?"/Need to better define clean energy	16
Depends on the costs involved	8
Need more information	6
Disagree	76
This recommendation is too expensive/too costly/concerns about cost	22
BC Hydro should generate their own power, not buy it	18
Opposition to IPPs for run-of-river	12
BC Hydro should consider other options	11

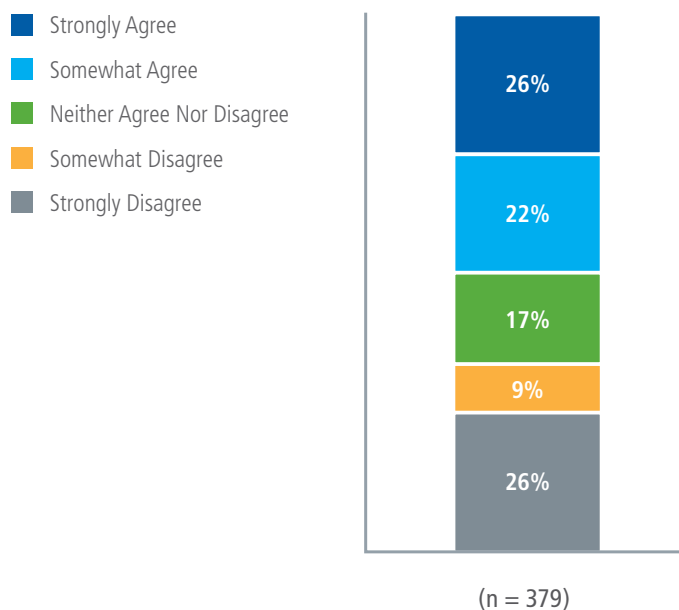
PREPARE FOR POTENTIALLY GREATER DEMAND

Potential Additional Large Industrial Demand

Q9a BC Hydro recommends continuing to work with Liquefied Natural Gas (LNG) developers to understand their electricity requirements, and keep options open until further certainty on future requirements can be established. Specifically:

- Undertake work to maintain the earliest in-service date for a new 500-kV transmission line from Prince George to Terrace and Kitimat and from the Peace River region to Prince George. (Question is as it appears in the Discussion Guide on page 28.)

a) Please indicate your level of agreement with this recommendation.



- 48% of participants who responded “agreed” (strongly or somewhat) with the recommendation that BC Hydro work with LNG developers to understand electricity requirements until demand certainty is established and undertake work to maintain the earliest in-service date for a new 500-kilovolt transmission line from Prince George to Terrace and Kitimat and from the Peace River region to Prince George.
- 35% of participants “disagreed” (strongly or somewhat) with this recommended action. 17% held a neutral opinion.

Q9a TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 233)

The following were the most commonly mentioned themes.

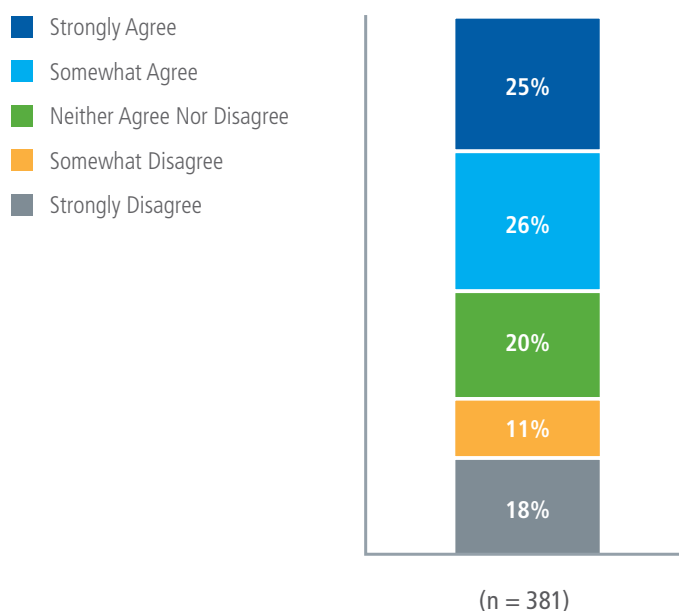
	#
Agree	93
This is logical/makes sense	19
Agree, so long as industry is the one who pays for it	15
BC Hydro must be prepared to provide power to industries	15
This would be good for economic growth	13
BC Hydro should also explore other options/alternatives	8
Neither Agree nor Disagree	29
Need more information	12
This would be acceptable, if industry paid for it	3
Depends on the costs involved	3
Disagree	108
Oppose LNG projects	34
Industry should provide their own electricity/pay for it themselves	32
BC Hydro should explore alternatives	20

Potential Additional Large Industrial Demand (continued)

Q9b BC Hydro recommends continuing to work with Liquefied Natural Gas (LNG) developers to understand their electricity requirements, and keep options open until further certainty on future requirements can be established. Specifically:

- Develop procurement options for additional clean energy resources, backed up by gas-fired generation (located only on the north coast, or in both the north coast and across the province) for electricity that could be delivered in the 2019 – 2020 timeframe, should it be needed. (Question is as it appears in the Discussion Guide on page 28.)

a) Please indicate your level of agreement with this recommendation.



- 51% of participants who responded “agreed” (strongly or somewhat) with the recommendation that BC Hydro should work with LNG developers to understand electricity requirements until demand certainty is established and should develop procurement options for additional clean energy resources, backed up by gas-fired generation.
- 29% of participants “disagreed” (strongly or somewhat) with this recommended action and 20% held a neutral opinion.

Q9b TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 208)

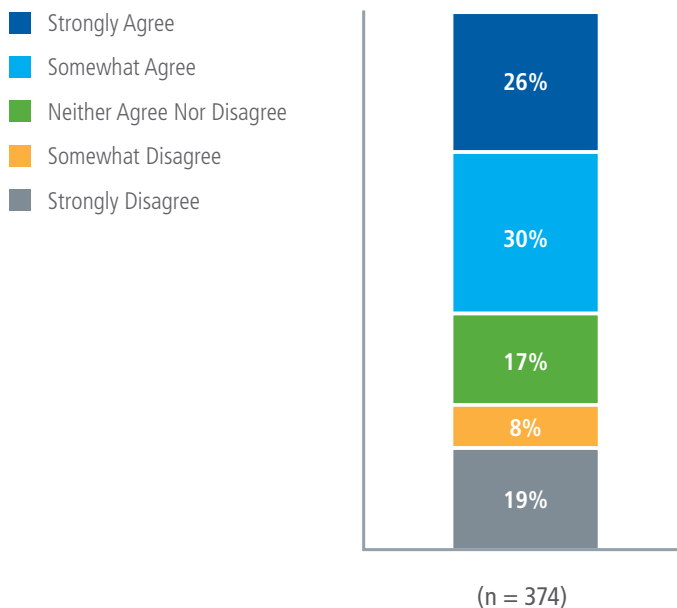
The following were the most commonly mentioned themes.

	#
Agree	99
Agree, with the condition that:	40
– BC Hydro should explore other options	(25)
– It is cost-efficient	(8)
– BC Hydro should support conservation/cleaner options	(5)
– Would like to know what BC Hydro means by “clean energy”	(2)
This is logical/makes sense	19
Clean energy options are good	10
A backup plan is prudent	8
Neither Agree nor Disagree	33
All options should be explored	9
Need more information	8
What BC Hydro means by “clean energy” needs to be better explained	5
Other options (conservation, renewables, cleaner options) should be supported	5
Disagree	73
Opposition to/don’t support gas-fired generation	21
Should be supporting conservation/cleaner options instead	9
Industrial consumers should be self-sufficient	9
Expressed environmental concerns/greenhouse gases	8

Potential Additional Large Industrial Demand (continued)

Q10 BC Hydro recommends continuing to monitor the northeast natural gas industry and undertake studies to keep electricity supply options open, including transmission connection to the integrated system, and local gas-fired generation. (Question is as it appears in the Discussion Guide on page 29.)

a) Please indicate your level of agreement with this recommendation.



- 56% of participants who responded “agreed” (strongly or somewhat) with the recommendation to monitor the natural gas industry and undertake studies to keep electricity supply options open.
- 27% of participants “disagreed” (strongly or somewhat) with this recommended action and 17% held a neutral opinion.

Q10 TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 195)

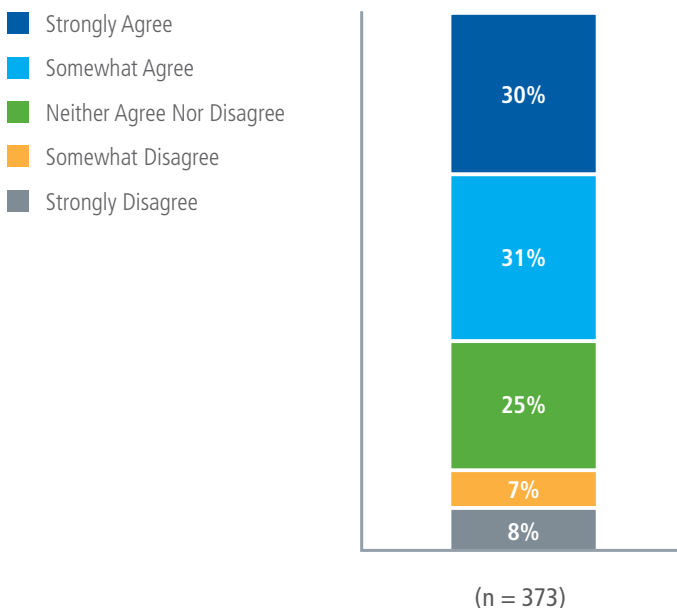
The following were the most commonly mentioned themes.

	#
Agree	98
This is logical/makes sense	44
BC Hydro should keep its options open	18
Monitoring future need is prudent	13
Neither Agree nor Disagree	26
Need more information	5
Distrust BC Hydro's motives	3
Industry should pay for/supply its own power	3
Disagree	71
BC Hydro should consider alternatives	19
Industry should pay for/provide its own power	17
This is bad environmental policy	10
Opposition to gas-fired generation	8

Peak Capacity Resources

Q11a BC Hydro recommends working with industry to explore pumped storage capacity options to reduce the lead time to in-service dates and to develop an understanding of where and how to site such future resources in the province, should they be needed. (Question is as it appears in the Discussion Guide on page 29.)

a) Please indicate your level of agreement with this recommendation.



- 61% of participants who responded "agreed" (strongly or somewhat) with the recommendation to explore pumped storage capacity options, including 30% who strongly agreed.
- 15% of participants "disagreed" (strongly or somewhat) with this recommended action and 25% held a neutral opinion.

Q11a TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 187)

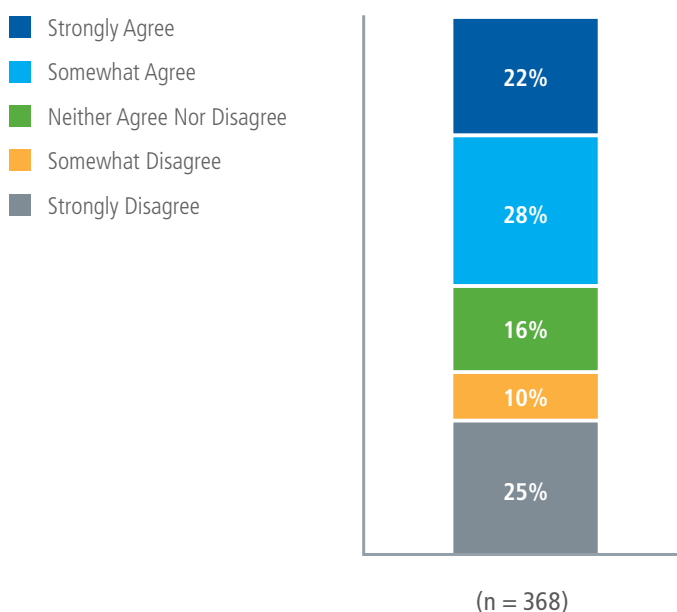
The following were the most commonly mentioned themes.

	#
Agree	110
This is logical/makes sense	34
This is worth exploring, but I need more information	33
This is a good management of our resources	16
This is much needed	7
Neither Agree nor Disagree	38
Need more information	24
This is too costly/inefficient	4
Disagree	37
This is inefficient	5
Industry needs to pay for its own energy use	5
BC Hydro should not be supporting the fossil fuel industry	5
This will be too costly	4

Peak Capacity Resources (continued)

Q11b BC Hydro recommends working with industry to explore natural gas-fired generation options to reduce the lead time to in-service dates and to develop an understanding of where and how to site such future resources in the province, should they be needed. (Question is as it appears in the Discussion Guide on page 30.)

a) Please indicate your level of agreement with this recommendation.



- 50% of participants who responded “agreed” (strongly or somewhat) with the recommendation to explore natural gas-fired generation options to reduce lead time to in-service dates and to develop an understanding of where and how to site such future resources in the province, should they be needed.
- 35% of participants “disagreed” (strongly or somewhat) with this recommended action and 16% held a neutral opinion.

Q11b TOP RESPONSES

Additional comments

b) Please indicate the reasons for your level of agreement. (n = 194)

The following were the most commonly mentioned themes.

	#
Agree	87
Gas-fired generation is a good alternative	16
This is logical/makes sense	14
Agree, but other options should be explored for the long term	10
Agree, so long as it is cost-effective	7
Agree, so long as industry pays for the construction	6
It is good to use local resources	6
Neither Agree nor Disagree	17
Need more information	8
Should explore all other options first	6
Disagree	86
Opposition to gas-fired generation	17
Concerns about the environmental impact of this recommendation	14
Fossil fuels are a bad option	12
Need clean/renewable energy instead	9
Industry should provide/pay for/develop its own energy source	8

Integrated Resource Plan

Additional comments

Of 213 respondents who provided additional comments, the following were the most commonly mentioned themes. It should be noted that each response may have included more than one theme.

	#
Agree	213
Focus on developing green energy options	28
Hydro needs to act in the public’s best interest	24
Continue exploring new possibilities	21
Focus on conservation	16
BC Hydro IRP looks good	16
Thank you for this consultation opportunity	15
Keep prices as low as possible	9
Environmental protection must be the first priority	8
I do not support Site C	7
Survey is too technical/difficult to understand	7
Energy self-sufficiency should be developed	5
IPPs are a bad idea	5

3.5 Written Submissions

Open-ended feedback was also received in the form of 28 written submissions. The most common themes were:

- Statements of positions regarding the Site C Clean Energy Project (9 submissions)
 - Expressions of opposition (5 mentions)
 - Expressions of support (2 mentions)
 - Site C alternative should it not proceed/need for independent review (2 mentions)
- Urging BC Hydro to encourage conservation and use of clean and renewable energy resources (6 submissions)
- Concerns about costs and fiscal management of projects (6 submissions)
- Statement of positions regarding Liquefied Natural Gas (LNG) plants (4 submissions)
 - Expressions of support for LNG (3 mentions)
 - Expressions of opposition to LNG (1 mention)

