

Team Power Smart Terms and Conditions

Eligibility

Team Power Smart is only available to residents of British Columbia who are at least 19 years of age that have a BC Hydro residential account, that have linked their residential account to an active MyHydro profile capable of displaying daily energy usage readings from a smart meter, and who otherwise comply with these terms and conditions. The Administrator of a BC Hydro residential account and the Viewer(s) of a BC Hydro residential account with a MyHydro profile are eligible to join. Administrator and Viewer(s) MyHydro profiles on the same BC Hydro residential account must join Team Power Smart separately to access Team Power Smart features on the account. Team Power Smart members do not automatically qualify for Team Power Smart Challenge rewards; separate registration in a Team Power Smart Challenge is required.

Personal information

Any personal information collected by BC Hydro for registration in Team Power Smart or during participation in any Team Power Smart member events, promotions and contests will only be used to create your Team Power Smart membership and to administer the corresponding events, promotions and contests. BC Hydro administers Team Power Smart and related activities in furtherance of BC Hydro's electricity conservation mandate and obligations under the *Clean Energy Act* and the *Utilities Commission Act*. Please contact BC Hydro's Customer Service at 604 224 9376 or 1 800 224 9376 outside the Lower Mainland with any question about how BC Hydro handles personal information.

Internet disclaimer

BC Hydro is not responsible for any problems or technical malfunction of any telephone network or lines, computer on line systems, servers, access providers, computer equipment, software, failure of any Team Power Smart registration form to be received by BC Hydro on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to an entrant's or any other person's computer.

Release

Team Power Smart members assume all responsibility and liability related or in any way connected to their participation in Team Power Smart and any Team Power Smart promotions, contests and events, and release BC Hydro and its directors, officers, employees, agents, and representatives, from any and all claims, actions, costs, liabilities or damages which may arise directly or indirectly in connection with their membership and participation in Team Power Smart.

General

BC Hydro may refuse Team Power Smart membership if, in its sole discretion, it believes a registrant does not comply with these terms and conditions. BC Hydro reserves the right to terminate or change

these Terms and Conditions and any aspect of Team Power Smart in its sole discretion at any time without notice. All decisions of BC Hydro are final in all matters relating to Team Power Smart. All Team Power Smart matters shall be governed by the provincial laws of British Columbia and the federal laws of Canada that apply in British Columbia.