

How to submit an EFT Payment (Electronic Fund Transfer)

Instructional Guide

Step 1 – Remitting a Single Payment via EFT <u>Please use the form:</u> **Electronic funds transfer remittance** form for non-energy accounts Before making a payment, please ensure that you have received an invoice from BC Hydro. If you Electronic funds transfer remittance have not received an invoice please contact your form for non-energy accounts BC Hydro representative at the email addresses below. Please complete the following information: □ Customer Name ☐ Payer Name if different from Company Name ☐ BC Hydro Invoice Number □ Payment Amount ☐ Payment Date (dd/mm/yyyy) O BC Hydro ☐ Please Check the Box to indicate whether payment is **Deposit or Full Payment** ☐ Please Check the Box to indicate whether you are submitting a payment breakdown as an attachment: Yes/No If Yes, please proceed to Step 2 below ☐ Comments as applicable ☐ Customer Accounts Payable Contact Information - Name, Phone Number and Email ☐ Email the form(s) back to <u>payments@bchydro.com</u> and cc your BC Hydro Representative: For Distribution Attachments: distribution.attachments@bchydro.com For Transmission Attachments: transmission.attachments@bchydro.com ☐ Post the EFT payment to the BC Hydro Account Provided

Step 2 – Complete Additional Form for Multiple Payments If you are submitting multiple payments, please use the form: **Electronic funds transfer remittance** payment breakdown for non-energy accounts Please complete the following information: ☐ Customer Name ☐ Non-energy Account Number ☐ Customer Accounts Payable Name and Phone Number ☐ Payment Date ☐ Insert details for each payment within table provided ☐ Include a completed copy of this form along with Form completed in Step 1 and email to payments@bchydro.com and cc your BC Hydro Representative: For Distribution Attachments: distribution.attachments@bchydro.com For Transmission Attachments: transmission.attachments@bchydro.com ☐ Post the EFT payments to the BC Hydro Account Provided