QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's Performance Metrics And Penalties – Study For Transmission Service Regusts Business Practice, BC Hydro is posting the quarterly metrics for 1 January 2014 to 31 March 2014.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement					
Average time (CD)	No. of new SISA	No. of SISA	% of SISA	No. of SISA	
from Deemed	delivered to	delivered to	delivered to	executed	
Completed	Customers	Customer > OATT	Customer > OATT	by Customer	
Application to delivery		Timeline	Timeline		
of SISA					
N/A	N/A	N/A	N/A	N/A	

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
1	1	0	0	1

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing	Time
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No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost of SIS
	> OATT	> OATT	OATT	completed >	(Receipt of	
	Timeline	Timeline	Timeline due	OATT Timeline	executed SISA to	
			to Customer	due to customer	delivery of SIS)	
			action	action		
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time

No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed > OATT Timeline	completed > OATT Timeline	completed > OATT Timeline due to Customer action	(CD) studies completed > OATT Timeline due to customer action	Study Completion. (Receipt of executed SISA to delivery of SIS)	cost of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost of SIS
2	2	100	2	727	727	\$150,000

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn norm 515 Queue						
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA				
N/A	N/A	N/A				

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.5 Service Requests withdrawn norm 315 Queue						
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA				
N/A	N/A	N/A				

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from	Average time (CD) from receipt of	No. of SIS withdrawn more than			
SIS study queue	executed SISA to request withdrawn	60 days after receipt of executed SISA			
2	1067	2			

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.4 FIOLESSING TIME II	on completed 313 to	Oner of FS Agreement		
No. of FSA delivered	No. of FSA	% of FSA delivered	Average time (CD)	No. of FSA executed
to Customer	delivered to	to Customer >	from SIS complete	
	Customer> OATT	OATT Timeline	to delivery of FSA	
	Timeline			
N/A	N/A	N/A	N/A	N/A
\mathbf{N}/\mathbf{A}	IN/A	1N/A	\mathbf{N}/\mathbf{A}	IN/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.4 Processing Time fr	om Completed SIS to	Offer of FS Agreement		
No. of FSA delivered to Customer	No. of FSA delivered to Customer> OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered No. of FSA % of FSA delivered Average time (C					No. of FSA executed
	to Customer	delivered to	to Customer >	from SIS complete	
		Customer> OATT	OATT Timeline	to delivery of FSA	
		Timeline			
ł					
	1	0	0	30	1