

QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's *Performance Metrics And Penalties – Study For Transmission Service Requsts* Business Practice, BC Hydro is posting the quarterly metrics for 1 January 2012 to 31 March 2012.

A. Point-to-Point Transmission Service Study Metrics - Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD)	No. of new SISA	No. of SISA	% of SISA	No. of SISA
from Deemed	delivered to	delivered to	delivered to	executed
Completed	Customers	Customer > OATT	Customer > OATT	by Customer
Application to delivery		Timeline	Timeline	
of SISA				
NI/A	NT/A	NI/A	NI/A	NI/A
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
27	7	0	0	0

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
8.5	2	0	0	2

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.2 SIS Processing Time						
No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost (\$) of
	> OATT	> OATT	OATT	completed >	(Receipt of	SIS
	Timeline	Timeline	Timeline due	OATT Timeline	executed SISA to	
			to Customer	due to customer	delivery of SIS)	
			action	action		
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS Completed	No. of SIS completed > OATT Timeline	% of SIS completed > OATT Timeline	No. of SIS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed SISA to delivery of SIS)	Average cost (\$) of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Pro	3.2 SIS Processing Time						
No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average	
Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost (\$) of	
	> OATT	> OATT	OATT Timeline	completed >	(Receipt of	SIS	
	Timeline	Timeline	due to	OATT Timeline	executed SISA to		
			Customer	due to customer	delivery of SIS)		
			action	action			
3	3	100	0	0	220	204,800	



A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			