QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's *Performance Metrics And Penalties – Study For Transmission Service Requsts* Business Practice, BC Hydro is posting the quarterly metrics for 1 April 2014 to 30 June 2014.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement					
Average time (CD)	No. of SISA				
from Deemed	delivered to	delivered to	delivered to	executed	
Completed	Customers	Customer > OATT	Customer > OATT	by Customer	
Application to delivery		Timeline	Timeline		
of SISA					
N/A	N/A	N/A	N/A	N/A	

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

ĺ	No. of SIS No. of SIS % of SIS		% of SIS	No. of SIS	Average time	Average time (CD)	Average
	Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost of SIS
		> OATT	> OATT	OATT	completed >	(Receipt of	
		Timeline	Timeline	Timeline due	OATT Timeline	executed SISA to	
				to Customer	due to customer	delivery of SIS)	
				action	action		
	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time

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No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average	
Completed	completed > OATT Timeline	completed > OATT Timeline	completed > OATT Timeline due to Customer action	(CD) studies completed > OATT Timeline due to customer action	Study Completion. (Receipt of executed SISA to delivery of SIS)	cost of SIS	
N/A	N/A	N/A	N/A	N/A	N/A	N/A	

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

3.2 SIS P	3.2 SIS Processing Time					
No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completee	d completed	completed	completed >	(CD) studies	Study Completion.	cost of SIS
		OATT Timeline	completed >	(Receipt of		
	Timeline	Timeline	due to	OATT [·] Timeline	executed SISA to	
			Customer	due to customer	delivery of SIS)	
			action	action		
10	10	100	8	488	427	\$170,200

3.5 Service requests withdrawn non 315 Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn norm 313 Queue					
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA			
N/A	N/A	N/A			

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

3.3 Service Requests withdrawn		
No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

3.4 Processing Time from Completed SIS to Offer of FS Agreement						
No. of FSA delivered to Customer	No. of FSA delivered to Customer> OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed		
N/A	N/A	N/A	N/A	N/A		

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates 3.4 Processing Time from Completed SIS to Offer of FS Agreement

No. of FSA delivered to Customer	No. of FSA delivered to Customer> OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed
N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

3.4 Proces	3.4 Processing Time from Completed SIS to Offer of FS Agreement							
	A delivered stomer	No. of FSA delivered to Customer> OATT Timeline	% of FSA delivered to Customer > OATT Timeline	Average time (CD) from SIS complete to delivery of FSA	No. of FSA executed			
N	//A	N/A	N/A	N/A	N/A			

A. FOILT-TO-FOILT TRAISINISSION SERVICE Study Metrics – Non-Armitates							
3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT							
No. of FS Completed	No. of FS completed > OATT Timeline	% of FS completed > OATT Timeline	No. of FS completed > OATT Timeline due to Customer action	Average time (CD) studies completed > OATT Timeline due to customer action	Average time (CD) Study Completion. (Receipt of executed FSA to delivery of FS)	Average cost of recommended upgrades (\$K)	
N/A	N/A	N/A	N/A	N/A	N/A	N/A	

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT						
No. of FS	No. of FS	% of FS	No. of FS	Average time	Average time (CD)	Average cost
Completed	completed	completed	completed >	(CD) studies	Study Completion.	of
-	> OATT	> OATT	OATT	completed >	(Receipt of	recommended
	Timeline	Timeline	Timeline due	OATT Timeline	executed FSA to	upgrades (\$K)
			to Customer	due to customer	delivery of FS)	
			action	action		
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

3.5 FS Processing Time Pursuant to Sections 19.4 and 32.4 of the OATT						
No. of FS	No. of FS	% of FS	No. of FS	Average time	Average time (CD)	Average cost
Completed	completed	completed	completed >	(CD) studies	Study Completion.	of
-	> OATT	> OATT	OATT	completed >	(Receipt of	recommended
	Timeline	Timeline	Timeline due	OATT Timeline	executed FSA to	upgrades (\$K)
			to Customer	due to customer	delivery of FS)	
			action	action		
1	None	N/A	None	N/A	56	\$147,400