N/A

QUARTERLY POINT-to-POINT and NETWORK INTEGRATION TRANSMISSION SERVICE STUDY METRICS

Pursuant to BC Hydro's *Performance Metrics And Penalties – Study For Transmission Service Requsts* Business Practice, BC Hydro is posting the quarterly metrics for 1 April 2012 to 30 June 2012.

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

N/A

	3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement					
Average time (CD) No. of new SISA		No. of SISA	% of SISA	No. of SISA		
	from Deemed	delivered to	delivered to	delivered to	executed	
	Completed	Customers	Customer > OATT	Customer > OATT	by Customer	
	Application to delivery		Timeline	Timeline		
	of SISA					

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

N/A

N/A

N/A

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement				
Average time (CD) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
14	20	0	0	0

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.1 Processing Time from Deemed Completed Application to Tender of SIS Agreement

Average time (calendar days) from Deemed Completed Application to delivery of SISA	No. of new SISA delivered to Customers	No. of SISA delivered to Customer > OATT Timeline	% of SISA delivered to Customer > OATT Timeline	No. of SISA executed by Customer
N/A	N/A	N/A	N/A	N/A

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
completed	completed	completed >	(CD) studies	Study Completion.	cost (\$) of
> OATT	> OATT	OATT	completed >	(Receipt of	SIS
Timeline	Timeline	Timeline due	OATT Timeline	executed SISA to	
		to Customer	due to customer	delivery of SIS)	
		action	action		
N/A	N/A	N/A	N/A	N/A	N/A
	No. of SIS completed > OATT Timeline	No. of SIS completed% of SIS completed> OATT Timeline> OATT Timeline	No. of SIS completed% of SIS completedNo. of SIS completed> OATT> OATTOATTTimelineTimelineTimeline due to Customer action	No. of SIS completed% of SIS completedNo. of SIS completed > OATTAverage time (CD) studies completed > completed >> OATT Timeline> OATT TimelineOATT Timeline due to Customer actionOATT Timeline due to customer action	No. of SIS completed% of SIS completedNo. of SIS completed > OATTAverage time (CD) studies completed >Average time Study Completion.> OATT Timeline> OATT TimelineOATT Timeline due to Customer actionOATT TimelineAverage time (CD) studies completed >Average time (CD) studies completed >

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

B. Point-to-Point Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time

No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed > OATT Timeline	completed > OATT Timeline	completed > OATT Timeline due to Customer action	(CD) studies completed > OATT Timeline due to customer action	Study Completion. (Receipt of executed SISA to delivery of SIS)	cost (\$) of SIS
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Pursuant to BCUC Order G-103-09 and G-110-08, Point-to-Point studies on the BC – AB path is suspended. Transmission requests on this path have been excluded in the metric calculations.

C. Network Integration Transmission Service Study Metrics - Affiliates

3.2 SIS Processing Time						
No. of SIS	No. of SIS	% of SIS	No. of SIS	Average time	Average time (CD)	Average
Completed	completed	completed	completed >	(CD) studies	Study Completion.	cost (\$) of
	> ÓATT	> ÓATT	OATT Timeline	completed >	(Receipt of	SIS
	Timeline	Timeline	due to	OATT Timeline	executed SISA to	
			Customer	due to customer	delivery of SIS)	
			action	action	• •	
4	4	100	1	287	321	49,250

A. Point-to-Point Transmission Service Study Metrics – Non-Affiliates

3.3 Service Requests withdrawn from SIS Queue

No. of requests withdrawn from SIS study queue	Average time (CD) from receipt of executed SISA to request withdrawn	No. of SIS withdrawn more than 60 days after receipt of executed SISA
N/A	N/A	N/A

B. Point-to-Point Transmission Service Study Metrics – Affiliates

3.3 Service Requests withdrawn from SIS Queue No. of requests withdrawn from SIS study queue Average time (CD) from receipt of executed SISA to request withdrawn No. of SIS withdrawn more than 60 days after receipt of executed SISA

C. Network Integration Transmission Service Study Metrics - Affiliates

3.3 Service Requests withdrawn from SIS Queue

N/A

Average time (CD) from receipt of	No. of SIS withdrawn more than		
executed SISA to request withdrawn	60 days after receipt of executed		
	SISA		
152	1		
	Average time (CD) from receipt of executed SISA to request withdrawn		

N/A

N/A